



Stellar Phoenix

# Mac Data Recovery

## Stellar Phoenix Mac Data Recovery v 5.0 **Installation Guide**



# Overview

**Stellar Phoenix Mac Data Recovery** is a complete solution for data loss due to corruption and deletion. This comprehensive software recovers and restores lost data from corrupted, damaged, deleted or formatted Mac volumes. The software thoroughly scans the formatted, deleted or damaged volumes and finds all lost data such as documents, emails, pictures, music, and video. After scanning, it displays all the recoverable files and folders in a tree view. Advanced recovery option restores all these files/folders to a safe location and ensures that precious data are retrieved from inaccessible drives.

It also has option to recover data from physically damaged or incorrectly burnt optical discs. It supports all CD / DVD / BD / HD DVD formats and all common file systems such as ISO 9660, Joliet, UDF, HFS and RockRidge file systems.

**Stellar Phoenix Mac Data Recovery** gives two recovery options - **Quick** and **Raw**. **Quick Recovery** is fast and efficient while **Raw Recovery** can recover data even from severely corrupted media.

**Stellar Phoenix Mac Data Recovery** has lots of options that help you recover your precious data easily and efficiently. It has the option of auto refreshing, displays preview during scanning process, lets you save scan information so that you can resume recovery at a time of your convenience, lets you create image of volume, lets you apply filter to recover files on the basis of different criteria, and lets you search for specific files in preview window.

## Key features of Stellar Phoenix Mac Data Recovery:

- Recovers deleted/lost files and folders.
- Search deleted/lost volumes.
- Bootable CD support.
- Recovery of data from corrupted, damaged, deleted or formatted Mac volumes.
- Recovery of data from physically damaged or incorrectly burnt CD/DVD.
- Recovery of any specific file type performed using File Filter option.

- Recovers data from badly corrupted media.
- Creates image of drives.
- Mountable images of drives facilitate recovery process.
- Image files enhance the speed of recovery process in case media have bad sectors.
- File Preview is available so that user can preview files before recovery.
- Supports Macintosh file systems FAT, HFS, and HFS+ for Quick Recovery, Deleted Recovery, Formatted Media/Lost File Recovery, Photo Recovery, and Raw Recovery.
- Supports Macintosh file system Ex FAT for Photo Recovery and Raw Recovery.

# Installation Procedure

Before installing the software, ensure that your system meets minimum system requirements.

## Minimum System Requirements

- **Processor** : Intel, PowerPC(G3 or later)
- **Operating System** : Mac OS X 10.3.9 and above
- **Memory** : 1 GB RAM
- **Hard Disk** : 50 MB of free space

Steps to install Stellar Phoenix Mac Data Recovery

To install **Stellar Phoenix Mac Data Recovery**, follow these steps:

- Double-click **StellarPhoenixMacDataRecovery.pkg** to open **Stellar Phoenix Mac Data Recovery** installation window.
- Click **Continue** then click **Install**. Installation process starts.
- Successful completion message is displayed. Click **Close**.
- *License Agreement* of the application is displayed. If user accepts the *License Agreement*, main window of **Stellar Phoenix Mac Data Recovery** is displayed. User can proceed to use the application.

To remove the software, drag and drop **Stellar Phoenix Mac Data Recovery** file from **Applications** folder to trash.

# Starting Stellar Phoenix Mac Data Recovery

Follow any of the methods given below to run **Stellar Phoenix Mac Data Recovery** on a Mac system.

- Double click on **Stellar Phoenix Mac Data Recovery** file in **Applications** folder.
- Double-click on **Stellar Phoenix Mac Data Recovery** desktop shortcut (if it is created).
- Click on **Stellar Phoenix Mac Data Recovery** icon in the dock (if it is created).

## Main User Interface

**Stellar Phoenix Mac Data Recovery** has a simple and easy to use graphical user interface which contains all the features that a user needs to perform complete data recovery.

The main user interface is as shown below:



The three options present on the user interface - Recover Data, Create Image, and Resume Recovery provides you with different scanning option.

# Menus

## StellarPhoenixMacDataRecovery

### About

## StellarPhoenixMacDataRecovery

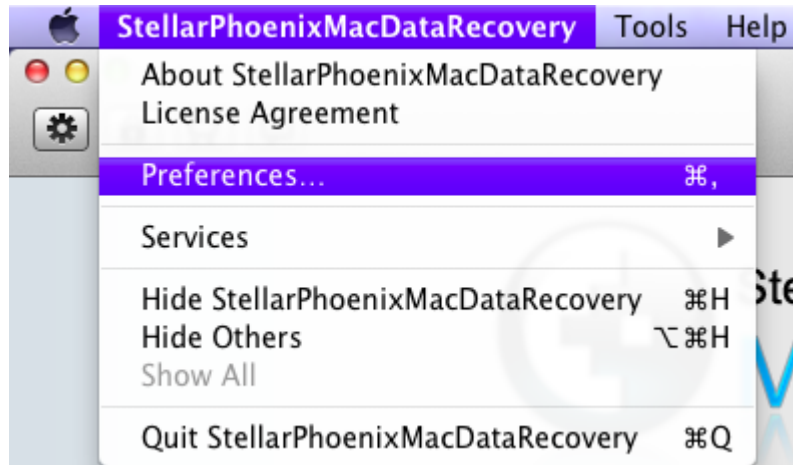
Use this option to read information about **Stellar Phoenix Mac Data Recovery**.

### License Agreement

Use this option to view the license agreement.

### Preferences

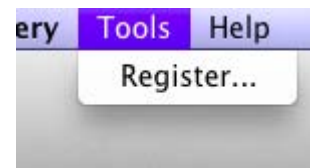
Use this option to set preferences for personalizing the process.



## Tools

### Register

This option is enabled when you are using unregistered version of **Stellar Phoenix Mac Data Recovery** application. Use it to register your product.



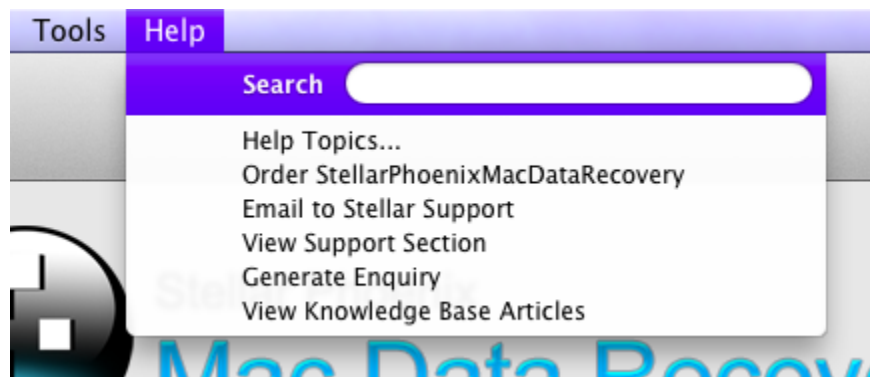
## Help

### Help Topics

Use this option to view **Stellar Phoenix Mac Data Recovery** help manual.

### Order Stellar Phoenix Mac Data Recovery

Use this option to [buy Stellar](#)



## **Phoenix Mac Data Recovery**

### **Email to Stellar Support**

Use this option to [mail for support](#) against any problem.

### **View Support Section**

Use this option to visit support page of [stellarinfo.com](#).

### **Generate Enquiry**

Use this option to [submit enquiry](#) to [stellarinfo.com](#).

### **View Knowledge Base**

#### **Articles**

Use this option to visit [knowledgebase articles](#) of [stellarinfo.com](#).

# Buttons

Following are the buttons on the main user interface of **Stellar Phoenix Mac Data Recovery**:

## Preferences



Click this button to set preferences for **Stellar Phoenix Mac Data Recovery**.

## Register Stellar Phoenix Mac Data Recovery



Click this button to register **Stellar Phoenix Mac Data Recovery**.

## Buy Online



Click this button to go through the process of purchasing **Stellar Phoenix Mac Data Recovery** online.

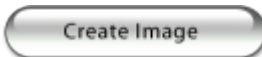
## About Stellar Phoenix Mac Data Recovery



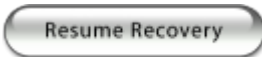
Click this button to get generic information about **Stellar Phoenix Mac Data Recovery**.



Click this button to start recovering your lost data.



Click this button to create image of drives/volumes.




Click this button to start recovery process either from saved scan information or an image file.

# Order and Register

## Order Stellar Phoenix Mac Data Recovery

The software can be purchased online. For price details and to place an order, <http://www.stellarinfo.com/disk-recovery/mac-data-recovery/buy-now.php>.

Alternatively, you can click  button on the main user interface to go through the process of purchasing the software.

Once the order is confirmed, a pre-paid registration key will be sent through e-mail, which would be required to register the software.

## Register Stellar Phoenix Mac Data Recovery

### To register the product:

1. Click  button on the main user interface or select **Register** option in **Tools** menu.

Registration window is displayed.

2. Do one of the following:
  - If you have received registration key after purchasing the product,
    - Select 'I have a key to register the product' option. Click **OK**.
    - In the **Registration Key** box, type the key. Click **OK**.
  - If you have to purchase the product,
    - Select 'I don't have a key to register the product'. Click **OK**, to purchase the product.

## How to Update?


Update feature available in **Stellar Phoenix Mac Data Recovery** allows you to check and install the latest updates for the application. This will help you keep your application up-to-date. If updates are available for the product, update wizard pops up while you run **Stellar Phoenix Mac Data Recovery**. Otherwise, you can check **Check for Updates** option under **Preferences** -> **Others** on the **StellarPhoenixMacDataRecovery** menu.

To update Stellar Phoenix Mac Data Recovery, do one of the following:

### To check automatically:

- Run **Stellar Phoenix Mac Data Recovery**, *Update* window is displayed along with the main user interface.
- To download the latest version, click **Update** button. It may take few seconds to minutes to download the files. Once completed, 'Update successfully installed' message appears.
- Click **OK**.

### To check manually:

- Run **Stellar Phoenix Mac Data Recovery**.
- On the **StellarPhoenixMacDataRecovery** menu, click **Preferences** option.
- Click **Others**  button in the **Preferences** window. Select **Check for updates now** option and specify frequency to check for updates daily, weekly or monthly.

Or

- Click **Check for updates now** button.
- If updates are available, Update window is displayed. Follow the next step. Else, if no updates are available, a message that 'No updates are available' is displayed.

- Click **Update** button to download the latest version. It may take few seconds to minutes to download the files. After completion, 'Update successfully installed' message appears. Click **OK**.

# Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>.

For price details and to place the order, click <http://www.stellarinfo.com/disk-recovery/mac-data-recovery/buy-now.php>.

Chat Live with an **Online** technician at <http://stellarinfo.com/support/>.

Search in our extensive **Knowledge Base** at <http://www.stellarinfo.com/support/kb.php>.

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>.

E-mail to **Stellar Support** at [support@stellarinfo.com](mailto:support@stellarinfo.com).

## Support Helpline

**Monday to Friday [ 24 Hrs. a day ]**

<b>USA (Tollfree- Pre Sales Queries)</b>	+1-877-778-6087
<b>USA (Post Sales Queries)</b>	+1-732-584-2700
<b>UK (Europe)</b>	+44-203-026-5337
<b>Australia &amp; Asia Pacific</b>	+61-280149899
<b>Netherlands Pre &amp; Post Sales</b>	+31-208-111-188
<b>Support</b>	+91-921-395-5509
<b>Worldwide</b>	stellarsupport
<b>Skype Id</b>	<a href="https://www.skype.com/people/stellarsupport">stellarsupport</a>
<b>Email Orders</b>	<a href="mailto:orders@stellarinfo.com">orders@stellarinfo.com</a>