



**Welcome to**

# **Stellar Phoenix Access Recovery**

Version 4.1

**User Guide**

## Overview

Stellar Phoenix Access Recovery, a secure and easy to use application is designed for repairing corrupt Microsoft Access (.mdb, .accdb) files. The software performs a complete scan on the corrupt access files. After that, files are repaired and restored to default location or to a user-specified folder.

Access is a versatile application for creating database, which is susceptible to corruption. Stellar Phoenix Access Recovery is an ideal solution for repairing and retrieving corrupted access files. The software repairs the files in a safe and non-destructive manner.

### Key Features:

- Recovers tables, deleted records, linked tables, forms, reports, queries, modules and macros
- Recovers relations in access database
- User-friendly and secure software
- Quick recovery and repair of corrupted files
- Supports MS Access 2010/ 2007/ 2003/ 2002/ 2000
- Compatible with Windows 7/ 2000 / XP / 2003 / Vista

## What's New in this Version?

**Stellar Phoenix Access Recovery v 4.1** has included these new capabilities:

- Recovery of calculated data type.
- Recovery of deleted records.
- Recovery of linked table.


In addition to the following features

- Support for MS Office 2010
- Option to search for Access databases
- Find option to search for objects like tables, queries in the scan result
- Support to preview Query
- Preview of Indexes and Relations
- Recovers password protected forms and modules with VBA Code
- Recovers Report
- Recovers Modules
- Recovers Macros

## Stellar Phoenix Update Wizard

The Stellar Phoenix Update Wizard keeps your Stellar Phoenix applications updated. Update option in the application is capable of checking the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs.

### To start Stellar Phoenix Update Wizard:

1. On the Help menu, select Updates or click  icon to start the Stellar Phoenix Update Wizard.
2. Stellar Phoenix Update Wizard window pops up. Click **Next** to proceed.
3. The wizard will start searching for the latest updates and if it finds any new version, a window pops up indicating the availability.
4. Click **Next**, the software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

### Live Update may not happen due to following reasons:

- Internet connection is not available
- There are no updates available from the update site



**Note:** If major version is available, to upgrade the software you have to purchase it.

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## System Requirements

These are the minimum system requirements to install Stellar Phoenix Access Recovery software:

- **Processor:** Pentium Class
- **Operating systems:** Windows 2000 / XP / Vista / Windows 7
- **RAM:** 256MB (512 recommended)
- **Hard Disk:** 20 MB free space

## Installation Procedure

Before installing the Stellar Phoenix Access Recovery software ensure that your computer meets the minimum system requirements.

### To install Stellar Phoenix Access Recovery:

1. Double-click StellarPhoenixAccessRecovery.exe file to start the setup process. The Setup - Stellar Phoenix Access Recovery dialog box opens. Click **Next**.
2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
6. In the Ready to Install screen, review the settings. Click Back to change settings. After confirming, the settings click **Install**. The Installing screen shows the installation process.
7. After completing the process, the Completing the Stellar Phoenix Access Recovery Setup Wizard screen opens. Click **Finish**.

### To start the software, do one of the following:

- Click **Start**, point to **All Programs**, select **Stellar Phoenix Access Recovery**, and then click **Stellar Phoenix Access Recovery**.
- Double-click the shortcut icon of **Stellar Phoenix Access Recovery** on the desktop.
- Click quick launch icon of **Stellar Phoenix Access Recovery** on the taskbar.

## Order and Register

You can purchase the software online. For price details and to place an order, please visit <http://www.stellarinfo.com/database-recovery/access-recovery/buy-now.php>

Once your order is confirmed, a pre-paid serial number will be sent to you through e-mail that would be required to activate the software.

### Register Stellar Phoenix Access Recovery:

Once the software has been purchased and the Serial Key is received, the software can be activated.

#### To register the software:

1. On the Help menu, select **Activate Stellar Phoenix Access Recovery**.
2. In the Stellar Phoenix Access Recovery - Activation dialog box, type user name in the User Name textbox and serial number, both received after purchase, in the Activation Code textbox.



The image shows a dialog box titled "Stellar Phoenix Access Recovery - Activation". The main text inside the dialog box says "Please enter your user name and activation code". To the left of the input fields is a yellow key icon. There are two text boxes: "User Name" and "Activation Code". At the bottom, there are three buttons: "OK", "Cancel", and "Help".

3. Click **OK**. The Activation Successful message will be displayed. Click **OK**.

## User Interface

Stellar Phoenix Access Recovery is powerful and easy to use file repair software, which is capable of repairing corrupted access files. The user interface is simple and comprehensive, which gives a complete idea about the software. The functionality of the software is easily understandable.

Stellar Phoenix Access Recovery is a toolbar driven software, which does not require any prior skills to work with. Both, the technical and non-technical users can use this software easily. Besides toolbar, the menu bar provides many more commands that are applicable.



View Menubar and Toolbar topic to know the options available in the main user interface.

## Toolbar

Toolbar of Stellar Phoenix Access Recovery consists of the tools given below:

-  **Open MS Access File**

Allows you to select Access files (.mdb or .accdb) files from folders and volumes.

-  **Start Repair**

Use this icon to start repair the selected .mdb or .accdb file. This icon will be enabled after selecting the .mdb or .accdb file. On repairing, the contents of the selected .mdb or .accdb file will be shown in the middle-pane. In the left-pane click on a table to view its contents.

-  **Stop Process**

Use this icon to stop an ongoing repairing process. You will need to restart the repairing process, once it is stopped.

-  **Help**

Use this icon to view the help manual of Stellar Phoenix Access Recovery software.

-  **Updates**

Use this icon to receive latest updates of Stellar Phoenix Access Recovery software from the update server. If a major version is available then you have to purchase it.

-  **Purchase**

Use this icon to order and purchase Stellar Phoenix Access Recovery full version.

-  **About**

Use this icon to view general information about the Stellar Phoenix Access Recovery software.

## Menubar

These are the menus and items in the Stellar Phoenix Access Recovery software.

Menu	Items
<b>File</b>	<ul style="list-style-type: none"><li>• <b>Open MS Access File (Ctrl+O):</b> To select .mdb or .accdb file</li><li>• <b>Start Repair (Ctrl+S):</b> To start the repairing process</li><li>• <b>Stop (Ctrl+P):</b> To stop a process</li><li>• <b>Exit:</b> To quit the application</li></ul>
<b>View</b>	<ul style="list-style-type: none"><li>• <b>Toolbar:</b> Show/Hide toolbar</li><li>• <b>Status bar:</b> Show/Hide Status bar</li><li>• <b>Message Log:</b> Show/Hide Message bar</li><li>• <b>Search Bar:</b> Find objects within the tree structure of scanned database</li></ul>
<b>Tools</b>	<ul style="list-style-type: none"><li>• <b>Save Log:</b> To save the log information</li><li>• <b>Clear Log:</b> To clear the log information</li><li>• <b>Recover deleted records:</b> To recover deleted records</li></ul>
<b>Help</b>	<ul style="list-style-type: none"><li>• <b>Stellar Phoenix Access Recovery help:</b> Opens the user guide</li><li>• <b>Purchase Stellar Phoenix Access Recovery Online:</b> Purchase details of the product</li><li>• <b>Activate Stellar Phoenix Access Recovery:</b> Purchase details of the product</li><li>• <b>View support section:</b> Opens Stellar support section webpage</li><li>• <b>Visit knowledge base:</b> Opens knowledge base article webpage</li></ul>

- **Submit support ticket:** Opens the login page, to submit ticket
- **Updates:** To open update wizard for live updates
- **About Stellar Phoenix Access Recovery:** Generic information about the product

## Using the Software


You can recover .mdb or .accdb files by using Stellar Phoenix Access Recovery software. The software is easy to use and requires no technical skills.

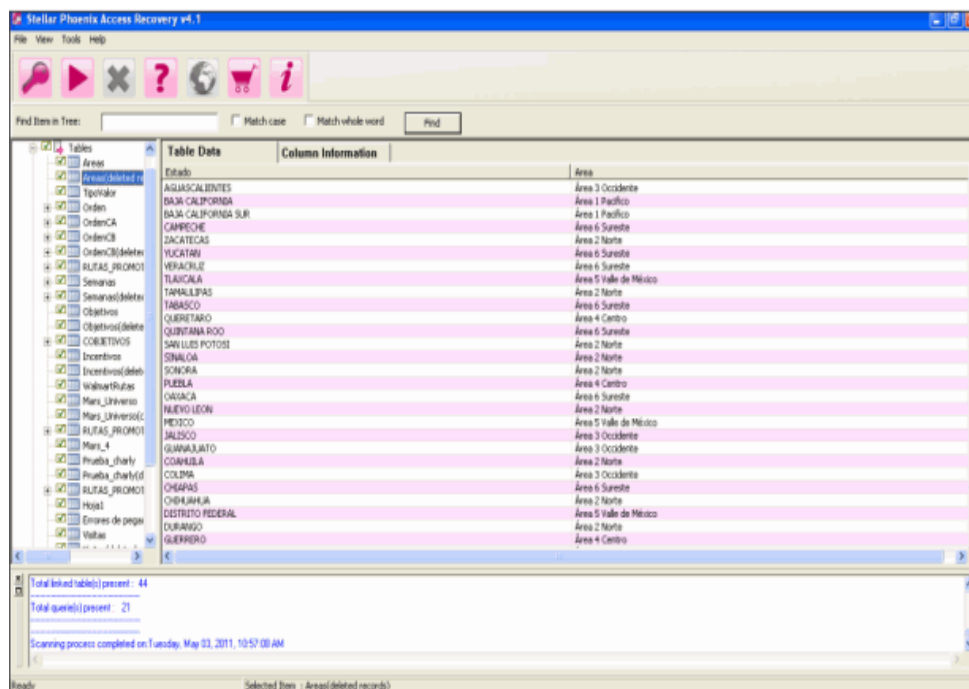
- Repairing Access Files
- Log Report


## Repairing Access Files

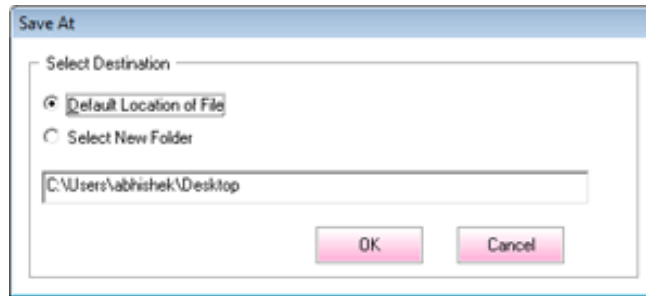
Stellar Phoenix Access Recovery repairs and saves corrupted .mdb and .accdb files to default location or to a user-specified folder. Before recovery, it also shows the recovered tables and data included in tables.

### To repair .mdb or .accdb files:

1. In the Stellar Phoenix Access Recovery window, click  icon or on the File menu, click **Select/Open MS Access File**.
2. In the Select/Open dialog box, locate and select the .mdb or .accdb file and click **Scan**.
3. Stellar Phoenix Access Recovery window's left pane shows all the tables, queries, indexes and relations of the selected access file in a tree structure. The root includes the name of the database. Click on a object name to view the contents of the same in the right-pane.



4. By default, all objects are checked. In the left pane, check the check boxes of object name that needs to be saved. Clear the check boxes of object name that need not be saved. Click  icon or on the File menu, select **Start Repair**.
5. In the Save At dialog box, select an option:



- **Default Location of File:** to save the repaired file at the same location from where the file is selected. Select this option and click **OK**.
  - **Select New Folder:** to save the repaired file at new location. In the Browse for folder dialog box, select a folder and click **OK** twice.
6. After successful recovery the message given below will be displayed. Click **OK**.



## Log Report

Log window shows the progress of the current process. The log window displays messages such as indicating the beginning of the process, end of the process, name of the corrupted file.

- **To enable log window**
  - On the View menu, select **Message log**
- **To save log information**
  - On the Tools menu, select **Save Log**. In the Save As dialog box, specify the destination where log file should be saved. Click **Save**.
- **To clear log information**
  - On the Tools menu, select **Clear Log**.

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Stellar Phoenix Access Recovery

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## Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either Call Us or Go Online to our support section <http://stellarinfo.com/esupport/users/kb.php>

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### Support Helpline

**Monday - Friday [ 24 Hrs. a day ]**

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USA (Toll free - Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Netherlands	+31-208-111-188
Worldwide	+91-921-395-5509
Australia & Asia Pacific	+61-280149899
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

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### Online Help

- [Chat Live](#) with an Online technician

- Search in our extensive [Knowledge Base](#)
- [Submit Ticket](#) (If our Knowledge Base does not answer your question)
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)
- [Download Documents](#) on Product Usage ( For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)

## About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

### Product line:

#### Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

#### File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

#### Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

#### Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

#### Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit [www.stellarinfo.com](http://www.stellarinfo.com)

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## FAQs

### 1. What is Stellar Phoenix Access Recovery?

Stellar Phoenix Access Recovery is designed to recover corrupted Microsoft Access (.mdb and .accd) files. This software scans all selected Access files and uses an advanced algorithm to restore Access files back to their original state. The recovered files can either be saved to their original location on the hard disk, or to any user-specified location.

### 2. What is calculated data type in Microsoft Access 2010?

It is a new data type introduced in Access 2010. It allows the user to store an expression that displays a value. With the Calculated data type, you can store a formula or expression that will be updated automatically when the components of the expression change.

### 3. I have forgotten the path of my Access file. Can I search the Access file using the application?

Yes, Access files can be searched in a drive or a specified folder. Click 'Search File(s)' option in the ERROR: Variable (Product) is undefined. application and follow the process.

Yes, Access files can be searched in a drive or a specified folder. Click 'Search File(s)' option in the Stellar Phoenix Access Recovery application and follow the process.

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### 4. What are the limitations of the demo version of the software?

Demo version of software is just to show you the possibility of repair. If you are satisfied with the demo then you can purchase full version of software. You can repair corrupted file with full version software.

### 5. How much time Stellar Phoenix Access Recovery will take to repair the file?

The scanning time depends upon the corruption level and size of Access file. If the process is running that means that software is still scanning the corrupted file and you have to wait for scanning process to complete. Once scanning is complete you will get the recovered file at destination location.

### 6. Can I recover only the deleted records?

Yes, you can recover only deleted records if you wish. In Select file dialog box, check the box 'Scan for deleted records' and press 'Scan file'. After scanning is finished, the tables and deleted records in a database will be seen in the left view pane. Select the record you wish to recover and press 'Start Repair' button on the Toolbar.

### 7. I want to analyze the recovery process. Can I see the log report at a later stage?

Yes, the application gives you option to save and view log report at a later stage. To save log report,

- On the Tools menu, click 'Save Log'.
- Log report is saved at the specified location in text format.
- To view the report, visit the location and open the file.