



Stellar Phoenix Deleted Email Recovery

Version 2.0
User Guide

Overview

Microsoft Outlook, MS Exchange Client, and Windows Messaging mail client software save the messages, calendar events, and other items as PST files. PST or Personal Storage Table format files are file extension used by MS Outlook to store the items and make them available offline. The file is stored on the local computer. When new e-mail messages are added in the PST file the size of the file goes on growing but when mails are deleted the size is not decreased. This is because the space allocated is kept allocated and only the message links are deleted. This allocated space can be used to recover the deleted mails in future.

Similarly, Outlook Express, a mail client software provided with MS office, saves its files in DBX file format. Each folder in the Outlook Express has a DBX file, like inbox.dbx, outbox.dbx, sent.dbx, etc. Everything is different between 'MS Outlook' and 'Outlook express' except their look and naming convention.

Stellar Phoenix Deleted Email Recovery is a powerful software to recover deleted mails either from PST and DBX files, created by MS outlook and Outlook Express mail clients. The recovered files can be saved in different file formats as per convenience. All the message, calendar events, notes, etc. are discovered.

Features

Stellar Phoenix Deleted Email Recovery software has many features that make it unique among other available products in the market. Some of the key features of the application can be summarized as follows.

Key Features for Outlook File Recovery :PST

- Recovers e-mail messages, notes, meeting requests, contacts, calendar, distribution lists, tasks, journals and appointments.
- Supports MS Outlook 2007, 2003, 2002 and 2000
- Recovers deleted e-mails
- Views and shows log report
- PST Recovery from encrypted PST files
- Restores RTF and HTML messages' formatting
- Restores password-protected PST files
- Counter for mail folders representing number of items present
- Counter for mail folders representing the number of items into it with read and unread mails.
- Demo version previews all recoverable contents (including e-mails, calendar, tasks and notes)- Outlook Installation not required necessarily
- Compatible with Windows 7, Vista, XP, 2003, 2000 and NT4 (SP6)
- Allow to save recovered files as .pst , .eml and .msg format.
- Original PST files will not be affected.
- Sorting of Recovered Items Possible.

Key Features for Outlook Express File Recovery :DBX

- Recovers dbx files of Outlook Express 5x and 6x.
- Allows to save as *.eml messages (directly accessible with OE) or *.dbx files (importable in OE)
- Searches in folders and drives
- Selective Outlook Express Recovery for single and multiple files
- Views and shows log report
- Tree-view of selected e-mails
- Sorting of Recovered Items Possible.
- Supports recovery of .dbx files from media such as hard drives, Zip disks, CD ROMs, and floppy disks
- Original DBX files will not be affected.

Installation Procedure

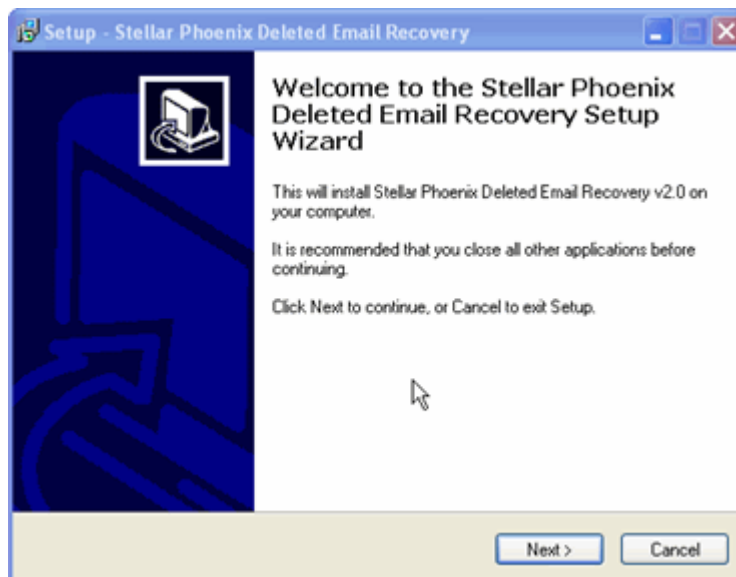
Before installing the software, check that your system meets the minimum system requirements:

Minimum System Requirements

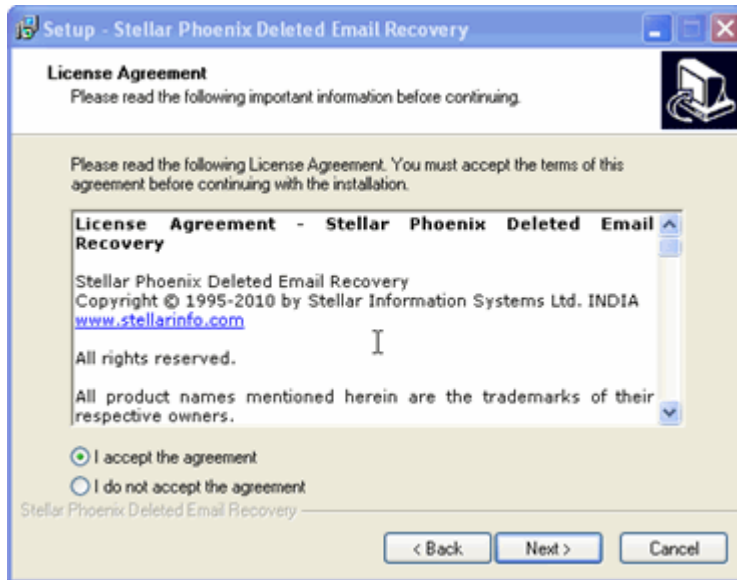
- **Processor:** Pentium Class
- **RAM:** 128 MB minimum (256 recommended)
- **Operating System:** Windows 2000/2003/XP/Vista
- **Hard Disk:** 50 MB of free space
- **MS Outlook:** 2000, 2002 (XP), 2003, 2007
- **Internet Explorer:** Version 4 or later

To install the software, follow these steps.

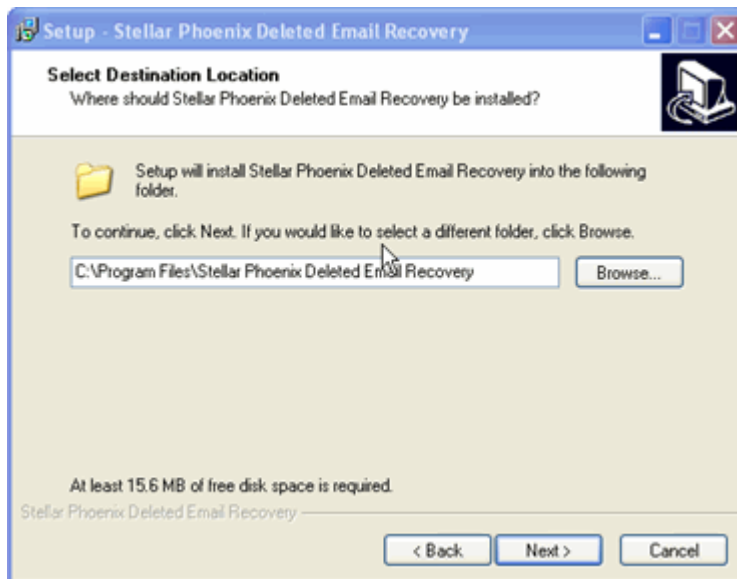
- Double-click 'StellarPhoenixDeletedEmailRecovery.exe' executable file to start installation. 'Setup - Stellar Phoenix Deleted Email Recovery' dialog box is displayed.



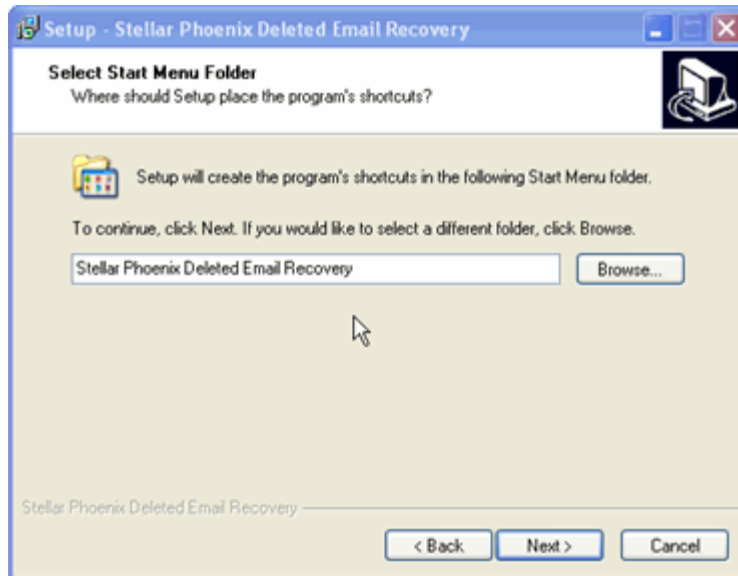
- Click 'Next' button. 'License Agreement' dialog box is displayed.



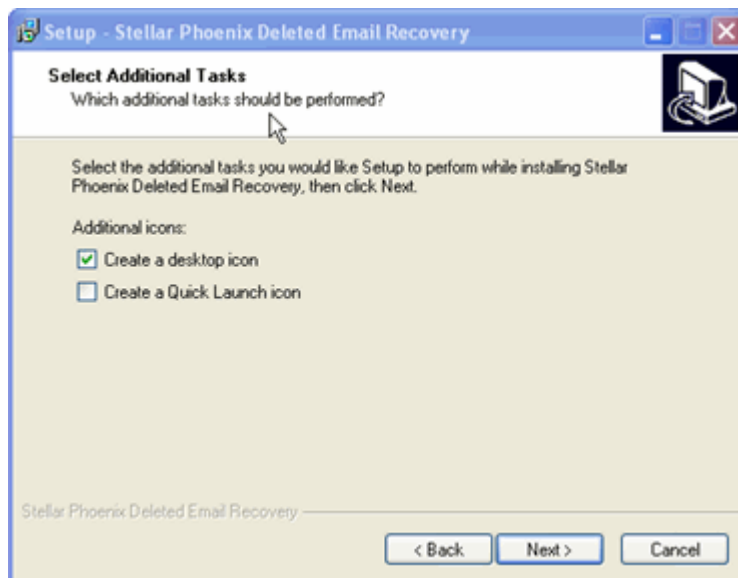
- Choose 'I accept the agreement' option. 'Next' button will be enabled. Click 'Next' button. 'Select Destination Location' dialog box is displayed.



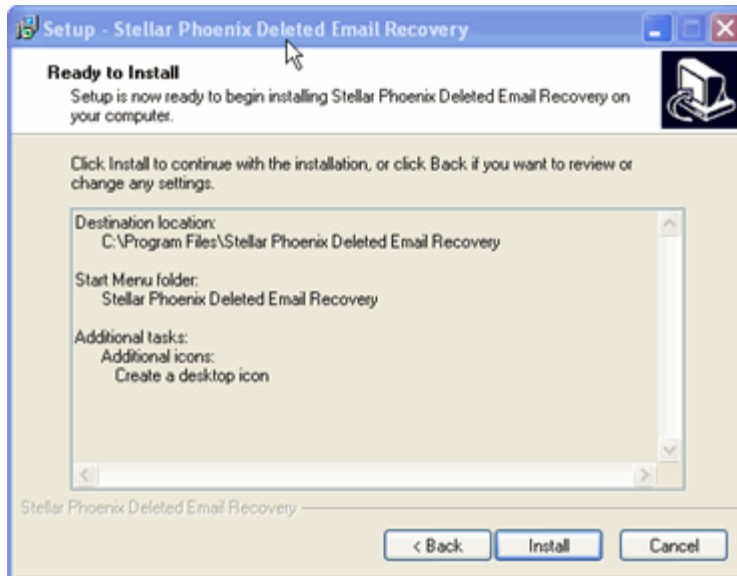
- Click 'Browse' button to select the destination path where the setup files will be stored. Click Next. 'Select Start Menu Folder' dialog box is displayed.



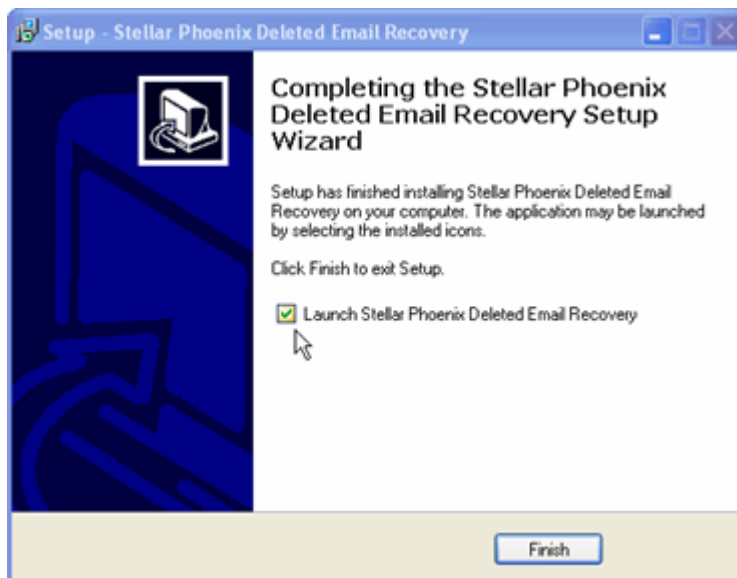
- Provide the path for program's shortcuts by using 'Browse' button. Click 'Next' button. 'Select Additional Tasks' dialog box is displayed.



- Choose the check boxes as per your choice. Click 'Next' button. 'Ready to Install' dialog box is displayed.



- Review the entries. Click 'Back' if you want to change them. Click 'Install' to start installation. The Installing screen shows the installation process.



- After completing the process, 'Completing the Stellar Phoenix Deleted Email Recovery Setup Wizard' window is displayed. Click Finish.



Note: You can clear the 'Launch Stellar Phoenix Deleted Email Recovery' check box to stop the automatic execution of the application after completion of the installation.

How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/email-repair/deleted-email/buy-now.php?> for more information and to place an order.

If you have the demo version or an older version and you want to buy the latest version available on the internet, then:



- Start The application available with you.
- Click on the purchase ()icon in the application.

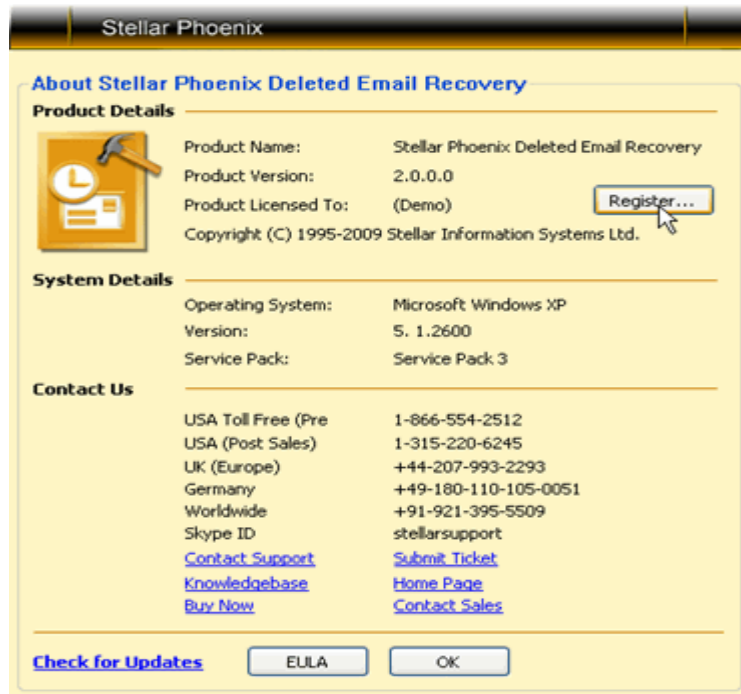
You can find various offers available at the site to buy the software.

For evaluation, you can also download the latest demo version of the software from the web site. This demo version does not has all the functionality of the software. You have to register the demo software after buying to enable all its functions.

Registration

The demo version of the Stellar Phoenix Deleted Email Recovery can be downloaded from the Stellar's web site. This demo version is just for evaluation purpose and must be eventually registered to use it with all the functionalities. To register the demo application, follow these steps.

- Start the demo version of the application.
- Click on the Activation () button in the standard tool bar of the application. Activation dialog box is displayed.
 - Or, click on the () icon. 'About Stellar Phoenix Deleted Email Recovery' dialog box is displayed.



- Click on the Register link. Activation dialog box is displayed.



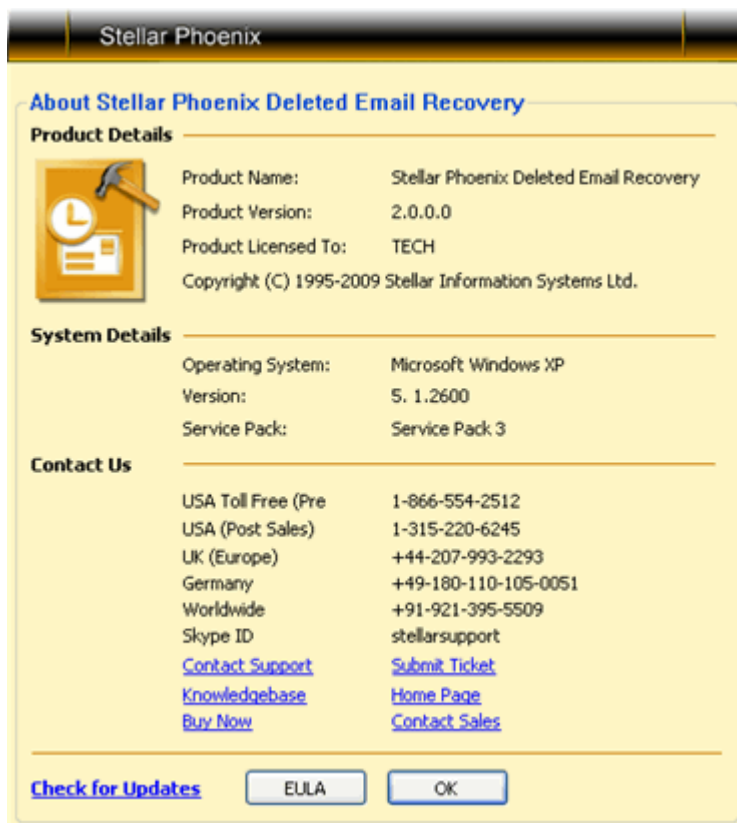
- Fill the details sent to you on your e-mail ID, Click 'OK' button.



- A confirmation dialog box is displayed after successful completion of registration process.




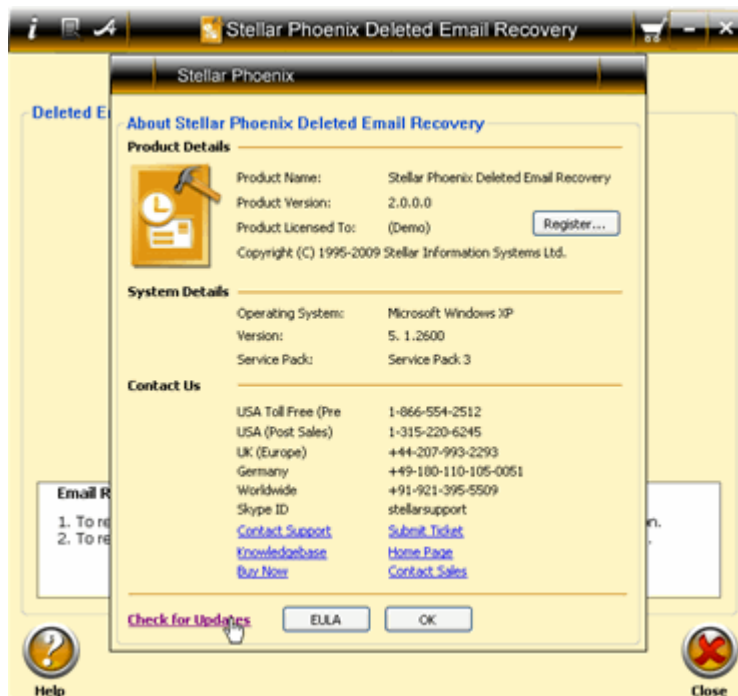
- The 'Register' button on the 'About' dialog box disappears, other informations in the box are updated, and the 'Activate' button on the standard tool bar is disabled.



Update

There are periodical software updates provided by Stellar Information Systems Ltd. for the Stellar Phoenix Deleted Email Recovery software. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. The Stellar Phoenix Deleted Email Recovery software can be updated over internet. Note that demo version can not be updated. To update the application, follow these steps.

- Start the application. Click on the 'About' () icon. 'About Stellar Phoenix Deleted Email Recovery' dialog box is displayed.



- Click on the 'Check for Updates' link. 'Update Wizard' dialog box is displayed.



- Click 'Next' button. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.



- If a message is displayed that no updates are available. Click 'Cancel' button to close the wizard.
- Click 'Next'. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.



Note: You can not update the demo version of the application.

How To....

This section guides you to do different task using Stellar Phoenix Deleted Email Recovery. This section also helps you in understanding the software more.

- Select Single PST file for Recovery
- Search PST files for Recovery
- Recover PST files
- Select Single DBX file from a Specified Location
- Select Multiple DBX Files for Recovery
- Search DBX files for Recovery
- Recover Single DBX file
- Recover Multiple DBX files
- Import DBX and EML files
- Import PST Files

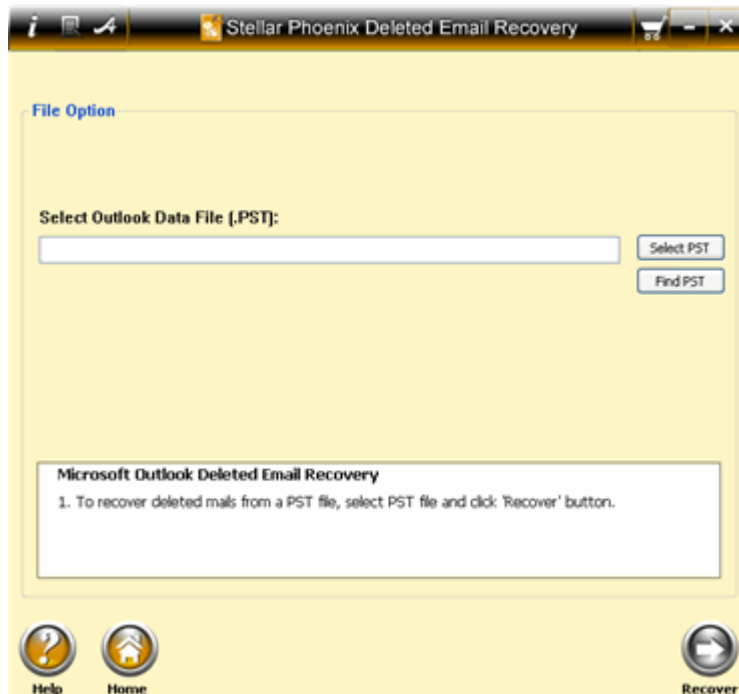
Select Single PST file for Recovery

The MS Outlook PST file should be opened in Stellar Phoenix Deleted Email Recovery software to recover it. To select a PST file, follow these steps.

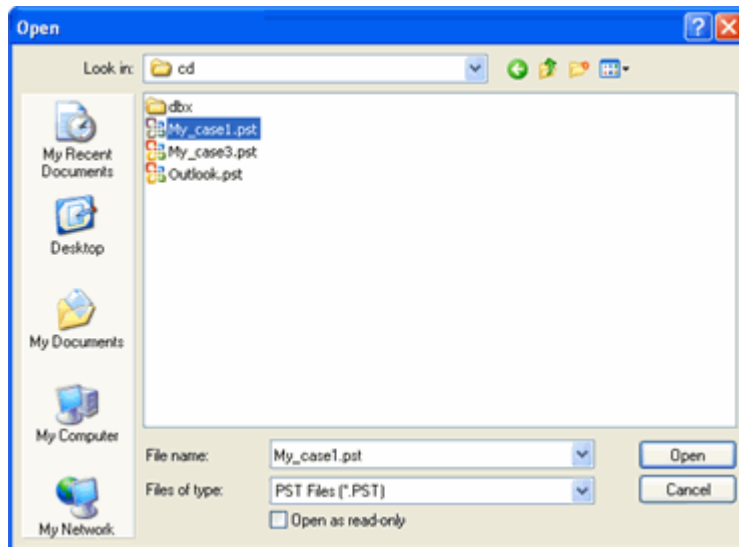
- Start the 'Stellar Phoenix Deleted Email Recovery' software application.



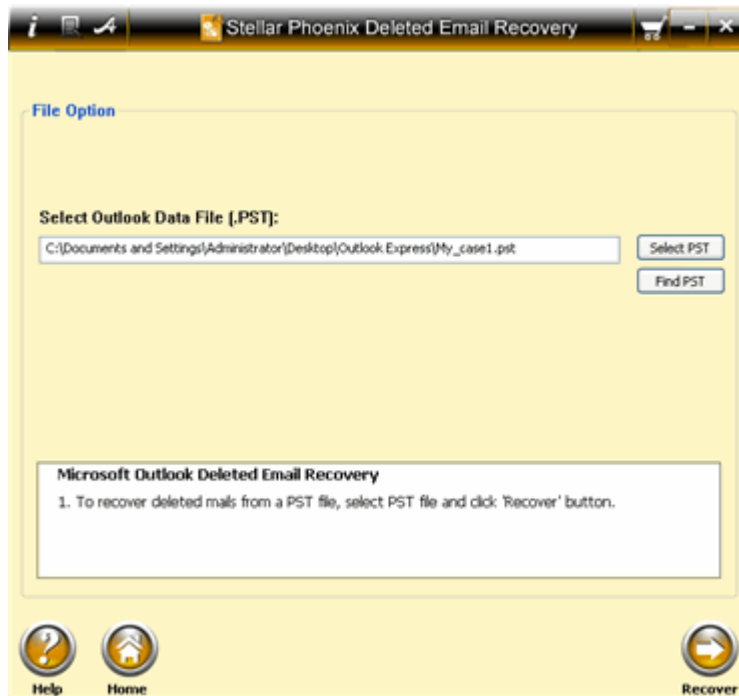
- Click on the 'Microsoft Outlook Email Recovery' icon in the home page of the application. File option dialog box is displayed.



- Click 'Select PST' button. 'Open' dialog box is displayed.



- Browse to the file location, select it and Click 'Open' button. The file path is displayed in the 'Select Outlook Data File' text box.



- Continue with recover process to recover this file.

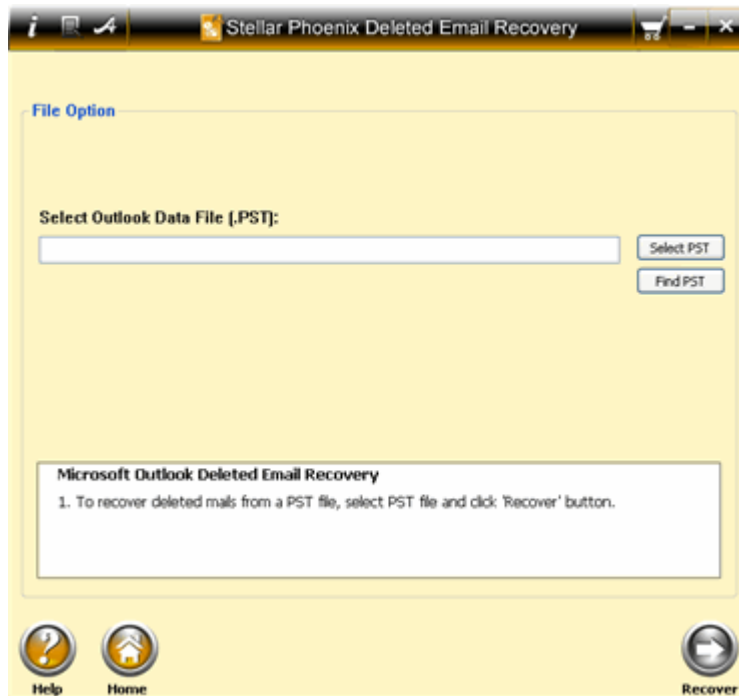
Search PST files for recovery

Stellar Phoenix Deleted Email Recovery software gives an option to search a drive volume or a specified folder. All the PST files available at that place are shown. Any of these files can be selected for recovering. To search a drive or a folder, follow these steps.

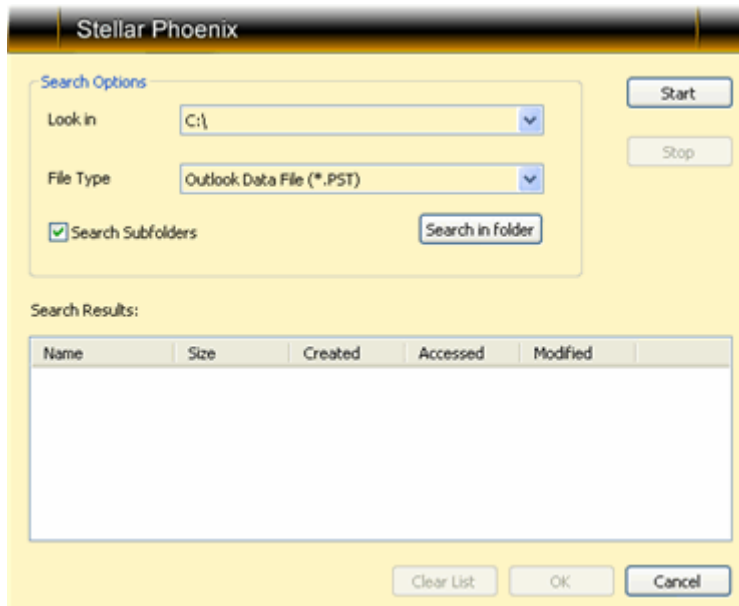
- Start the 'Stellar Phoenix Deleted Email Recovery' software application.



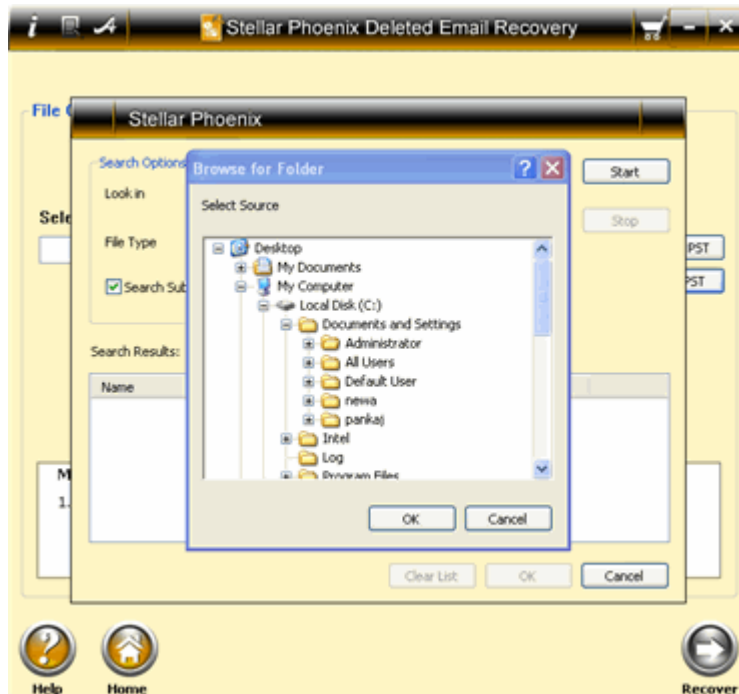
- Click on the 'Microsoft Outlook Email Recovery' icon in the home page of the application. 'File option' dialog box is displayed.



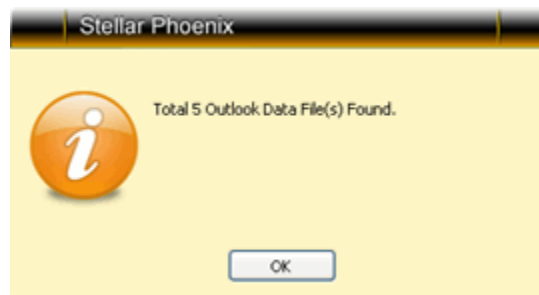
- Click on 'Find PST' button. 'Search Options' dialog box is displayed.



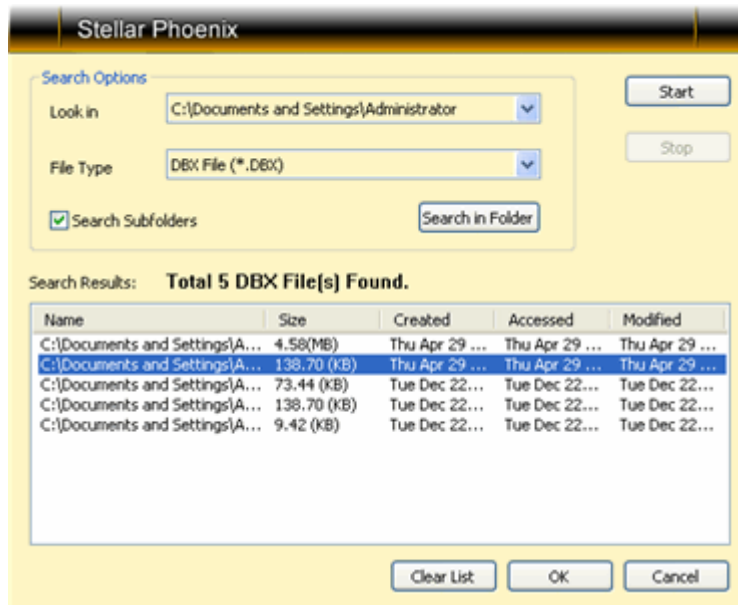
- Click on the 'Search in folder' button, 'Browse for Folder' window is displayed.



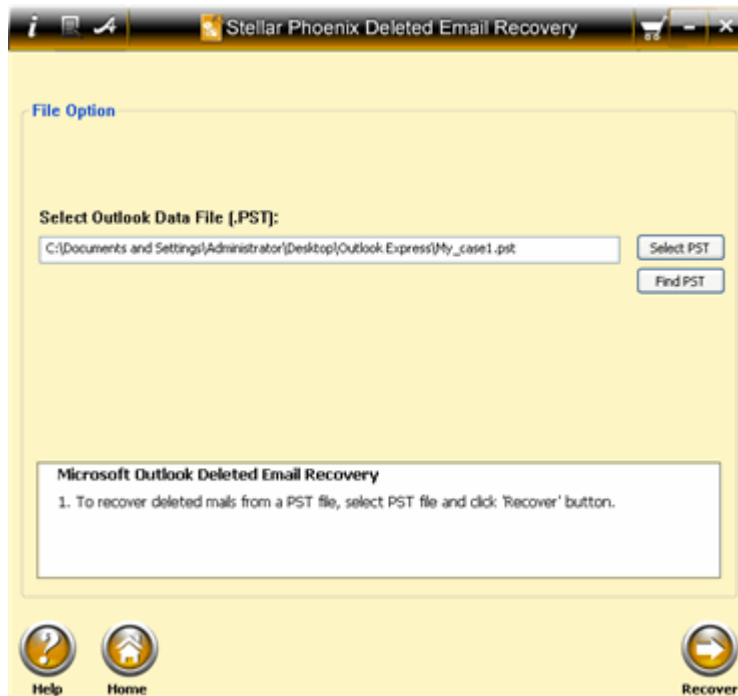
- Select the folder in which the search is to be done and then click 'OK'. The path is displayed in the 'Look in' list box.
- Deselect the 'Search in Sub folder' option to stop the application from searching sub folders of the selected folder.
- Click 'Start' button to start searching files. A message box is displayed showing the number of files found.



- Click 'OK' to close the message box. The PST files are displayed in the Search Results.



- Click on the file that is to be recovered. Click 'OK' button. The file path is displayed in the 'Select Outlook Data File' text box.

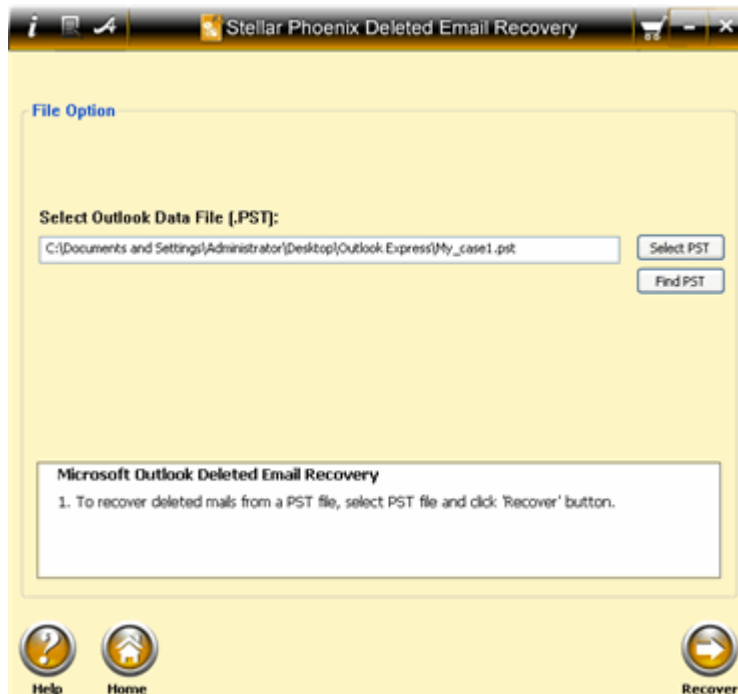


- Continue with the recover process to recover this file.

Recover PST Files

To recover MS Outlook PST file, follow these steps.

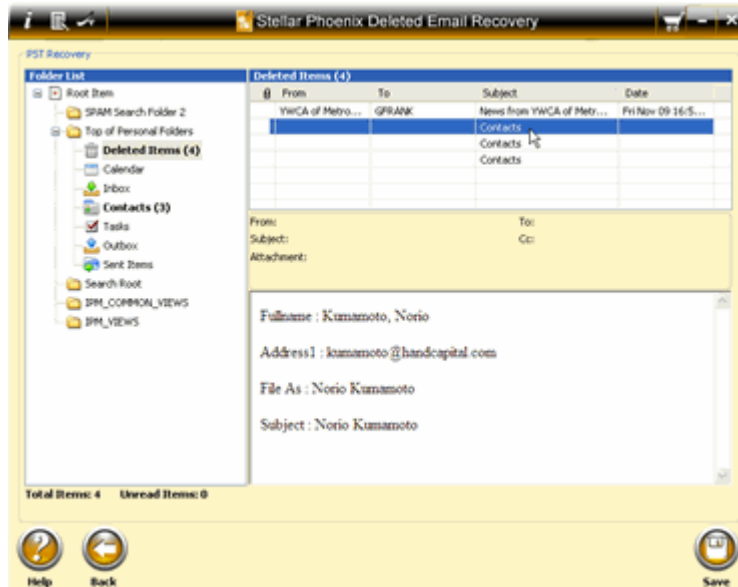
- Select the file that is to be recovered by using Stellar Phoenix Deleted Email Recovery.



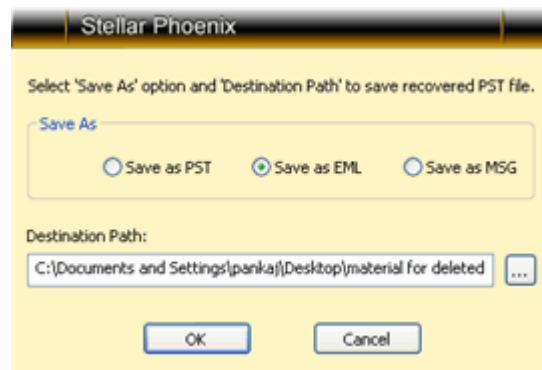
- Click 'Recover' button to start recovering the PST file. A message box is displayed after showing the recover process was successful.



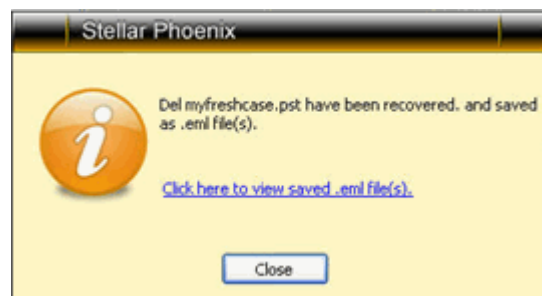
- Click 'OK' in the message box to close it. Preview your mails and other items that you have deleted.



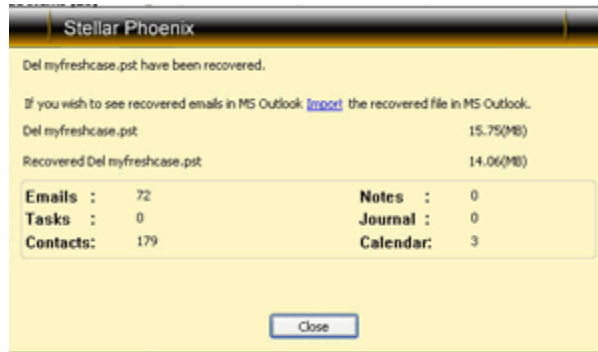
- Click 'Save' button to save the recovered file. A dialog box is displayed to choose format and location.



- Select the file format (PST, EML, or MSG) in which you want to save the recovered file.
- Select the location where the file is to be saved. By default, it is the same location as that of the source file.
- Click 'OK' button. A message box is displayed that the file is saved.



- Click 'Close' button to close the message box. A recovery detail message box is displayed.



- Click 'Close' button. The recovery process is complete. Open the recovered file in MS Outlook to view.

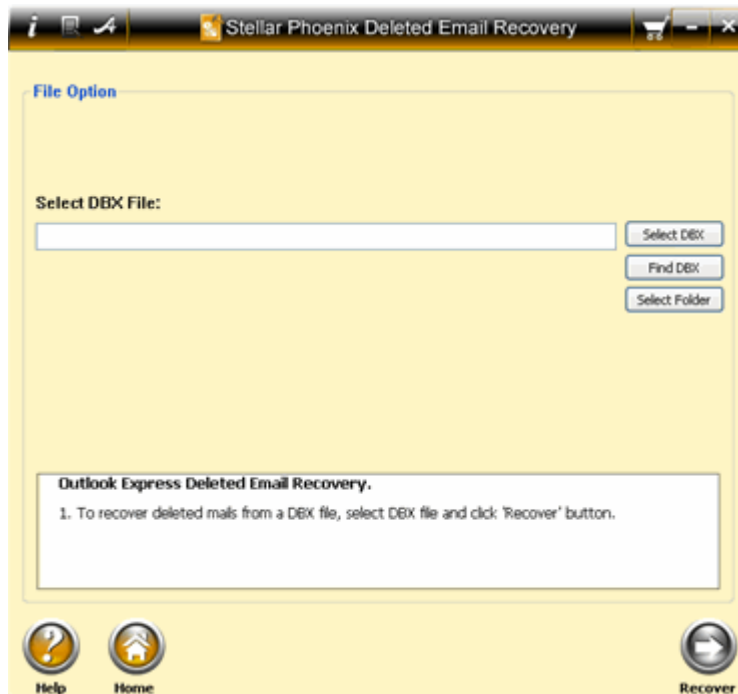
Select Single DBX file from a Specific Location

The MS Outlook DBX file should be opened in 'Stellar Phoenix Deleted Email Recovery' software to recover it. To select a DBX file, follow these steps.

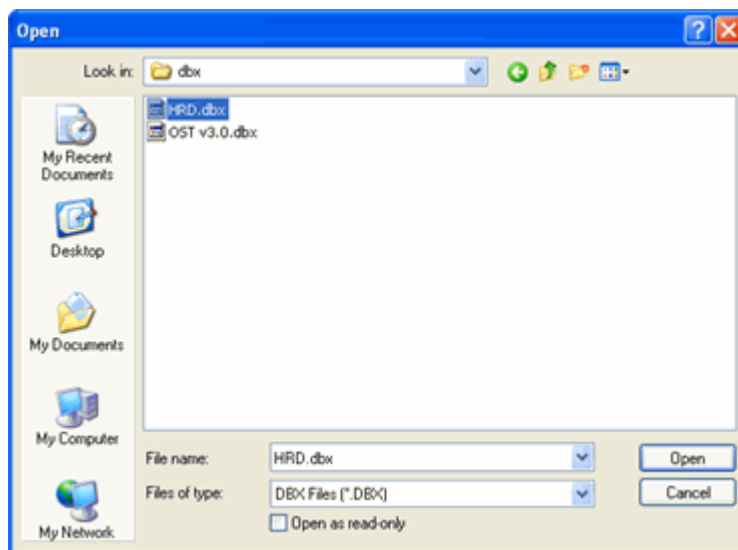
- Start the 'Stellar Phoenix Deleted Email Recovery' software application.



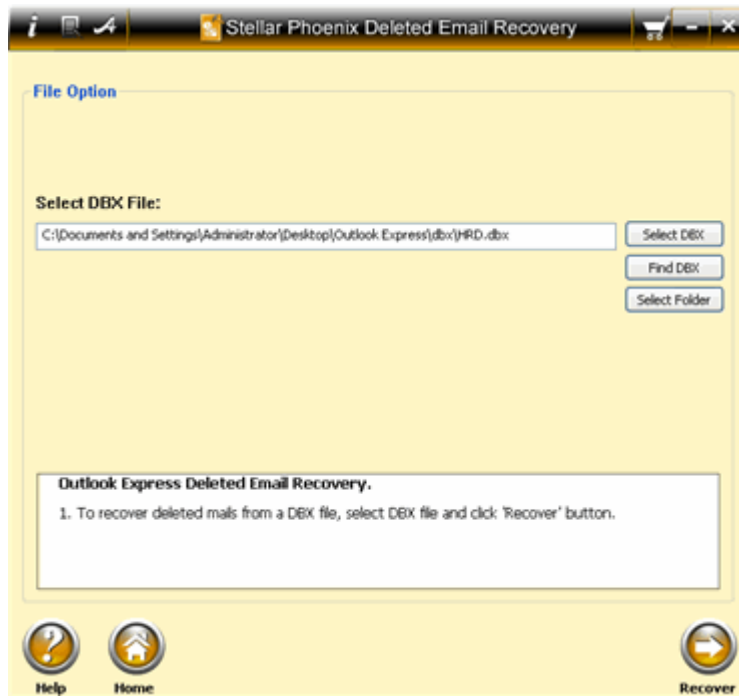
- Click on the 'Outlook Express Email Recovery' icon in the home page of the application. 'File Option' dialog box is displayed.



- Click 'Select DBX' button. 'Open' dialog box is displayed.



- Browse to the file location, select it and Click 'Open' button. The file path is displayed in the 'Select DBX File' text box.



- Continue with recover process to recover this file.

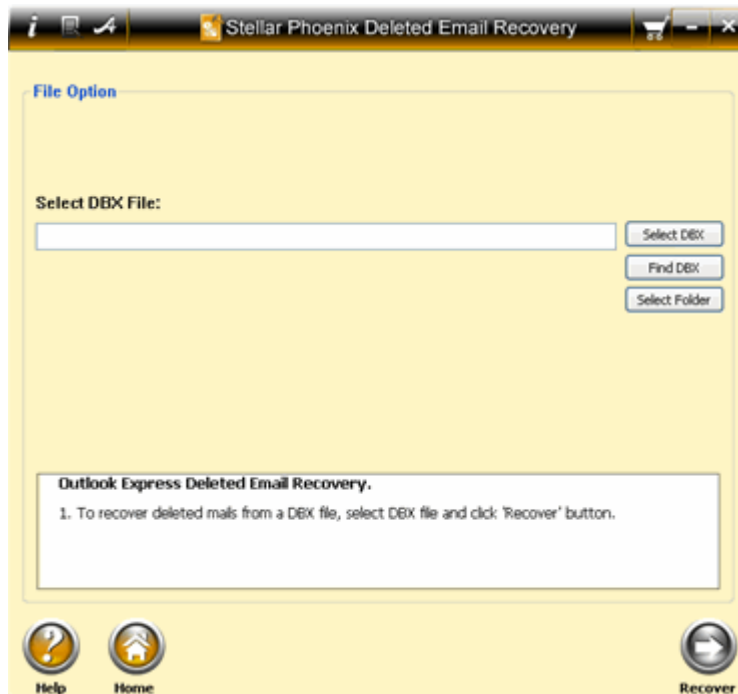
Select Multiple DBX file for Recovery

Stellar Phoenix Deleted Email Recovery software can not only recover single Outlook Express at a time but can also recover multiple files (DBX) at the same time. To recover multiple DBX files, follow these steps.

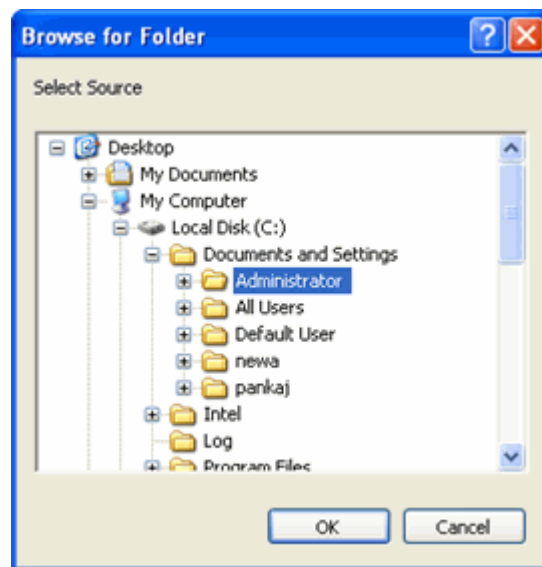
- Start the Stellar Phoenix Deleted Email Recovery software application.



- Click on the Outlook Express Email Recovery icon in the home page of the application. File option dialog box is displayed.



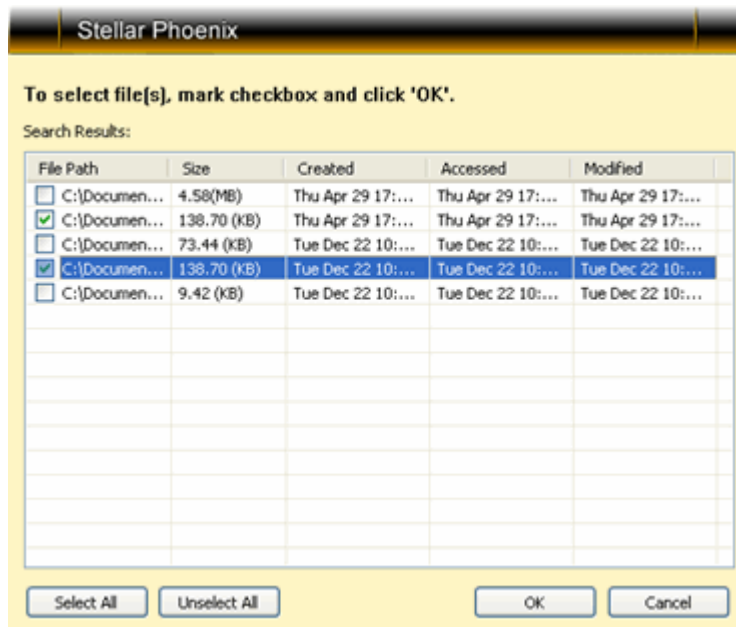
- Click on the 'Select Folder' button. 'Browse for Folder' dialog box is displayed.



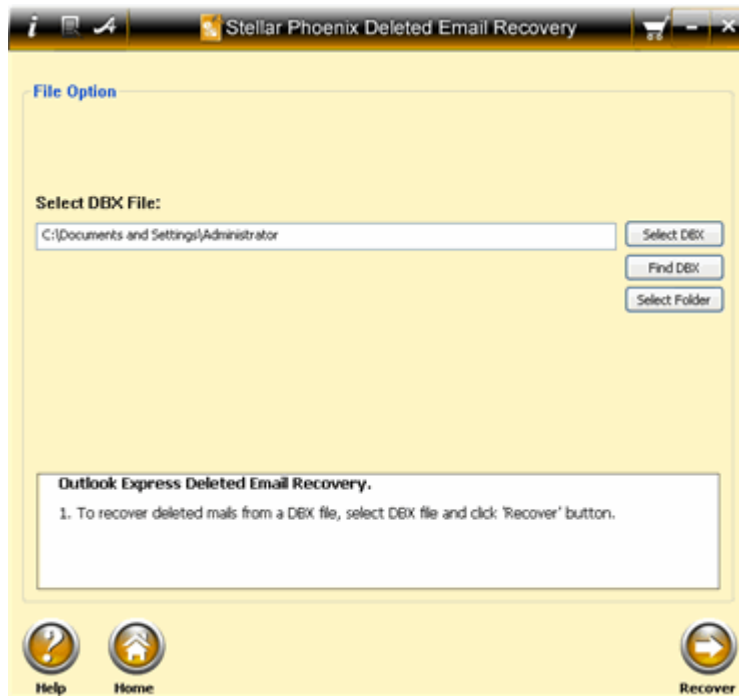
- Select the folder that is to be searched for the DBX files. Click 'OK' button. A message box is displayed that shows the number of files found.



- Click 'OK' to close the message box. The 'Search Results' window is displayed.



- Choose the files that are to be recovered. Click 'OK' button. 'File Option' dialog box is displayed.



- 'Select DBX File' text box shows the path of the folder of the selected files. Continue to recover the files.

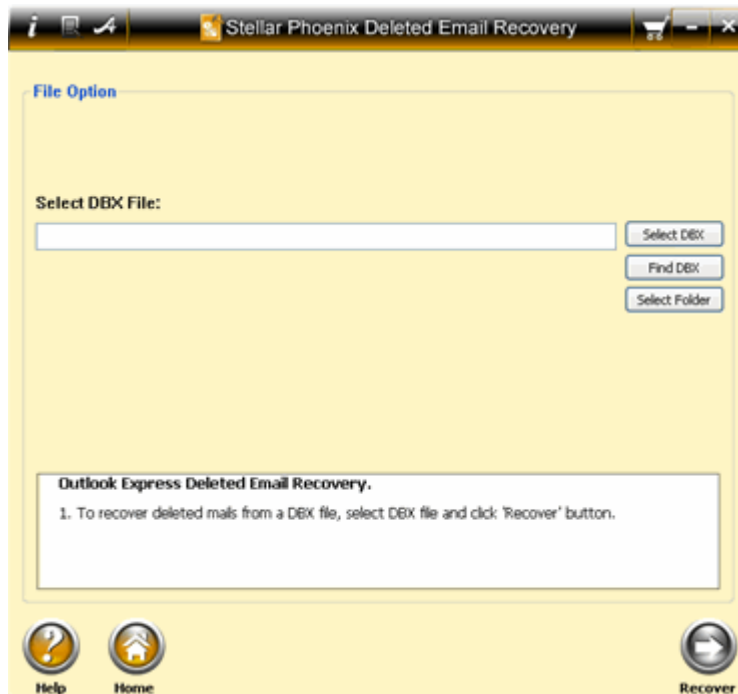
Search DBX files for Recovery

Stellar Phoenix Deleted Email Recovery software gives an option to search a drive volume or a specified folder. All the DBX files available at that place are shown. Any of these files can be selected for recovering. To search a drive or a folder, follow these steps.

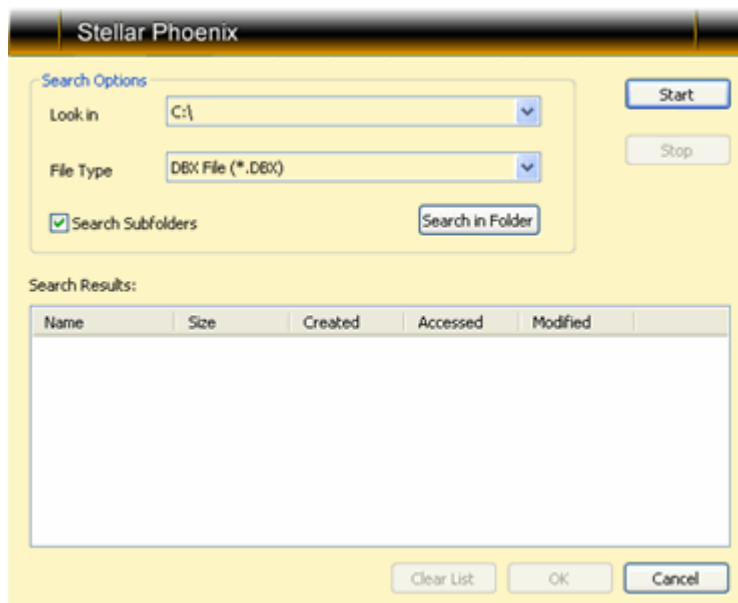
- Start the Stellar Phoenix Deleted Email Recovery software application.



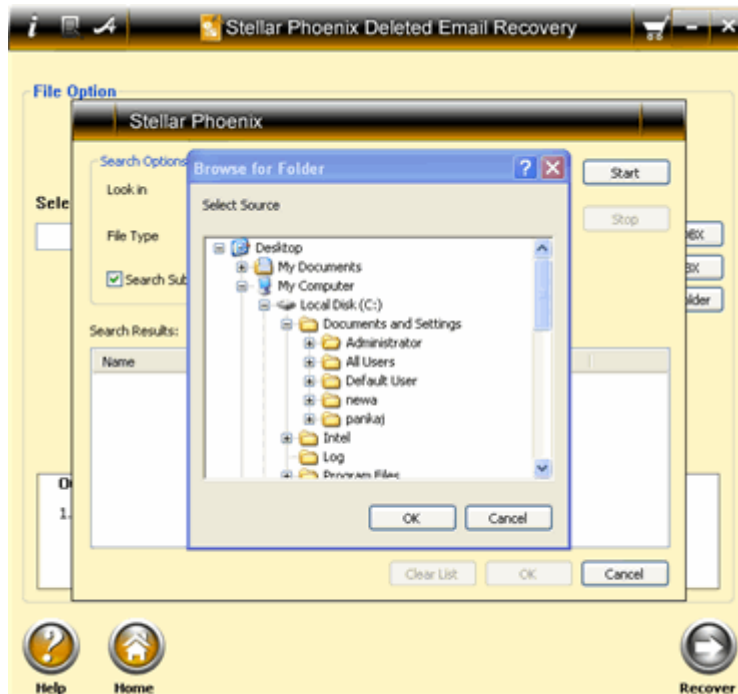
- Click on the Outlook Express Email Recovery icon in the home page of the application. File option dialog box is displayed.



- Click on 'Find DBX' button. 'Search Options' dialog box is displayed.



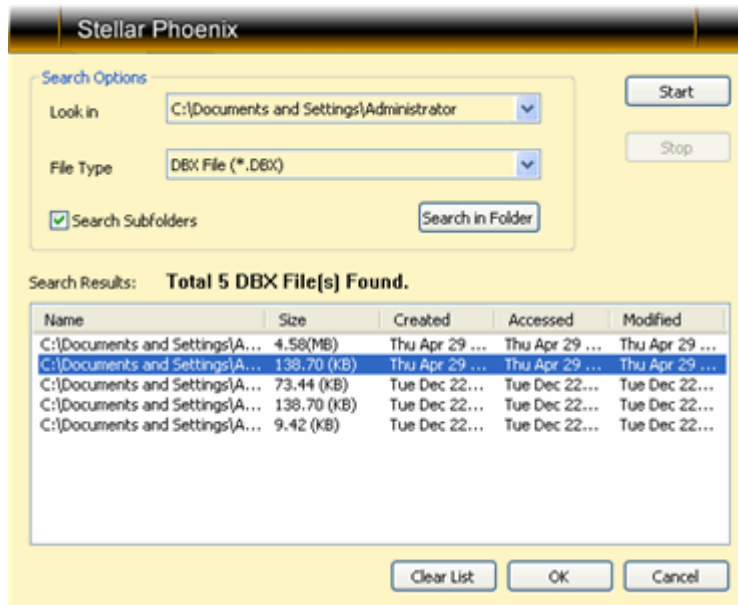
- Click on the 'Search in folder' button, 'Browse for Folder' window is displayed.



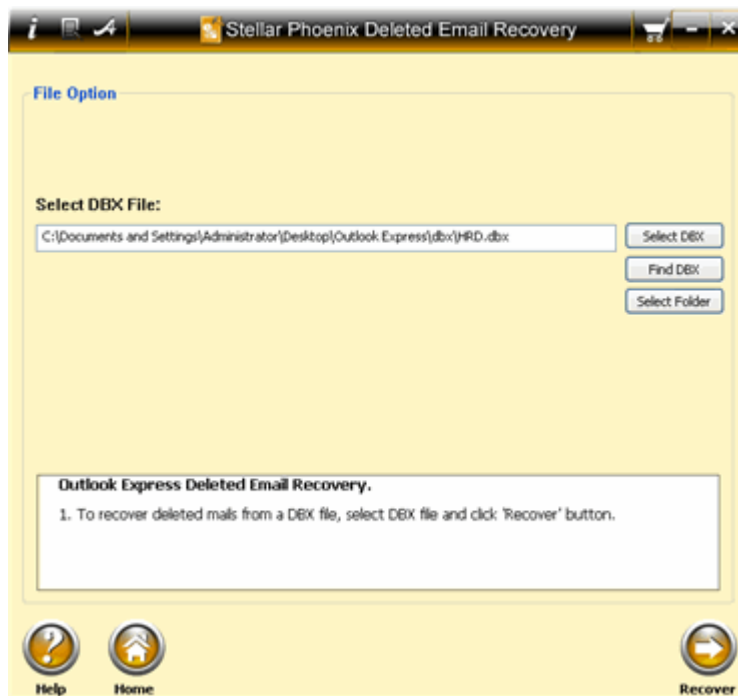
- Select the folder in which the search is to be done and then click 'OK'. The path is displayed in the 'Look in' list box.
- Deselect the 'Search in Sub folder' option to stop the application from searching sub folders of the selected folder.
- Click 'Start' button to start searching of files. A message box is displayed showing the number of files found.



- Click 'OK' to close the message box. The DBX files are displayed in the Search Results.



- Click on the file that is to be recovered. Click 'OK' button. The file path is displayed in the 'Select DBX File' text box.

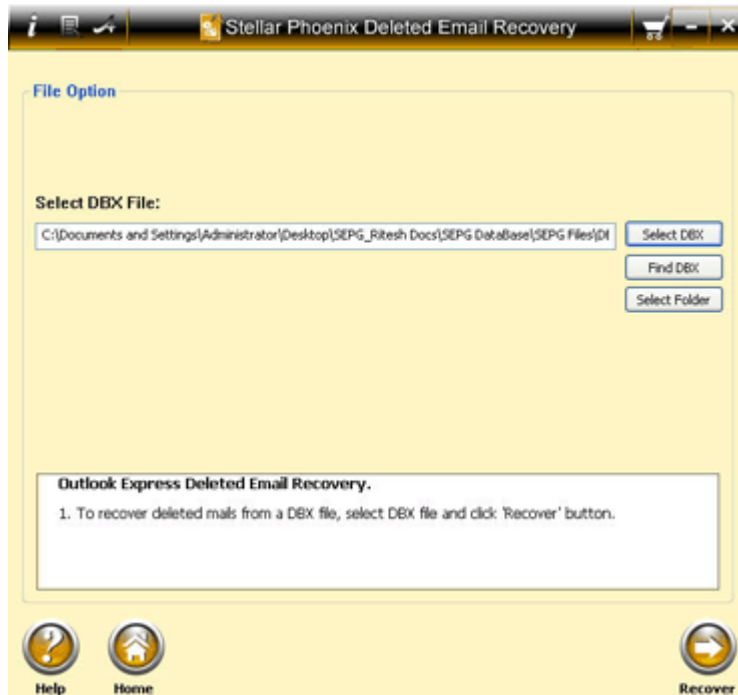


- Continue with the recover process to recover this file.

Recover Single DBX files

To recover single Outlook Express files, follow these steps.

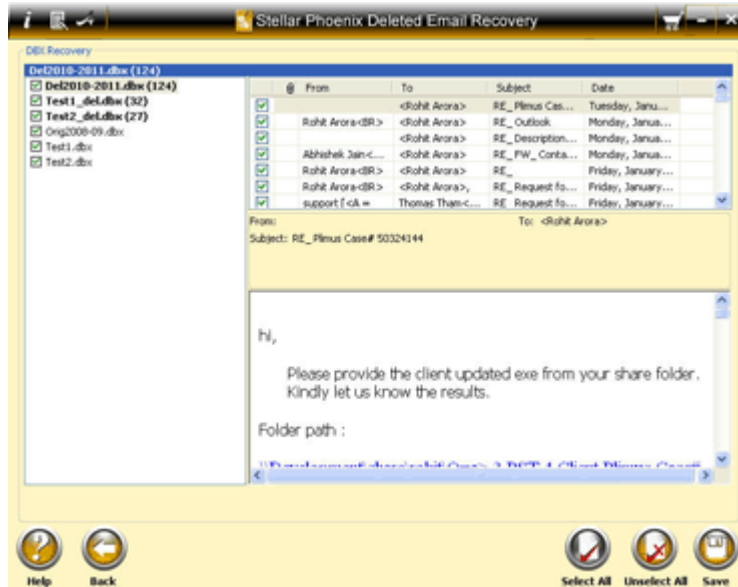
- [Select Single DBX file from a Specified Location.](#)



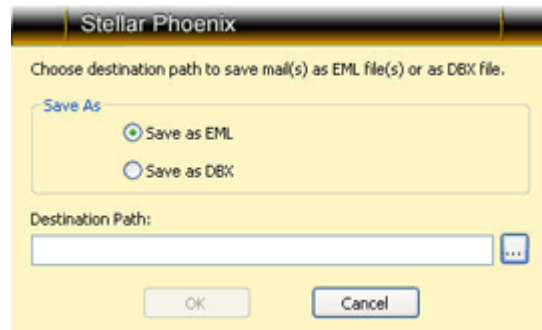
- Click on the 'Recover' button. A message box is displayed showing successful recovery.



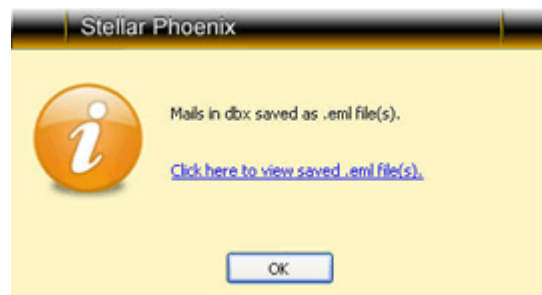
- Click 'OK' to close the message box. The preview of the recovered file is shown in the application.



- Click 'Save' button to save the recovered DBX file. A destination and format dialog box is displayed.



- Make the choices and click 'OK' button. A message box is displayed showing confirmation.



- Click 'OK' button. A message box is displayed showing completion of recovery.



Successfully saved recovered dbx file(s).

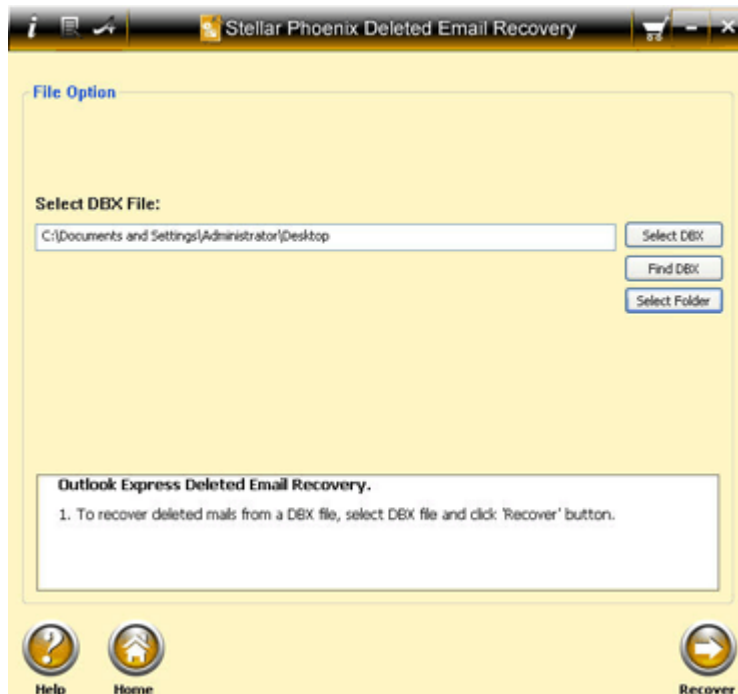
[Click here to open destination folder.](#)

OK

Recover Multiple DBX files

To recover multiple Outlook Express files, follow these steps.

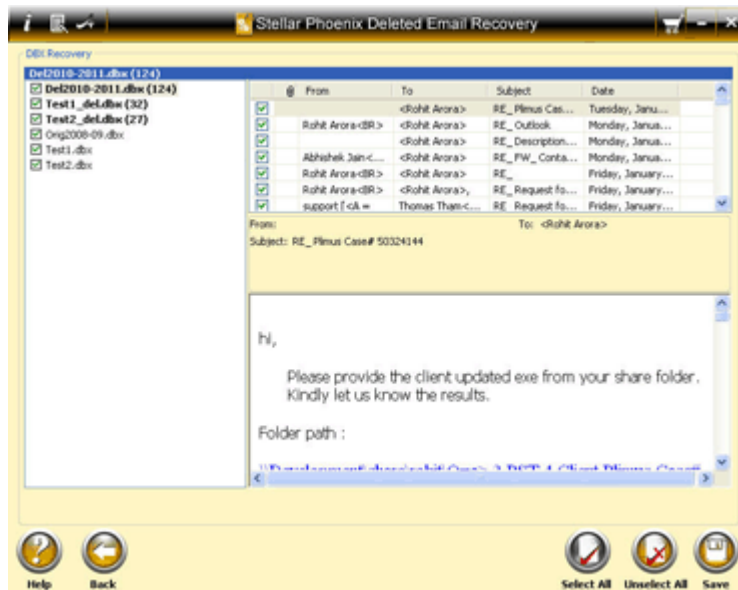
- [Select Multiple DBX Files for Recovery](#). Path of the folder in which the files are located is displayed in the File Option dialog box.



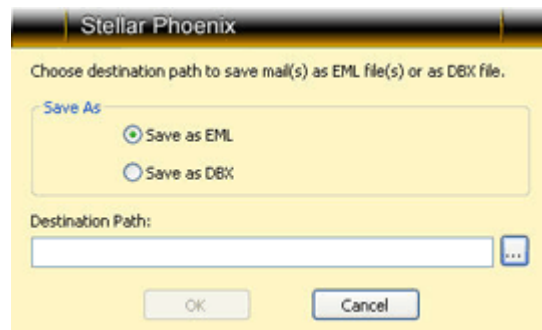
- Click on the 'Recover' button. A message box is displayed showing successful recovery.



- Click 'OK' button to close the message box. The preview of the recovered file is shown in the application.



- Click 'Save' button to save the recovered files. A destination and format dialog box is displayed.



- Make the choices and click 'OK' button. A message box is displayed showing confirmation.



- Click 'OK' button. A message box is displayed showing completion of recovery.



Successfully saved recovered dbx file(s).

[Click here to open destination folder.](#)

OK

Import DBX and EML files

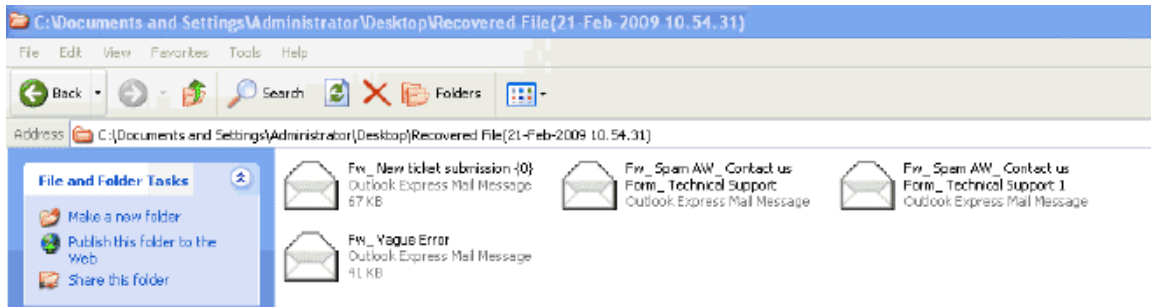
Stellar Phoenix Outlook Express Recovery software provides two types of saving options .dbx and .eml for saving recovered .dbx files. These files contains e-mails that can be viewed or read in Stellar Phoenix Outlook Express Recovery window or Microsoft Outlook Express e-mail program. Stellar Phoenix Outlook Express Recovery software shows the content of emails during recovery process. After saving the .dbx files, Outlook Express is used to view or read e-mails.

Both files, .dbx and .eml, requires Outlook Express to be installed on computer to read emails recovered by these files. The .eml file opens directly in Microsoft Outlook Express e-mail program. However, the .dbx file needs to be imported in Microsoft Outlook Express e-mail program.

Reading a .eml file

To read an e-mail from a file saved as .eml:

1. Navigate to the location where .eml file is saved or click link displayed in the success message dialog box.

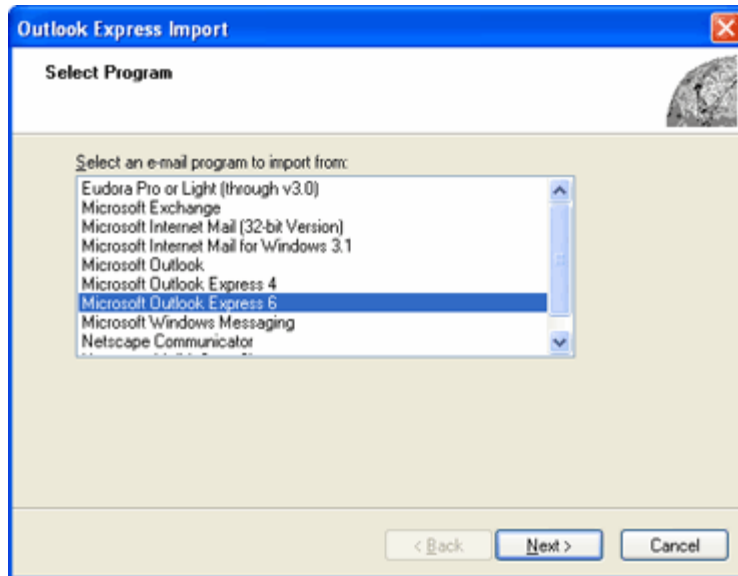


2. Double-click to open the file. The file opens as a regular e-mail in Outlook Express window.

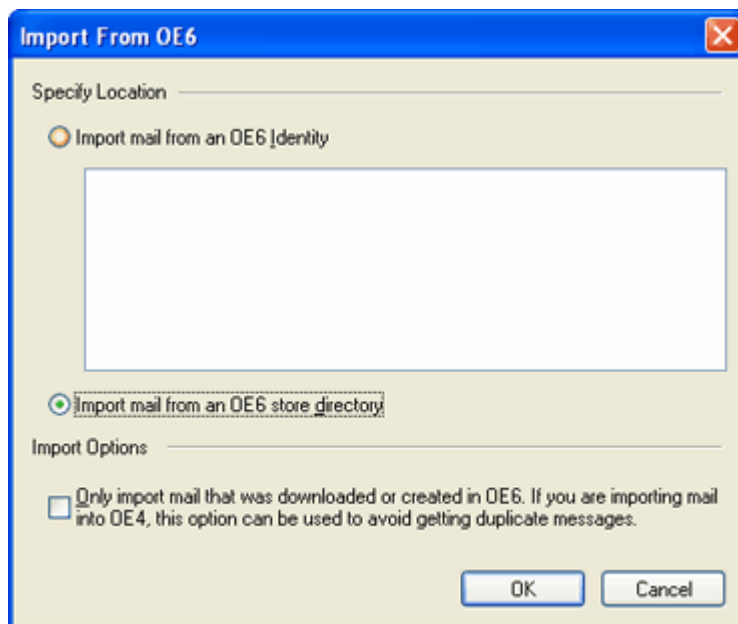
Reading a .dbx file

To read an e-mail from a file saved as .dbx:

1. Click Start-> All Programs and select 'Outlook Express' to open 'Outlook Express' dialog box.
2. Click File ->Import and select Messages to open Select Program dialog box. Select the version of Microsoft Outlook Express installed on the computer. Click Next.

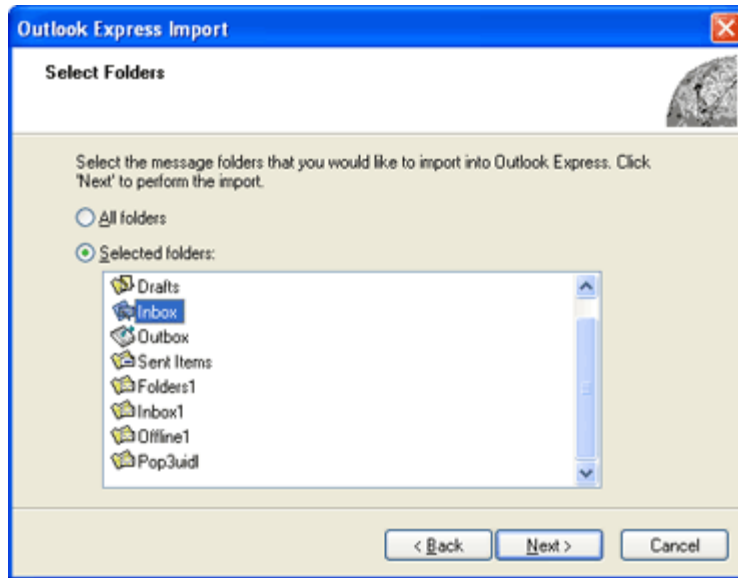


3. In the 'Specify Location' screen, select 'Import mail from an OE6 store directory'. Click 'OK'.



4. In the 'Location of Messages' dialog box, click 'Browse' button to locate the recovered folder. Click 'OK'. Click 'Next'.

5. In the 'Select Folders' dialog box, select either 'All folders' or 'Selected folders' option. If 'Selected folders' option is selected then select the required folder. Click 'Next'.



6. In Import Complete, click Finish to close the Outlook Express dialog box.

7. In Outlook Express dialog box, click the folder name to view or read e-mails.

Import PST files

To import PST file in Microsoft Outlook:

- Open 'Microsoft Outlook' software. On the 'File' menu, select 'Import and Export'.
- In the 'Import and Export' Wizard, select 'Import' from another program or file, click 'Next'.
- In the 'Import' a File box, select 'Personal Folder File' (PST), click 'Next'.
- Click 'Browse' to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click 'Next'.
- In the 'Import Personal Folders' dialog box, select the folders that should be imported in Microsoft Outlook. Click 'Finish'.

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FAQs

1. What is Stellar Phoenix Deleted Email Recovery used For?

Stellar Phoenix Deleted Email Recovery software is used to recover mails that are knowingly or accidentally deleted in MS Outlook and Outlook Express.

2. Does the software recovers deleted e-mails in password protected/secure files?

Yes, the software recovers deleted mails even in the password protected files.

3. Should MS Outlook be installed on the system before executing the recovery process?

Yes, MS Outlook and Outlook Express should be installed before executing the recovery process.

4. Can the software recover deleted Calenders/Contacts/Tasks/Journals/Notes folders in the e-mail?

Yes, the software recovers these items efficiently.

5. How to open EML and MSG format files ?

EML and MSG format files that are saved after recovery process can be opened in MS Outlook for viewing.

6. What is difference between PST and DBX files?

PST or Personal Storage Table format files are file extension used by MS Outlook to store the items and make them available offline. Outlook Express, a mail client software provided with MS office, saves its files in DBX file format. Each folder in the Outlook Express has a DBX file, like inbox.dbx, outbox.dbx, sent.dbx, etc.

7. I am not able to open the PST file through MS Outlook. Can I open it through you software?

No, first repair the file through our file repairing software utilities.

8. Can I recover multiple PST files at same time?

No, you cannot recover multiple files at same time.

9. Can I recover multiple DBX files at same time?

Yes, you can recover multiple DBX files at same time.

10. I need to recover my deleted emails in .msg format, how do I recover the same ?

Open Stellar Phoenix Deleted E-mail Recovery software and follow these steps.

- Click 'Select PST File' and then go to the location where your PST file is located. Select the file.
- Now give the desire location to save the recovered PST file by clicking on ”Change Destination”
- Now click on 'Start' and select the option 'Save as .MSG'. Click OK.
- Once the scanning process will be completed you will get you recovered e-mails in the .msg format at the location where you have saved it.