



Stellar Phoenix DB2 Recovery

Version 1.0

User Guide

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Overview

Stellar Phoenix DB2 Recovery software recovers corrupted databases that are created by using IBM DB2 (UDB) v8. DB2 should be installed on a computer in which Stellar Phoenix DB2 Recovery software needs to be installed. This software repairs a corrupted database and creates a new database. DB2 stores a database at the location specified during the configuration of the database.

There should be no active connection with the database that needs to be recovered. All connections should be closed and then recovery process should be started.

Stellar Phoenix DB2 Recovery software automatically selects and displays all databases that are attached to DB2. After scanning process Stellar Phoenix DB2 Recovery software shows the original contents of the selected database. You can also select and recover corrupted databases manually by using the Stellar Phoenix DB2 Recovery software.

Stellar Phoenix DB2 recovery software recovers and attach the recovered databases to DB2 automatically. You can store the repaired databases at the location where the database is previously stored or at specified location.

Key Features of Stellar Phoenix DB2 Recovery:

- Recovery of corrupted DB2 databases
- Preview of contents of databases
- Supports IBM DB2 (UDB) v8
- Recovers tables, views, triggers, schemas, containers and buffer pools
- Recovers user-defined distinct data types
- Recovers primary and foreign key associated with tables
- Automatic selection of databases that are attached to DB2
- Saves recovered databases at preferred location
- Manual selection of databases

Stellar Phoenix DB2 Recovery Limitations:

- Tables with clustering cannot be recovered
- Tables with partitioning cannot be recovered
- Indexes on tables cannot be recovered

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- Columns having user-defined structure data types cannot be recovered
- Supports only Single Partitioned DB2 database

Getting Started

You should install DB2 on a computer in which Stellar Phoenix DB2 Recovery is installed. The selection and recovery of databases that are attached to DB2 is easy to implement. You will only need to specify the database that needs to be recovered from the list of databases. The Stellar Phoenix DB2 Recovery software scans and recover the selected database, in addition, it allows you to specify a different location to save the recovered database.

You can also select and recover databases that are not attached to DB2. You will need to specify files that are required to recover the corrupted database.

You can select individual or multiple tables from a recovered database such that only selected tables should be saved. The demo version of the software shows only tables and their contents. In order to save repaired databases you will need to register the software.

- [Installation procedure](#)
- [Order and Register](#)
- [User interface](#)

Installation Procedure

Before installing the Stellar Phoenix DB2 Recovery software ensure that your computer meets the minimum system requirements.

Minimum System Requirements:

- **Operating System:** Windows 2000/2003/XP
- **RAM:** 1GB RAM per 20 GB of database
- **Hard Disk:** 10MB of free space
- **IBM DB2 (UDB) version 8**

To install Stellar Phoenix DB2 Recovery:

1. Double-click spdr.exe file to start the setup process. The Setup - Stellar Phoenix DB2 Recovery dialog box opens. Click **Next**.
2. In the License Agreement screen, select I accept the agreement option. The Next button will be enabled. Click **Next**.
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
6. In the Ready to Install screen, review the settings. Click Back to change settings. After confirming, the settings click **Install**. The Installing screen shows the installation process.
7. After completing the process, the Completing the Stellar Phoenix DB2 Recovery Setup Wizard screen opens. Click **Finish**.

To start the software, do one of the following:

- Click **Start**, point to **All Programs**, select **Stellar Phoenix DB2 Recovery**, and then click **Stellar Phoenix DB2 Recovery**.
- Double-click the shortcut icon of **Stellar Phoenix DB2 Recovery** on the desktop.
- Click quick launch icon of **Stellar Phoenix DB2 Recovery** on the taskbar.

Order and Register

To know how to order and register:

- [How to Order?](#)
- [How to Register?](#)

How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/db2-recovery-prices.htm> for more information and to place an order.

Alternatively, if the demo version is installed then you can register the demo version. To register the demo version, on the Tools menu select [Activate Online](#) or [Manual Registration](#) to start the [registration process](#).


Once the registration is complete, an activation serial number along with activation details is sent through email. This activation serial number is required to register the software.

How to Register?

Notes:

If the software is downloaded from <http://www.stellarinfo.com/db2-recovery.htm> (that is, ESD version), for the full functionality, the product must be registered using Serial Number (received through email after purchasing the product).

If the software is installed using the product installation CD (i.e., BOX

version), hardware lock[] is mandatory for the functioning of the software which is available with the software kit.

After purchasing the software, you will receive the serial number, which is required to register the software. The serial number will be verified during the registration process and if the serial number is valid then the software will be registered.

The software can be registered in different ways. These are the methods by using which you can register the software:

- [Over internet](#)

You should have the serial number, which is received after purchase of the software. On entering the serial number it is verified by license server and on verification the software will be registered.

- [Manual Activation](#)

You will need to generate a PHG.TXT file and mail the .txt file to support@stellarinfo.com. After verifying the serial number and purchase details of the software, the site key will be delivered to you at your email address. This site key is used to register the software manually.

- [Using Email](#)

If the registration of the software by using Online Registration or Manual Activation is not successful then you can still register the software by using email. An email will be send to support@stellarinfo.com either automatically or manually by the Stellar Phoenix - Electronic Software Registration wizard. The software will be registered automatically, when Internet connection is available on your computer.

Registration Over Internet

To register the software over Internet:

1. On the Tools menu, select Activate online. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Next**.
3. Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click **Next**.



4. The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

Note: If online activation is failed then you can send the serial number, which is received after purchase of the software, to support@stellarinfom.com for registering the software by using manual activation.

Manual Activation

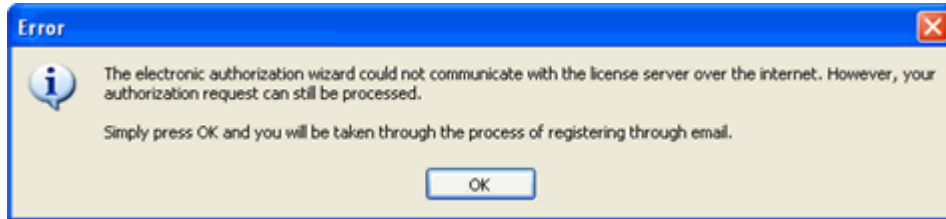
To register the software by using manual activation process:

1. On the Tools menu, select **Manual Activation**. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration Wizard, click **Cancel**. In the Stellar Phoenix dialog box, click **Yes**.
3. In the Manual Registration screen, enter the serial number that is received after the purchase of the software. Click **Next**.
4. A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinfom.com address. You can click the link given in the screen to start to automatically compose the email for the given email address. Click **Finished**.
5. After verifying the purchase details, you will receive the site key that is required to register the software by using manual activation.
6. When you receive the site key, open Stellar Phoenix DB2 Recovery, On the Tools menu, select **Manual Activation**. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Manual Registration** option. Click **OK**.
7. In the Manual Registration screen, type the **site key**, which is received after sending the PHX_REG.txt file. Click **Validate** to register the software.

Registration by using Email

To register the software by using email

If you receive the given below error dialog box, then click **OK** to start the registration process by using email.



In the Stellar Phoenix - Electronic Registration Wizard, click **Next** if you want to send email automatically for requesting the site key or check the **Manually send email** checkbox if you want to send the email manually.

- **Manually Send Email**

1. In the Stellar Phoenix - Electronic Registration Wizard, check the **Manually send email** checkbox and click **Next**.
2. Follow the instructions as given in the Stellar Phoenix - Electronic Registration Wizard. After clicking **Finish**, click **send** button in your email client to send the email.

The software will be registered automatically, when Internet connection is available on your computer.

- **Automatically sending email**

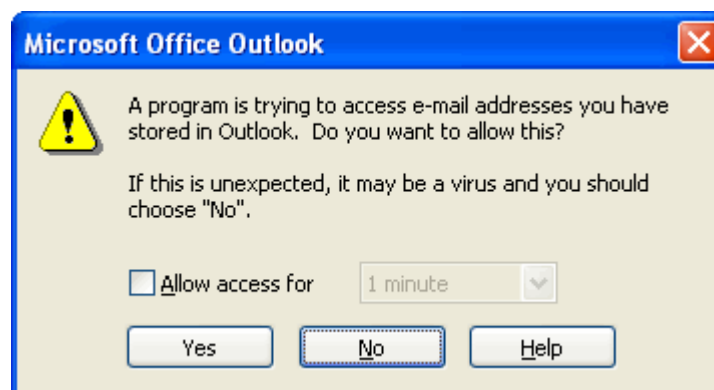
1. In the Stellar Phoenix - Electronic Registration Wizard, click **Next**. Type your email address in the textbox. The unlocking code will be sent to this email address. Click **Next**.



2. In the Verify Email Address screen, verify the email address you have entered and click **Yes**.



3. If your email client is blocking the process the following dialog box appears, it depends on your email client here Microsoft Outlook example is given. Click **Yes**, and then click **Finish**.



The email will be automatically send. The software will be registered automatically, when Internet connection is available on your computer.

Note: If you click **Previous** button then you will need to type the serial number, which is received after purchase of the software and email address, the remaining procedure is same as mentioned above.

User Interface

Stellar Phoenix DB2 Recovery software has a very easy to use Graphical User Interface (GUI). This software includes many features that helps in recovering corrupted DB2 databases. The main user interface of Stellar Phoenix DB2 Recovery software is as shown below.



The main user interface is a three-pane structure. The left-pane shows tables of a database. The right-pane show records of a table selected from the left-pane. The bottom-pane shows ongoing processes such as repair process start time, repair process finish time.

The main user interface includes:

- [Menubar](#)
- [Toolbar](#)

Menubar

The Menubar of the Stellar Phoenix DB2 Recovery includes the given below menus and items:

- **File**
 - **Open Database:** to open DB2 databses
 - **Start Repair:** to start repairing process
 - **Stop:** to stop an ongoing repairing process
 - **Exit:** to close the Stellar Phoenix DB2 Recovery software
- **View**
 - **Toolbar:** to view toolbar, select toolbar to be shown in main user interface
 - **Status Bar:** to view Status Bar, select Status Bar to be shown in main user interface
 - **Message Log:** to view Message Log, select Message Log to be shown in main user interface
- **Tools**
 - **Save Log:** to save the record of all processes that are performed by Stellar Phoenix DB2 Recovery software in a text file
 - **Clear Log:** to clear the record of all processes that are performed by Stellar Phoenix DB2 Recovery software
- **Activation**
 - **Activate Online:** to register the Stellar Phoenix DB2 Recovery software online
 - **Manual Registration:** to register the Stellar Phoenix DB2 Recovery software manually
- **Help**
 - **Stellar Phoenix DB2 Recovery Help:** to open user guide of the Stellar Phoenix DB2 Recovery software

- **Purchase Stellar Phoenix DB2 Recovery Online:** to purchase the Stellar Phoenix DB2 Recovery software online that is to purchase activation keys
- **Updates:** to download new updates for the Stellar Phoenix DB2 Recovery software
- **About Stellar Phoenix DB2 Recovery:** to view End User License Agreement and general information about the Stellar Phoenix DB2 Recovery software

Toolbar

The toolbar of Stellar Phoenix DB2 Recovery software includes these tools:



Open database: use this icon to locate and open database that needs to be repaired



Start Repair: to start repairing a selected database



Help: to open user guide of the Stellar Phoenix DB2 Recovery software



Updates: to download latest updates for the Stellar Phoenix DB2 Recovery software



Purchase: to purchase the Stellar Phoenix DB2 Recovery software



About: to view End User License Agreement (EULA) and general information

Using the Software

Stellar Phoenix DB2 Recovery has easy to use Graphical User Interface (GUI). You can easily use this software to recover corrupted DB2 databases.

You should install DB2 on the computer on which Stellar Phoenix DB2 Recovery is installed. This software shows all contents of the recovered databases. After recovery of a database, the recovered database is automatically attached to DB2 database.

- [Recovering DB2 databases](#)
- [Recovering databases from default storage location](#)
- [Recovering databases manually](#)

Recovering Databases

DB2 stores all database files at the location specified during the creation of databases. When you create a database in DB2, a folder DB2 is created at the specified location. This folder contains NODE0000 folder, the NODE0000 folder contains SQLDBDIR and data folders. The data folders such as SQL00001, SQL00002 contains all files such as containers, log file related to a database.

Stellar Phoenix DB2 Recovery requires SQLDBDIR, data folder and corresponding containers to recover a database. If a database is attached to DB2 then Stellar Phoenix DB2 Recovery automatically select the required files and recovers the selected database. You will only need to specify the database from the list of databases displayed by Stellar Phoenix DB2 Recovery software.

However, If a database is not attached to DB2 then you will need to specify the exact location/path of all required files for the successful recovery of the database. You will need to specify the path of SQLDBDIR folder, data folder of the database that needs to be recovered and corresponding containers. Therefore, before recovering a database that is not attached to DB2 you should plan accordingly to recover the database.

Based on the availability of database that is whether database is attached or not, Stellar Phoenix DB2 Recovery software provides two options for recovering databases.

- [Recovering databases that are attached to DB2](#)
- [Recovering databases manually](#)

Recovering Databases from Default Storage Location

Stellar Phoenix DB2 Recovery software automatically displays databases that are attached to DB2. You will only need to select the database, which needs to be recovered, from the list of databases displayed by Stellar Phoenix DB2 Recovery software. Stellar Phoenix DB2 Recovery software provides the Repair corrupt database stored at default location option to start recovering databases that are attached to DB2.

Repair corrupt database stored at default location

In this recovery mode, all databases that are attached to DB2 are automatically displayed by Stellar Phoenix DB2 Recovery software. You will only need to select the database from the list of databases. All required files are automatically retrieved by Stellar Phoenix DB2 Recovery software. However, all files should exist on the same computer.

After scanning process all tables of the selected database is shown in the Stellar Phoenix DB2 Recovery window. You can save all tables or required tables of the database. A new database is created when you save the database. All files are automatically created for the selected database. In addition, you can save the recovered database to the same location from where database is selected or originally stored or at different location as per your preference. Moreover, you can save container to other location than the location where data folder and SQLDBDIR folder is saved. The recovered database would automatically attached to DB2. To select and recover database:


- [Selecting database](#)
- [Saving scanned database](#)

Note: The **Repair corrupt database stored at default location** option would be enable if DB2 is installed on the same computer in which Stellar Phoenix DB2 Recovery software is installed.

Selecting Database

Stellar Phoenix DB2 Recovery software can display all databases automatically that are attached to DB2.

To select a database that is attached to DB2:

1. On the File menu, click **Select Database** or click  icon.
2. Select **Repair corrupt database stored at default location** option and click **OK**.
3. All the databases that are attached to DB2 are displayed under the Database Name list.
4. Click a database name to select the database. Database will be scanned and all tables of the database is displayed after scanning process.
5. All tables that exists in the selected database will be listed under the root node in the left pane. The root node name is same as the path of the selected database. All tables are displayed under the database's name tree. Click a table name to view its contents. You can view contents of all tables of the database that is scanned.
6. [Save the scanned database](#) either to original or other location.

Notes:

- The **Repair corrupt database stored at default location** option would be enable if DB2 is installed on the same computer in which Stellar Phoenix DB2 Recovery software is installed.
- There should be no active connection with the database that needs to be recovered. All connections should be closed and then recovery process should be started.

Saving Scanned Database

After scanning process is completed, you can save the recovered database at original location or at some other location. All files will be stored under the same folder name prefixed with 'R' folder at the saved location.

To recover and save the scanned database:

1. In the left pane of Stellar Phoenix DB2 Recovery window, check the checkboxes of tables that needs to be recovered and saved.



2. On the File menu, select **Start Repair** or click  icon.

3. In the Select Destination screen, select:
 - **Default Location**

Database will be stored at the same location where the database is originally stored.

- **Select New Location**

Database will be stored at the specified location. Click the **Select Destination Drive** combo box and select a drive where database should be stored.

Click **OK**. Only the SQLDBDIR and data folder will be saved at the specified location. You will need to specify the path for containers also.

4. In the Select Destination Location of containers dialog box, specify the path where containers should be saved.
 - **Select Path**

Click on a container name and click **Select Path**. Specify the location where the selected container should be saved. Use this option to save containers at different location.

- **Map Drive**

Use map drive to change the drive of all containers that are stored at same drive. Only drive will be changed not the path. For example, if containers were stored at C: then map drive for one containers. All containers that were stored at C: will be automatically mapped to the new drive. To map drive:

1. Click on a container name, and the click **Map Drive**. In the Map Drive dialog box, all drives where containers were previously stored are shown.

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2. Click next to a drive name. In the combo box, select the drive that should be mapped in place of original drive.
5. After specifying path, click **OK**. Database will be processed and saved to the specified location.

Recovering Databases Manually

Stellar Phoenix DB2 Recovery software allows you to recover databases that are not attached to DB2. You can select databases manually, recover and save at your preferred location. Stellar Phoenix DB2 Recovery provide the Manual Selection of database for recovery option that allows you to select databases that are not attached to DB2.

Manual Selection of database for recovery

In this recovery mode, you will need to specify the exact path of all required files to recover a database. You will need to specify the exact path of SQLDBDIR folder, data folder and container of the database that needs to be recovered. All container and data folder should be available for recovering the database by manual process.

While recovering a database by using manual process you will need to specify the exact path of the root folder that contains SQLDBDIR and data folder. The SQLDBDIR and data folder should exist in the same folder. You should create or specify the exact path of the root folder that contains these two folders. When you select the root folder that contains these two folders, Stellar Phoenix DB2 Recovery software automatically shows the corresponding containers of the selected database. In addition, the original path of containers is also shown. You can view containers name and browse to locate the required containers. In addition, you can map drive of containers if the newly created directory structure or hierarchy, which contains all the required containers, is same as original hierarchy.

After scanning process all tables of the selected database is shown in the Stellar Phoenix DB2 Recovery window. You can save all tables or required tables of the database. A new database is created when you save the database. In addition, you can save the recovered database to the same location from where database is selected or originally stored or at different location as per your preference. Moreover, you can save containers to other location than the location where data folder and SQLDBDIR folder is saved. The recovered database would automatically attached to DB2.

It is recommended that you should plan before starting manual recovery of a database. This would help you to recover the database easily and successfully.

- [Planning manual recovery](#)
- [Manually selecting database](#)
- [Recovering and saving database](#)

Planning Manual Recovery

You will need to specify the root folder, which contains SQLDBDIR and data folder, to select and recover the required database. You will need to copy data folder and SQLDBDIR under a folder then specify the exact path of the folder that contains these two folders. Stellar Phoenix DB2 Recovery software automatically shows the containers of the selected database. You should plan before performing manual recovery. These are the preliminary steps to perform manual recovery:

Planning manual recovery:

1. Search and locate the SQLDBDIR folder.
2. Identify the data folder of the database, which needs to be recovered.
3. Create a new folder in a drive. It is recommended that you should create the same directory structure, as original directory structure of the database, at new location.
4. Copy SQLDBDIR and data folder of the database in the new folder.
5. Start manual recovery process, specify the exact path of the new folder that contains SQLDBDIR and data folder of the database.
6. Specify path of each container.
7. Select the saving location. Specify location for containers also.
8. Save the database.

By default, Stellar Phoenix DB2 Recovery software shows the path of containers where they were originally stored. You should specify the exact path of containers to recover database successfully. You can specify path for each container individually or map drive to specify the location of containers. All containers should be in stored in the same hierarchy as original. Mapping the drive for one container automatically maps the drive of all containers. However, mapping a drive only changes the drive not the exact path. If containers are stored at different location then specify path of each containers individually.

You should know the exact data folder of the database that needs to be recovered. However, if you do not know that which data folder contains the required database then still you can recover the required database. You will need to select and scan all database folders one by one in Stellar Phoenix DB2 Recovery software. After scanning, all contents of the database will be displayed by Stellar Phoenix DB2 Recovery software. You can identify the correct database by viewing contents.



In addition, the database name is also displayed by the software. The tree generated after scanning of database has the root node named as the path of the database followed by the name of database. For example, C:\DB2\Mydatabase. The last parameter is the name of database.

Manually Selecting Database

You should [plan](#) before performing manual recovery of databases. You can recover DB2 databases by manually selecting different database's files. These files and folders are required to manually select a database:

- **SQLDBDIR**
- **Data Folder or database folder**

To manually select a database:

1. Copy SQLDBDIR and data folder of the database in a folder.
2. On the File menu, select **Select Database** or click  icon on the toolbar. Select **Manual Selection of database for recovery** option.
3. Click **Browse**, locate and select the folder under which SQLDBDIR and data folder of the database is stored. Click **OK**.
4. In the Select Location of Containers dialog box, you can view the containers associated with the selected database.
5. In the Select Location of Containers dialog box, specify the exact path of these containers. Click on a container name and then click **Select Path**. In the Browse for Folder dialog box, specify the folder location that contain the selected container. If there are multiple containers then specify path for all containers and then click **OK**. In addition, you can map drive to change the path of containers if containers are stored under same hierarchy as original. If hierarchy is same as original then mapping a single container would change the path of all containers.
6. All tables are displayed in the main screen of Stellar Phoenix Windows Data Recovery software. The root node displays the path and name of the database, the child node shows the authentication level for the database.
7. Click a table name to view its contents in the right-pane.
8. On the File menu, select **Start repair** or click  icon to start [recovering and saving the database](#).

Notes:

- The SQLDBDIR and data folder of the database should be in the same folder. However, containers can be stored at different

location.

- The path of containers should be correct otherwise database may not be recovered.
- The data folder should be of the correspondent database, which needs to be recovered. If you select a different data folder then still the Stellar Phoenix DB2 Recovery software recovers the database but it may be not be the required database, since it depends on the selected data folder. Therefore you should know the exact data folder of the database that needs to be recovered.

Recovering and Saving Database


After selecting the required database you can recover and save it either to default location or preferred location. You can select all tables or only required tables under that database for recovering purpose. You can specify different location to store containers the database other than the original location.

Stellar Phoenix DB2 Recovery recovers and creates a new database at the destination. All necessary files and folders are automatically built by the software.

To recover and save database:

1. In the left Check pane of Stellar Phoenix DB2 Recovery window, check the checkboxes of tables that needs to be recovered and saved.



2. On the File menu, select **Start Repair** or click  icon.
3. In the Select Destination screen, select:

- **Default Location**

Database will be stored at the default database storage location of DB2.

- **Select New Location**

Database will be stored at the specified location. Click the Select Destination Drive combo box and select a drive where database should be stored.

Click **OK**. Only the SQLDBDIR and data folder will be saved at default or new location. You will need to specify the path for containers also.

4. In the Select Destination Location of containers dialog box, specify the path where containers should be saved.

- **Select Path**

Click on a container name and click **Select Path**. Specify the location where the selected container should be saved. Use this option to save containers at different location.

- **Map Drive**

Use map drive to change the drive of all containers that are stored at same drive. Only drive will be changed not the path. For example, if containers were stored at C: then map drive for one containers. All containers that were stored at C: will be automatically mapped to the new drive. To map drive:

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1. Click on a container name, and then click **Map Drive**. In the Map Drive dialog box, all drives where containers were previously stored are shown.
2. Click Next to a drive name. In the combo box, select the drive that should be mapped in place of original drive.
5. After specifying path, click **OK**. Database will be processed and saved to the specified location.

Notes:

- There should be no active connection with the database that needs to be recovered. All connections should be closed and then recovery process should be started.
- The new database is automatically attached to the DB2 database. DB2 automatically shows the new database and its contents.

Log Report

Log window shows the progress of the current process. The log window displays messages such as indicating the beginning of the process, end of the process, name of the corrupted file.

- **To enable log window**
 - On the View menu, select **Message log**
- **To save log information**
 - On the Tools menu, select **Save Log**. In the Save As dialog box, specify the destination where log file should be saved. Click **Save**.
- **To clear log information**
 - On the Tools menu, select **Clear Log**.

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