



Stellar Phoenix File Recovery Plus

Version 4.0

Installation Guide

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Overview

Stellar Phoenix File Recovery Plus is a complete solution to recover deleted data from hard disk. However, Microsoft Windows Operating Systems (OSs) should be installed on hard disk to recover deleted data by using Stellar Phoenix File Recovery Plus. It recovers data from hard disk, logical volumes of hard disk and removal media such as pen drive.

It allows you to resume recovery at any time by using image (.img) file. Two types of image file can be used - scan information file and image of hard disk or volume.

Another feature that is available in this software is email recovery. Email supported by Microsoft Outlook and Microsoft Outlook Express email programs can be recovered by using Stellar Phoenix File Recovery Plus.

You can view status of hard disk and create image of hard disk. Also, image of volumes can also be created by using this software. Images can serve as backup media, since, you can save images and can recover data from them at any time. In addition, you can also create an exact replica of hard disk by using cloning feature of Stellar Phoenix File Recovery Plus.

Raw recovery feature of this software allows you to recover data from an entire hard disk and volumes. You can add file types such that required files should be found after scanning.

Key Features of Stellar Phoenix File Recovery Plus:

- Recovery of deleted data
- Recovery of data from removable media such as pen drive
- Restart recovery at any time
- Recovery of deleted email, which are supported by Microsoft Outlook and Microsoft Outlook Express
- Cloning of hard disk
- Image creation of hard disk or volume, in addition, image of selected region of hard disk or volume
- Statistics of hard disk



Getting Started

Stellar Phoenix File Recovery Plus provides you different options for recovering data. You can recover deleted email supported by Microsoft Outlook and Microsoft Outlook Express email program.

In addition, you can view the status of hard disk and recover data from selected region of hard disk. You can create image of volumes and hard disk. You can also make an exact copy of hard disk.

- [Installation Procedure](#)
- [Order and Register](#)
- [Starting the software](#)
- [User Interface](#)



Installation Procedure

Before installing the software, ensure that your system meets the minimum system requirements:

- **Minimum System Requirements**

Processor: Pentium Class

RAM: 128 MB minimum

Hard Disk: 35 MB

Operating Systems (OSs): Windows 2000/2003/XP/Vista

To install the software:

1. Double-click **Stellar Phoenix File Recovery Plus.exe** file to start the setup process. The Setup - Stellar Phoenix File Recovery Plus dialog box opens. Click **Next**.
2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
6. In the Ready to Install screen, review the settings. Click **Back** to change settings. After confirming the settings click **Install**. The Installing screen shows the installation process.
7. After completing the process, the Completing the Stellar Phoenix File Recovery Plus Setup Wizard screen opens. Click **Finish**.



Note: You can clear the Launch Stellar Phoenix File Recovery Plus check box to stop the automatic launch of the software.



Order and Register

To know how to order and register:

- [How to Order?](#)
- [How to Register?](#)



How to Order

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/deleted-file-recovery.htm> for more information and to place an order.

Alternatively, if the demo version is installed then you can register the demo version. To

register the demo version click **About** icon , click **Register** button to start the [registration process](#).

Once the registration is complete, an activation serial number along with activation details is sent through email. This activation serial number is required to register the software.




How to Register?

Notes:

If the software is downloaded from <http://www.stellarinfo.com/disk-recovery-prices-deleted-filerecovery.htm?Order> (i.e., ESD version), for the full functionality, the product must be registered using Serial Number (received through email after purchasing the product).

If the software is installed using the product installation CD (i.e., BOX

version), hardware lock[] is mandatory for the functioning of the software which is available with the software kit.

After purchasing the software, you will receive the serial number, which is required to register the software. The serial number will be verified during the registration process and if the serial number is valid then the software will be registered.

The software can be registered in different ways. These are the methods by using which you can register the software:

- [Over internet](#)

You should have the serial number, which is received after purchase of the software. On entering the serial number it is verified by license server and on verification the software will be registered.

- [Manual Activation](#)

You will need to generate a PHG.TXT file and mail the .txt file to support@stellarinfo.com. After verifying the serial number and purchase details of the software, the site key will be delivered to you at your email address. This site key is used to register the software manually.


- [Using Email](#)

If the registration of the software by using Online Registration or Manual Activation is not successful then you can still register the software by using email. An email will be sent to support@stellarinfo.com either automatically or manually by the Stellar Phoenix - Electronic Software Registration wizard. The software will be registered automatically, when Internet connection is available on your computer.



Registration over Internet

To register the software over Internet:

1. Click **About**  icon , click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Next**.
3. Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click **Next**.




4. The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

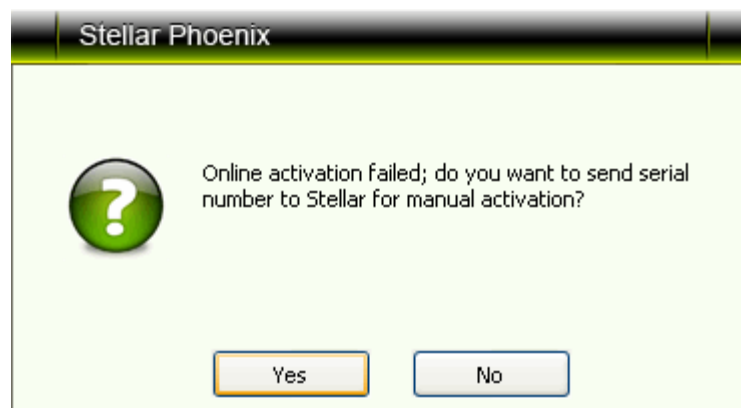
Note: If online activation is failed then you can send the serial number, which is received after purchase of the software, to support@stellarinfom.com for registering the software by using manual activation.



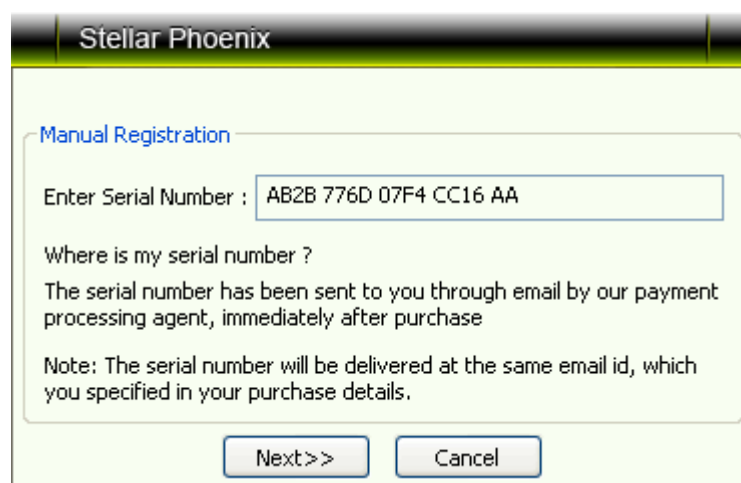
Manual Activation

To register the software by using manual activation process:

1. Click **About**  icon, click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Online registration** option. Click **OK**, and then click **Yes**.
2. In the Welcome to Stellar Phoenix - Electronic Software Registration Wizard, click **Cancel**. In the Stellar Phoenix dialog box, click **Yes**.




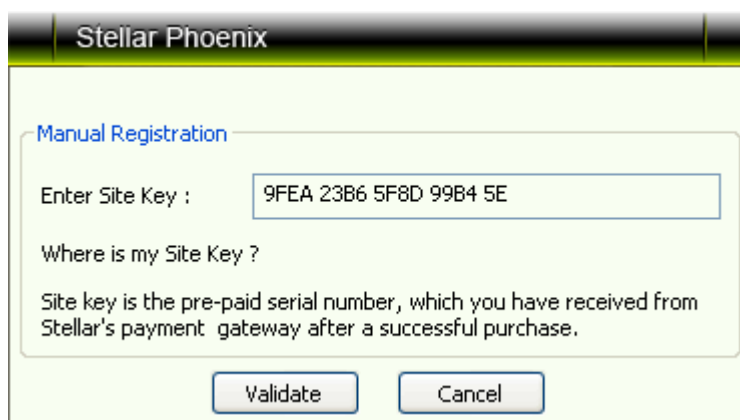
3. In the Manual Registration screen, enter the serial number that is received after the purchase of the software. Click **Next**.



4. A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinform.com address. You can click the link given in the screen to

start to automatically compose the email for the given email address. Click **Finished**.

5. After verifying the purchase details, you will receive the site key that is required to register the software by using manual activation.
6. When you receive the site key, open Stellar Phoenix File Recovery Plus, Click  icon, click **Register** button. The Stellar Phoenix dialog box opens, check the **I have the registration key** checkbox and select **Manual Registration** option. Click **OK**.
7. In the Manual Registration screen, type the site key, which is received after sending the PHX_REG.txt file. Click **Validate** to register the software.



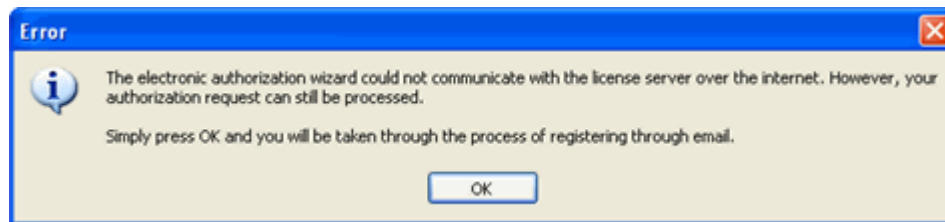
The screenshot shows a dialog box titled "Stellar Phoenix" with a "Manual Registration" section. It contains a text input field for "Enter Site Key" with the value "9FEA 23B6 5F8D 99B4 5E". Below the input field is the question "Where is my Site Key ?" followed by a paragraph explaining that the site key is a pre-paid serial number received from Stellar's payment gateway. At the bottom of the dialog are two buttons: "Validate" and "Cancel".



Registration by using Email

To register the software by using email:

If you receive the given below error dialog box, then click **OK** to start the registration process by using email.



In the Stellar Phoenix - Electronic Registration Wizard, click **Next** if you want to send email automatically for requesting the site key or check the **Manually send email** checkbox if you want to send the email manually.

- **Manually Send Email**

1. In the Stellar Phoenix - Electronic Registration Wizard, check the **Manually send email** checkbox and click **Next**.
2. Follow the instructions as given in the Stellar Phoenix - Electronic Registration Wizard. After clicking **Finish**, click **send** button in your email client to send the email.

The software will be registered automatically, when Internet connection is available on your computer.

- **Automatically sending email**

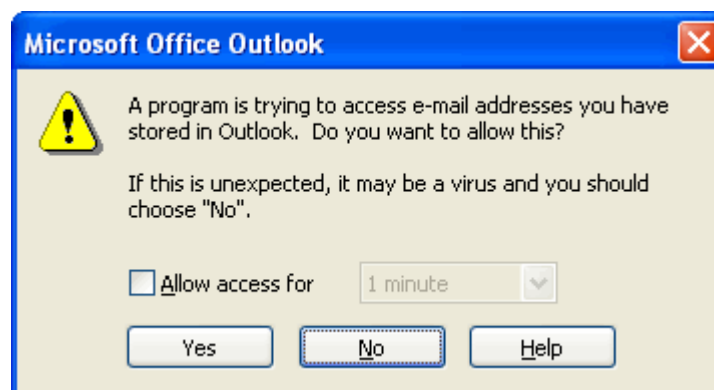
1. In the Stellar Phoenix - Electronic Registration Wizard, click **Next**. Type your email address in the textbox. The unlocking code will be sent to this email address. Click **Next**.



2. In the Verify Email Address screen, verify the email address you have entered and click Yes.



3. If your email client is blocking the process the following dialog box appears, it depends on your email client here Microsoft Outlook example is given. Click **Yes**, and then click **Finish**.



The email will be automatically send. The software will be registered automatically, when Internet connection is available on your computer.

Note: If you click Previous button then you will need to type the serial number, which is received after purchase of the software and email address, the remaining procedure is same as mentioned above.



Starting the Software

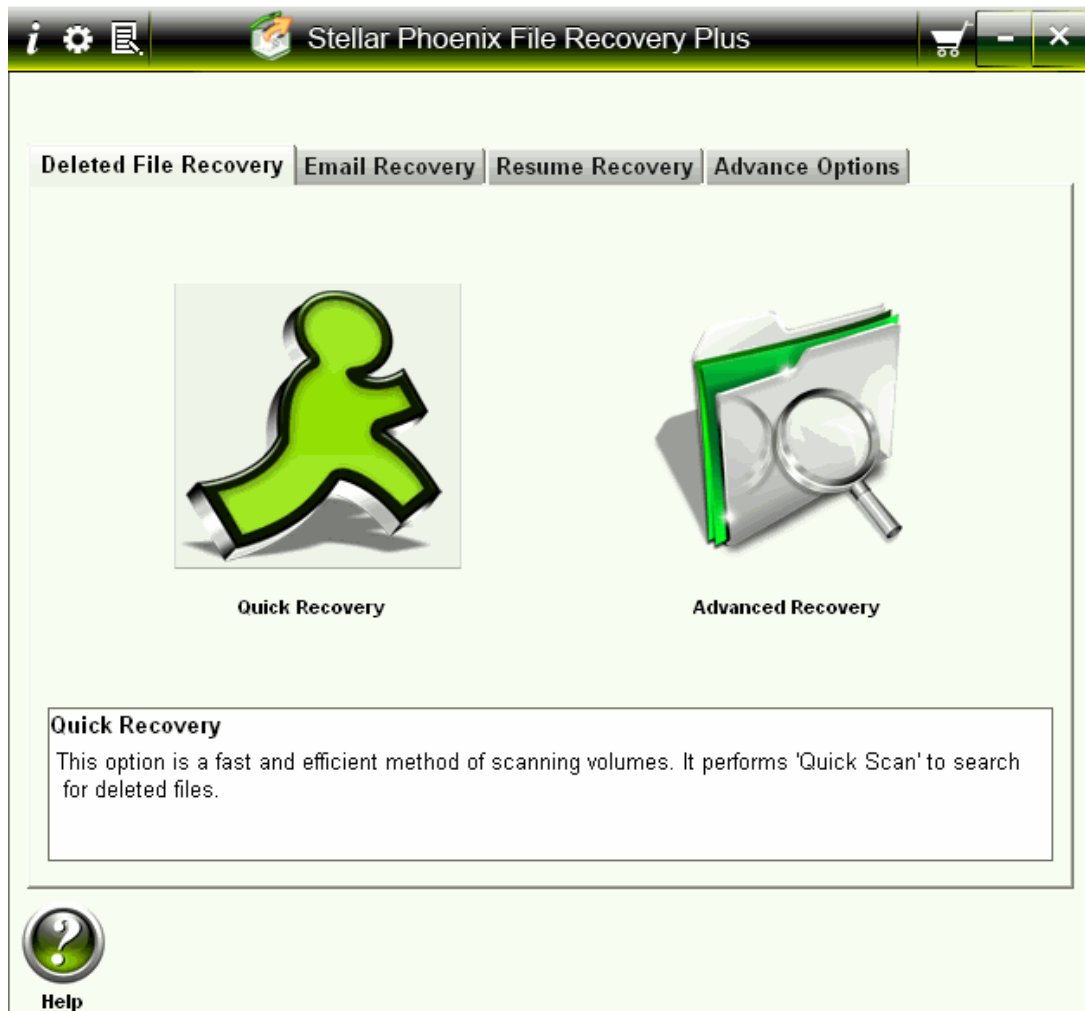
To start the software, do one of the following:

- Click **Start**, point to **All Programs**, select **Stellar Phoenix File Recovery Plus**, and then click **Stellar Phoenix File Recovery Plus**.
- Double-click the shortcut icon of **Stellar Phoenix File Recovery Plus** on the desktop.
- Click **quick launch** icon of **Stellar Phoenix File Recovery Plus** on the taskbar.



User Interface

Stellar Phoenix File Recovery Plus software's main user interface is as shown below.


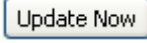




Configuring Settings

You can change general settings of the Stellar Phoenix File Recovery Plus Software.

To configure Stellar Phoenix File Recovery Plus:


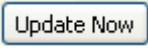
- Open Stellar Phoenix File Recovery Plus. Click  . Under General Settings tab, configure general options:
 - ❑ **Disk Temperature:** select either Fahrenheit or Celsius. The disk temperature will be shown in the selected unit when you view the [drive Status](#).
 - ❑ **Show 'Tip of the Day' checkbox:** check this checkbox to view tip at software startup
 - ❑ **Check for 'Latest Updates' at startup:** check this checkbox to receive latest updates for the software. You can also click  to launch Stellar Phoenix update wizard. This wizard automatically detects new updates available for the software and download available updates.
 - ❑ **Log Settings:** check the **Save log before closing application** checkbox to automatically save log of processes. Click **Browse** to specify the destination where log files should be saved.
 - ❑ **Scan Settings:** Use arrows to increase or decrease the number of read attempts. Scanning process will try to scan the hard disk up to the number of attempts specified in this box.
 - ❑ **Language:** Click **Set interface language** listbox to set the language of software.
- ❑ Click **Add File Types** tab to [add](#), [remove](#), or [edit](#) file type. This will become the default settings. However, you can change file types settings as per your requirement during raw recovery.
- ❑ Click **Manual Activation** tab to register the software manually.



Stellar Phoenix Update Wizard

The Stellar Phoenix Update Wizard keep your Stellar Phoenix applications updated. Update option in the application is capable of checking the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version available has to be purchased. While updating the software, it's recommended to close all the running programs.

To start Stellar Phoenix Update Wizard:

1. In the Stellar Phoenix File Recovery Plus main screen, Click  icon. Under General Settings tab, click  button.
2. Stellar Phoenix Update Wizard window pops up. Click **Next** to proceed.
3. The wizard will start searching for the latest updates and if it finds any new version, a window pops up indicating the availability.
4. Click **Next**, the software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file



Note: If major version is available, to upgrade the software you have to purchase it.



Using the Software

Stellar Phoenix File Recovery Plus software recovers data from hard disk or removable media. You can recover deleted email supported by Microsoft Outlook and Microsoft Outlook Express by using this software. In addition, image of hard disk and volumes can also be created by using this software. Cloning is another feature that is available in Stellar Phoenix File Recovery Plus. To learn more, view:

- [Recovering Data](#)
- [Resuming Recovery](#)
- [Recovering Email](#)
- [Cloning and Image](#)
- [Performing raw recovery](#)
- [Drive Status](#)



Log Report

You can view, save and clear log report of Stellar Phoenix File Recovery Plus processes. Log file is saved as .txt file.

- **To view log report**
 - Click to open log viewer. All details of Stellar Phoenix File Recovery Plus process are listed in this window.

- **To save log report**
 1. Click to open log viewer.
 2. Click **Save Log**. In the Save As dialog box, type a name for the text file in File name textbox. Locate the destination where .txt file should be saved. Click **Save**.

- **To clear Log**
 - Click to open log viewer. Click **Clear Log**.



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Stellar Phoenix File Recovery Plus

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Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either Call Us or Go Online to our support section
<http://stellarinfo.com/esupport/users/kb.php>

Support Helpline

Monday to Friday [24 Hrs. a day]

USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Online Help

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- Search in our extensive [Knowledge Base](#)
- [Submit Ticket](#) (If our Knowledge Base does not answer your question)

- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)
- [Download Documents](#) on Product Usage (For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)



About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com