



Welcome to

Stellar Phoenix Outlook Express Recovery

Version 3.0

Installation Guide



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Overview

Stellar Phoenix Outlook Express Recovery is an email recovery software. It is designed to recover emails of the Microsoft Outlook Express email program. This software repairs corrupted Microsoft Outlook Express files and therefore recovers emails supported by Microsoft Outlook Express email program. Stellar Phoenix Outlook Express Recovery software recovers files with .dbx or .eml extensions.

Microsoft Outlook Express email program saves all emails in folders. These folders are saved with .dbx files at the storage location specified in Outlook Express. For example, an Inbox folder is saved as Inbox.dbx at the storage location. Each folder created in Outlook Express has a corresponding .dbx file.

Stellar Phoenix Outlook Express Recovery software recovers emails by using .dbx files. User will need to specify the .dbx file of the folder that needs to be recovered. For example, if Inbox needs to be recovered then corresponding Inbox.dbx file should be available and selected for recovery of emails. The recovered files can be saved either as .dbx or .eml file.

A recovered file saved with .dbx file extension needs to be imported in Microsoft Outlook Express email program for viewing the content of that file.

A recovered file that is saved with .eml file extension can be viewed directly if Microsoft Outlook Express email program is installed on a computer. The name of the recovered .eml files is same as the subject line of emails. For example, a .dbx file is recovered and saved as .eml file in a folder. The storage folder will contain all emails with .eml extension. The names of .eml files will be same as the subject line of emails.



Minimum System Requirements

The minimum requirements for installing Stellar Phoenix Outlook Express Recovery software are as follows:

- **Processor:** Pentium
- **Operating Systems:** Windows 2000/ XP /Vista
- **RAM:** 256 MB (recommended 512MB)
- **Hard Disk:** 50 MB

Note: Right-click **My Computer** icon on desktop and select Properties to know operating system, RAM and processor.

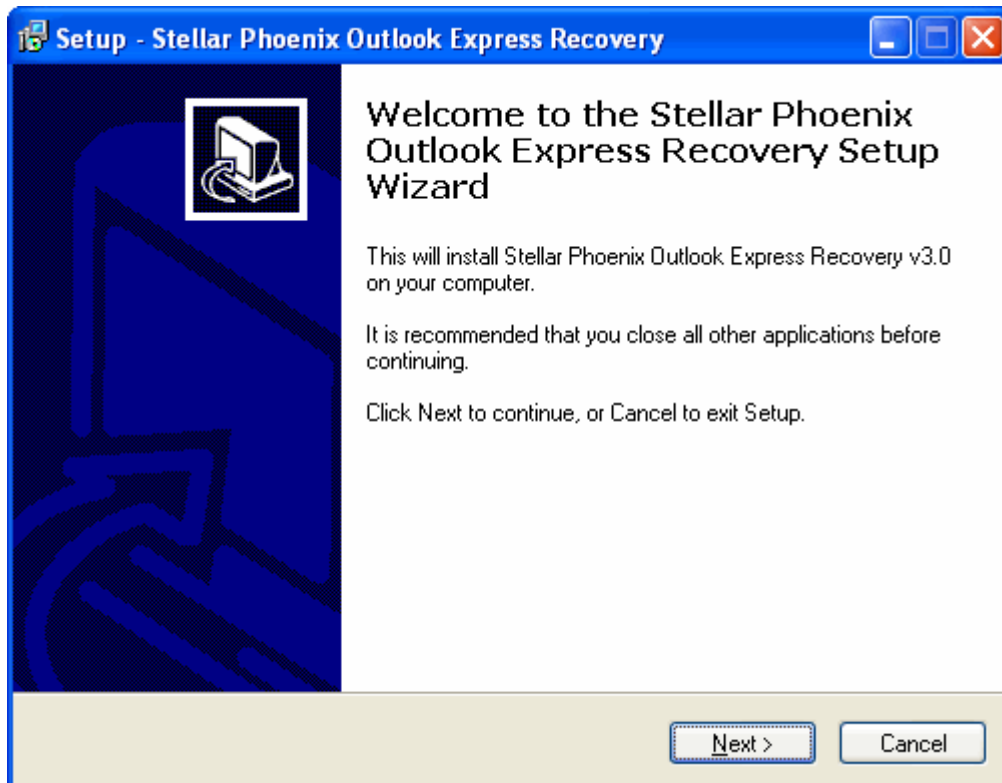
Right-click on a logical drive and click properties to know the available free space on the logical drive



Installation Procedure

To install Stellar Phoenix Outlook Express Recovery software:

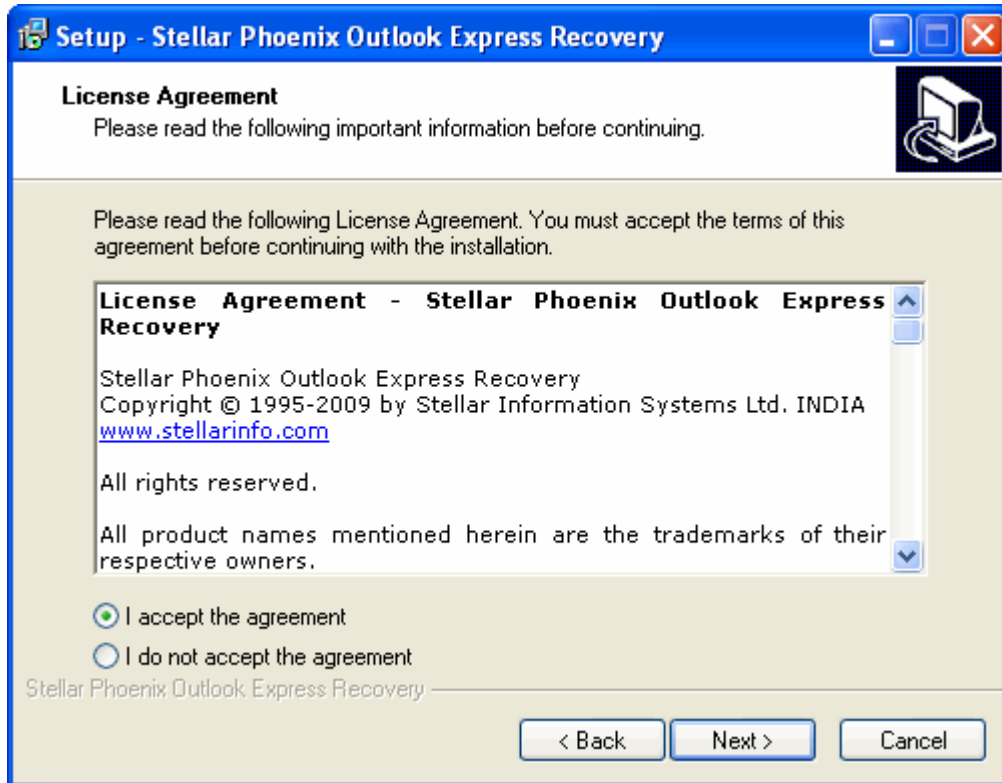
1. Insert the Stellar Phoenix Recovery software disc in Compact Disc (CD) drive. The setup will start automatically. Otherwise, browse for spoer.exe file in the disc and double click it to start the setup. If the software is downloaded from Internet then browse to the location, where files are saved and double click spoer.exe file to start the setup process. The Setup - Stellar Phoenix Outlook Express Recovery dialog box opens. Click **Next**.



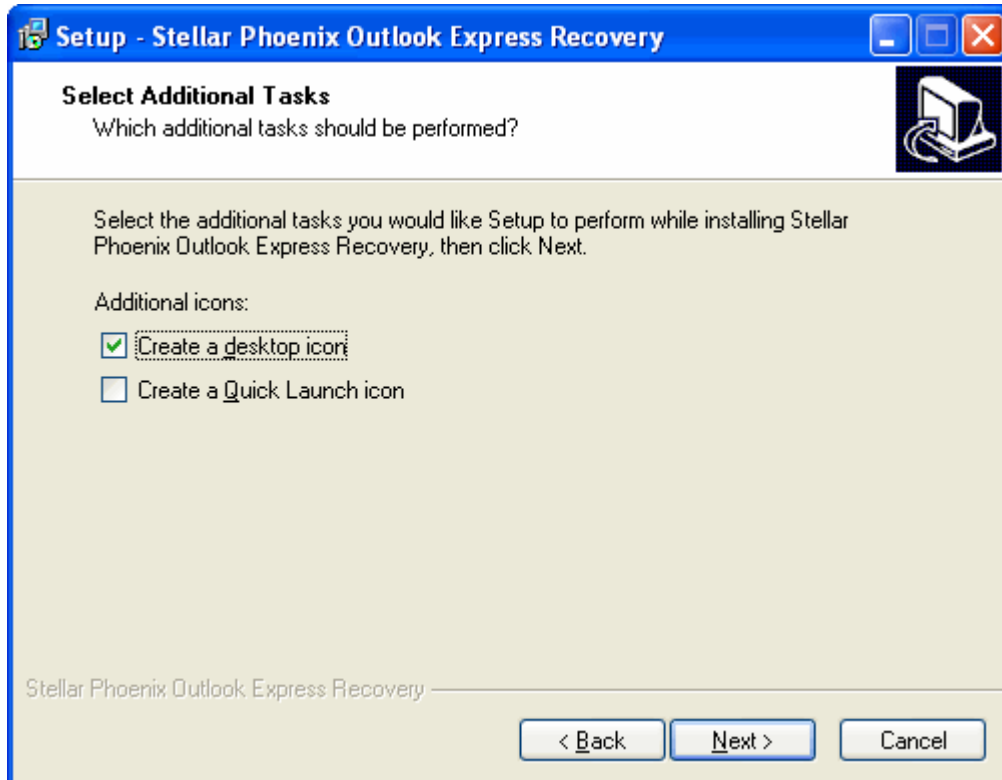
2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.



Stellar Phoenix Outlook Express Recovery



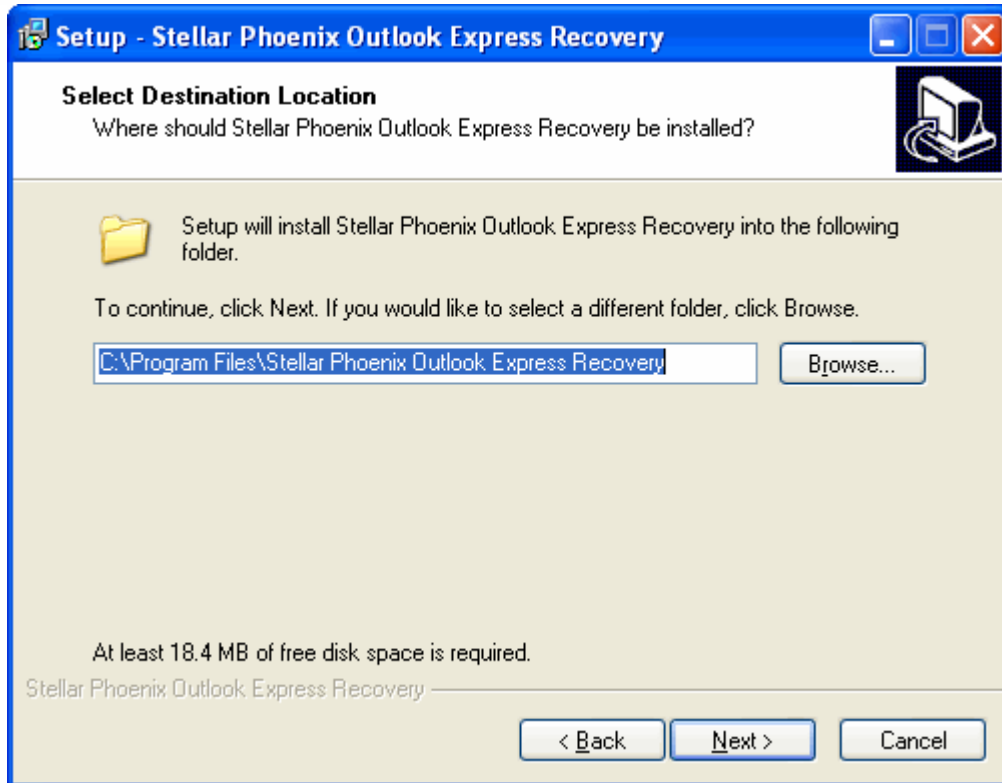
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.



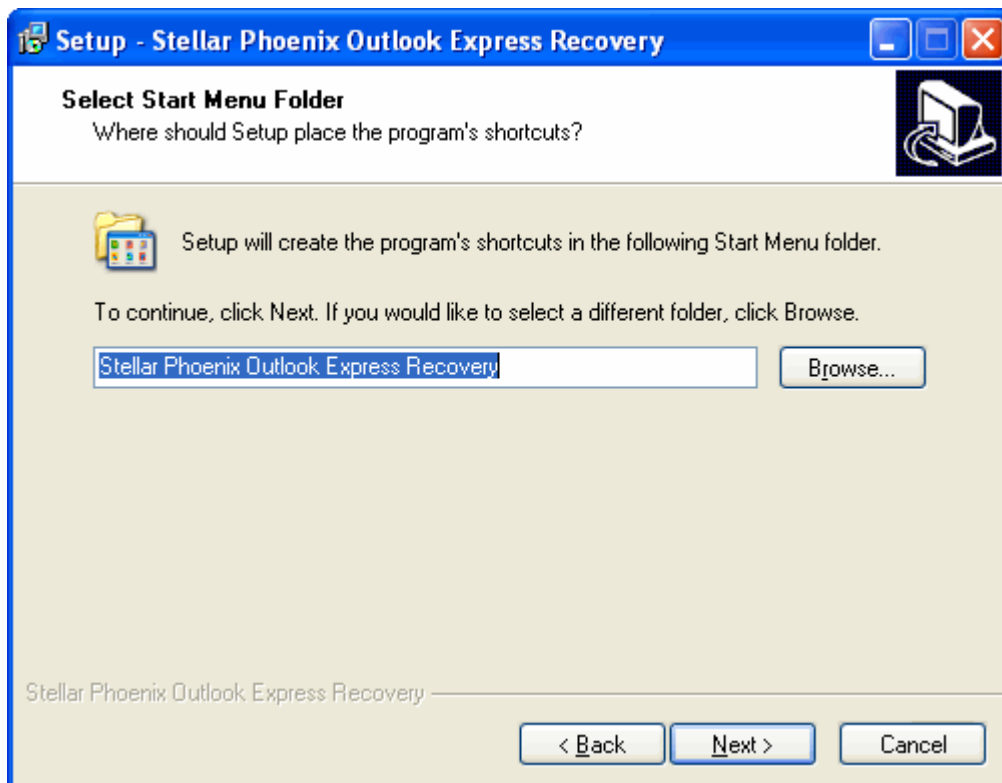
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.



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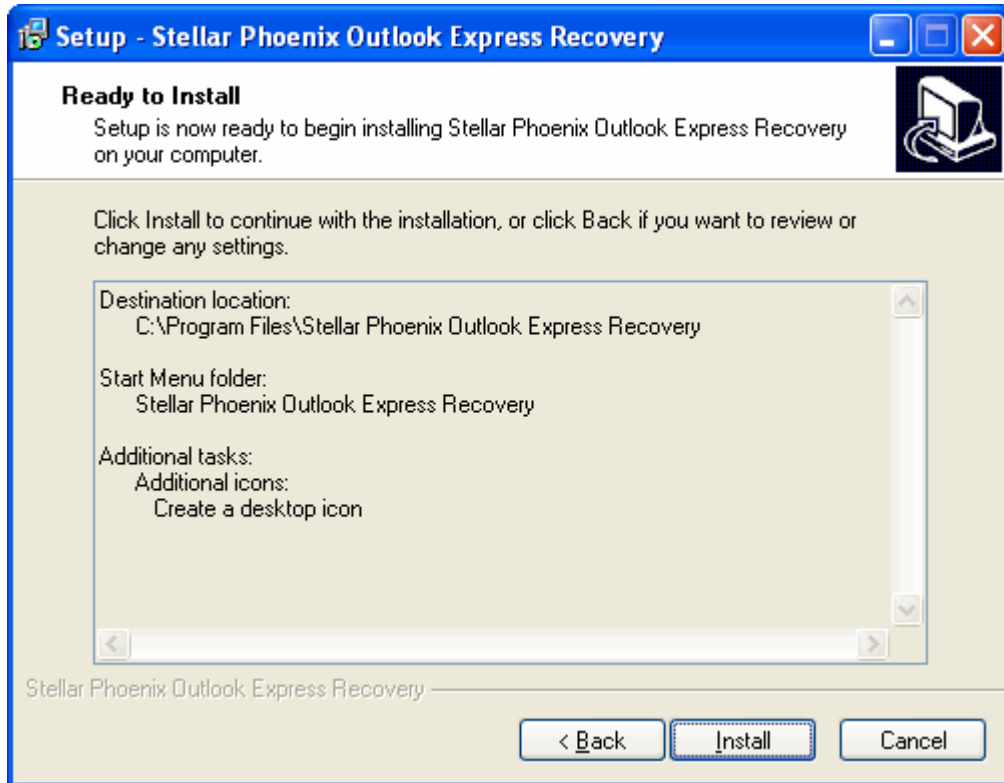
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.



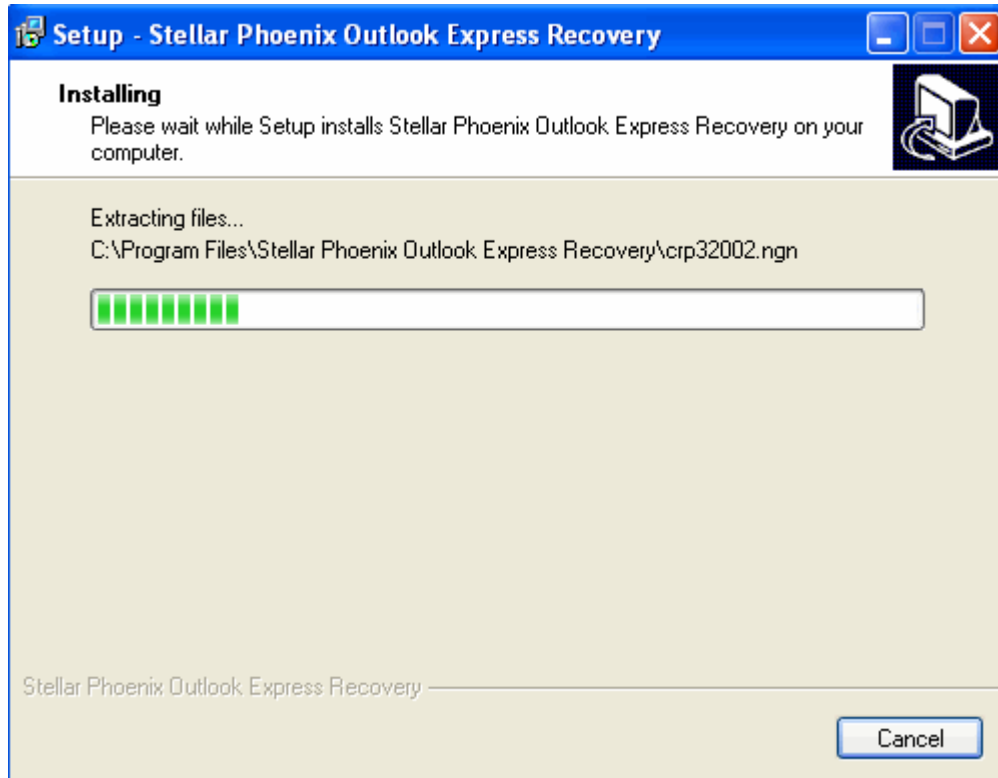
6. In the Ready to Install screen, review the settings. Click **Back** to change settings. After confirming the settings, click **Install**.



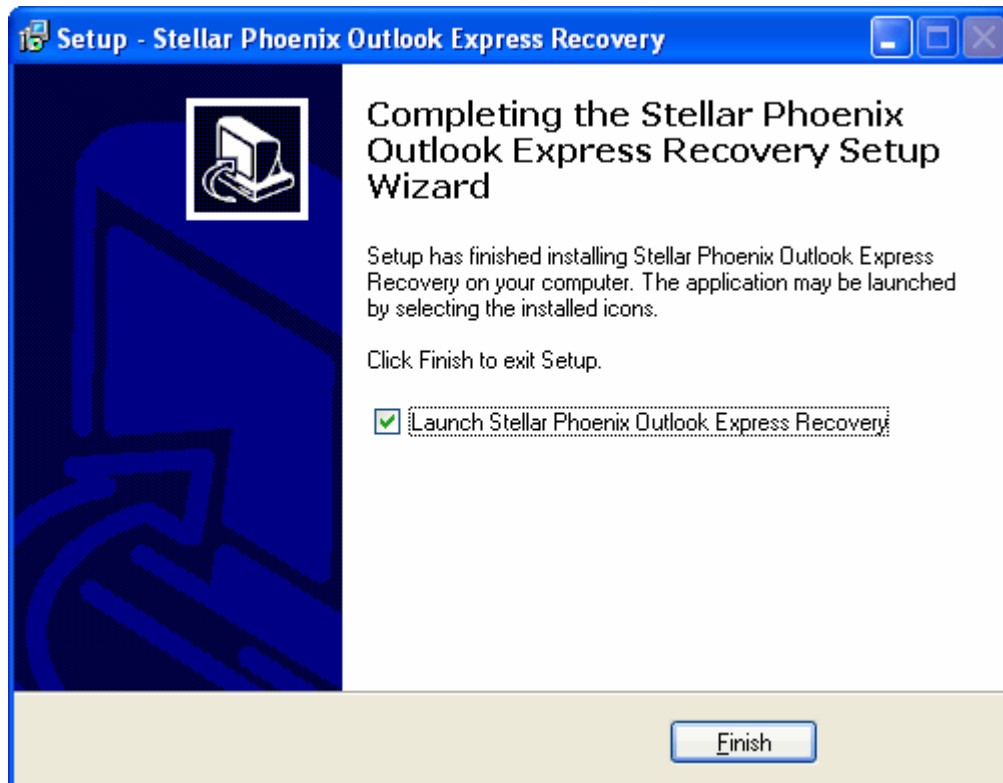
Stellar Phoenix Outlook Express Recovery



7. The Installing screen shows the installation process.



8. After completing the process, the Completing the Stellar Phoenix Outlook Express Recovery Setup Wizard screen opens. Click **Finish**.



Note: User can clear the Launch Stellar Phoenix Outlook Express Recovery check box to stop the automatic launch of the software.



Order and Activation


Order Online

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/mailbox-recovery-price.htm> for more information and to place an order.

Alternatively, if the demo version is installed then user can register the demo version. To register the demo version click **Help** and select **Order Stellar Phoenix Outlook Express Recovery** to launch the registration process.

Once the payment is complete, an activation serial number along with activation details is sent via e-mail.

Order - Stellar Phoenix Outlook Express Recovery



To recover your data using
Stellar Phoenix Outlook Express Recovery v3.0
you need to purchase the software

[Buy Stellar Phoenix Outlook Express Recovery](#)

Once your order is confirmed, a pre-paid serial number will be sent to you through e-mail, which would be required for activating the product.

If you are unable to purchase software online contact us at :

Telephone

USA Toll Free (Pre Sales) :	1-866-554-2512
USA (Post Sales) :	1-315-220-6245
UK (Europe) :	+44-207-993-2293
Germany :	+49-180-110-105-0051
Worldwide :	+91-921-395-5509
Skype Id :	stellarsupport
Email Sales :	orders@stellarinfo.com



Activating Stellar Phoenix Outlook Express Recovery

Note: If the software is downloaded from <http://www.stellarinfo.com/mailbox-recovery-price.htm> (i.e., ESD version), for the full functionality, the software must be activated using Serial Key (received through email after purchasing the software).

Or

If the software is installed using the software installation CD (i.e., BOX version), [hardware lock\[****\]](#) is mandatory for the functioning of the software which is available with the software kit.

Stellar Phoenix Instant Activation over Internet

The software can be activated over the Internet after purchasing the serial key through e-mail.

To activate the software:

1. Click **Activation** and click **Activate Stellar Phoenix Outlook Express Recovery Online** in the menubar. The Warning dialog box opens. Click **Continue**. The Stellar Phoenix Outlook Express Recovery dialog box opens.
2. Click **Yes**. The software checks for the Internet connection. After successful connection, software registration wizard will appear. Click **Next**.



3. Click **Next**. Type the Serial number (received through email after purchasing the software) in the Serial number text box.



Stellar Phoenix Outlook Express Recovery

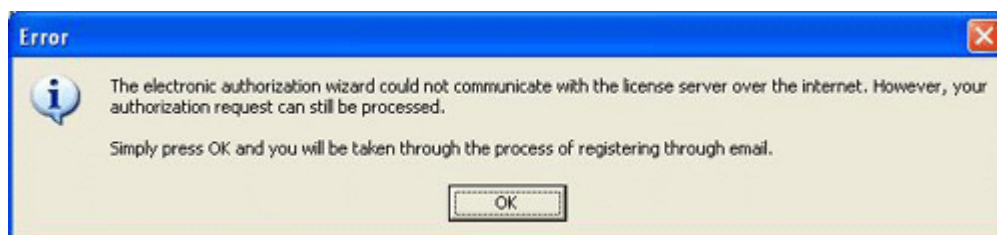


4. Click **Next**. The software would automatically communicate with registration server and would activate the software. Click **Finish** to complete the Activation Process.



Stellar Phoenix Activation using Email

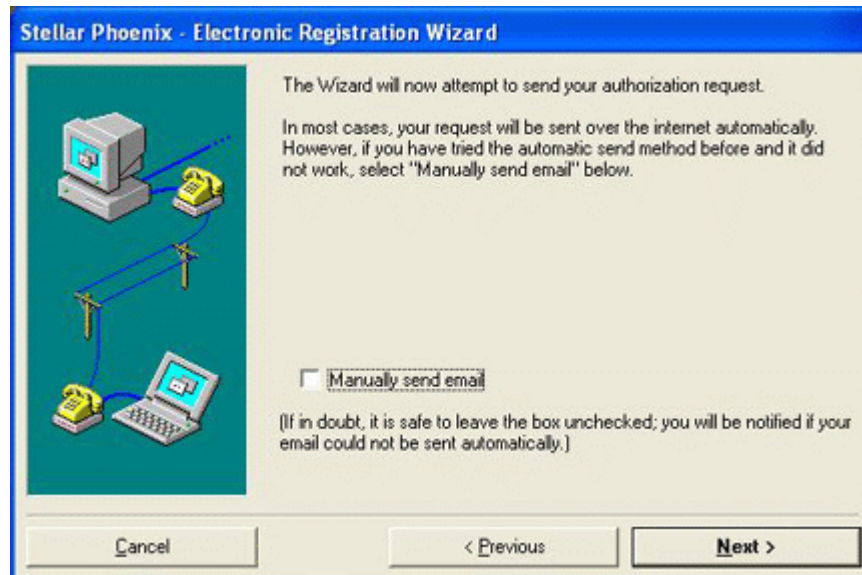
While activating the software over Internet, if the software could not communicate with the server, an error message shown below will popup. Click **OK**, for registering through email.





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1. The registration wizard for sending the authorization request opens.



2. Leave the Manually send email checkbox option unchecked and click **Next**.
3. Type the e-mail address in the text box to which the unlocking code has to be sent. Click **Next**.



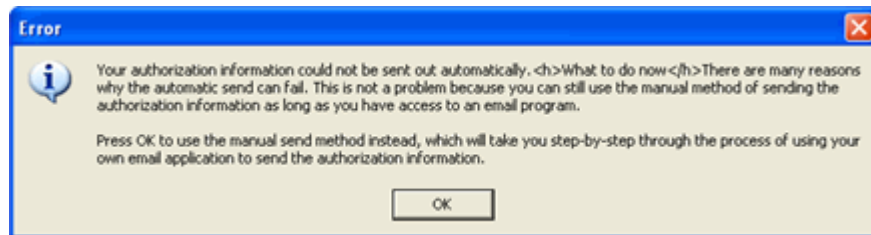
4. The email address verification window appears. Click **Yes**, if email address is correct. The software automatically launches the default email client, and sends an email containing the unique site code with registration request to the registration server. If the registration wizard could not launch the default email client, following messages appear.



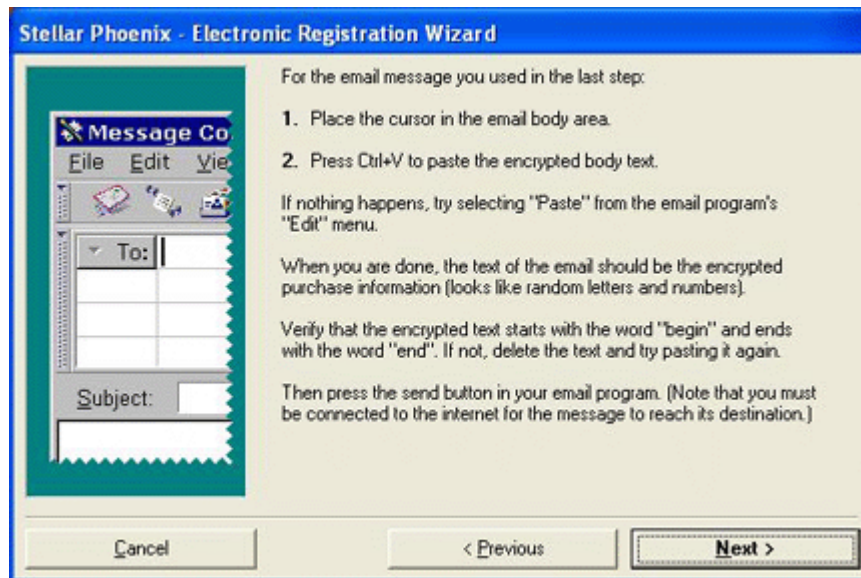


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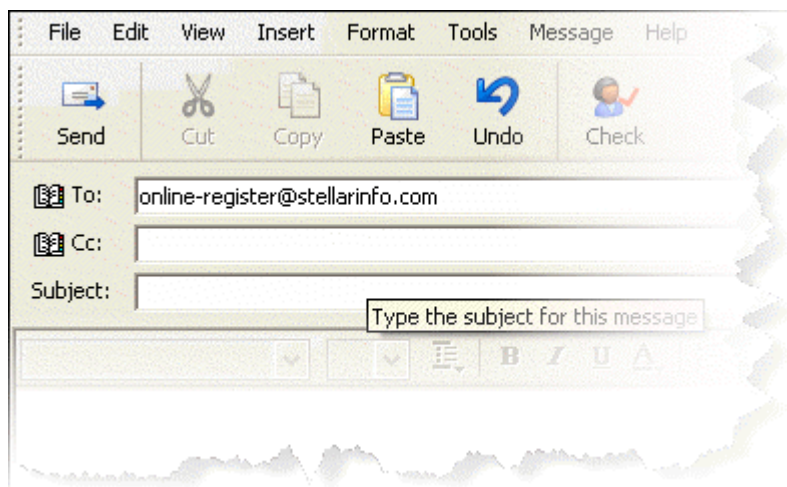
5. Click **OK**. The Error dialog box opens. Click **OK** to start the process manually.



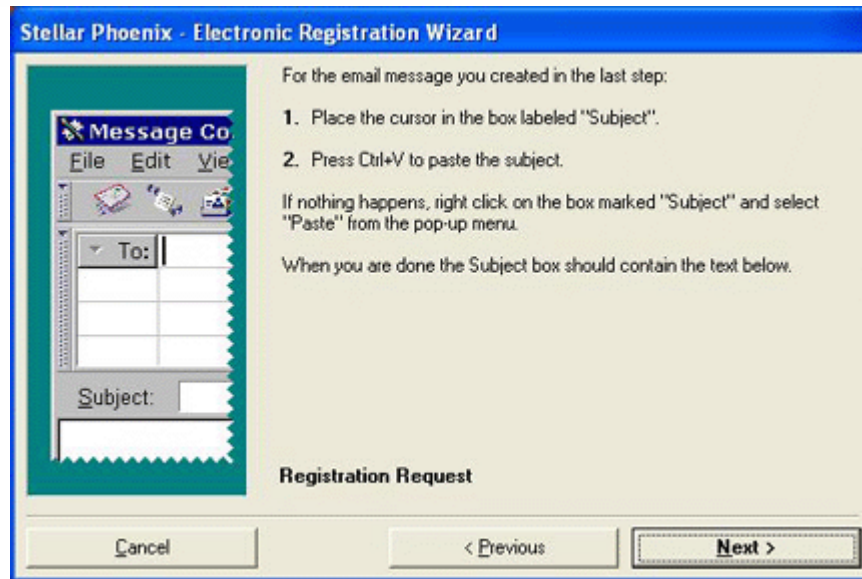
6. The window shown below appears.



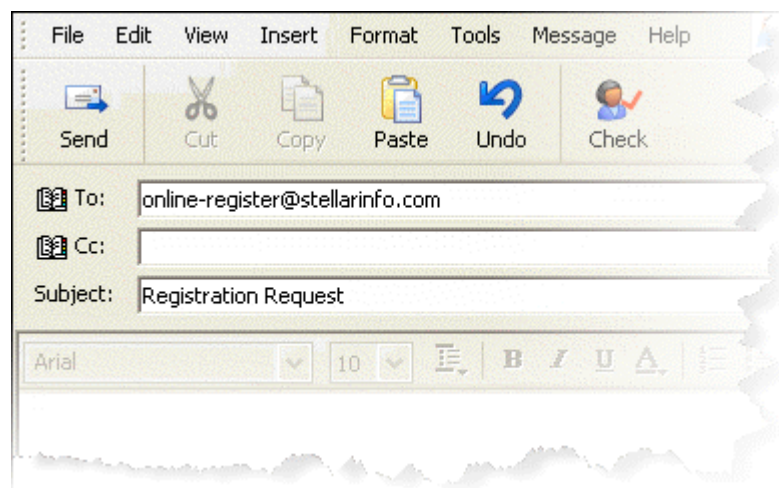
7. Open the email client (like Outlook Express, MS outlook, Eudora etc) and create a new message. Place the cursor in the box labeled TO and press CTRL+V to paste address. If it does not work, right click on the TO box and select paste from the popup menu. The TO box will contain the address.



8. Click **Next**.



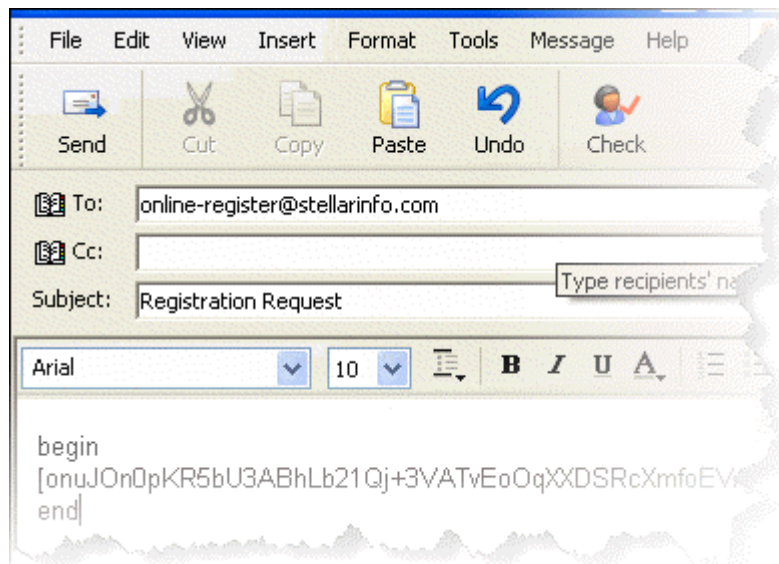
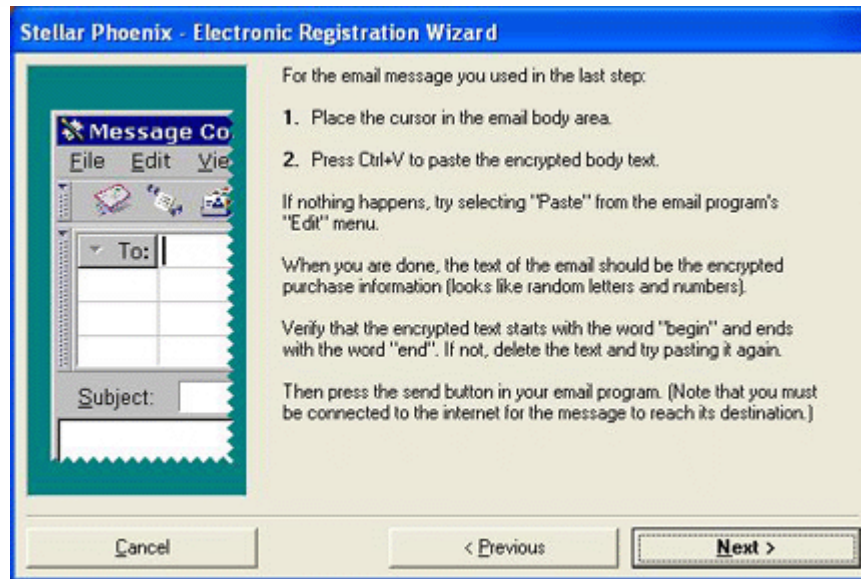
9. Place the cursor in the box labeled Subject in the same message window and paste (method same as above) the text. The Subject box will contain the text.



10. Click **Next**, do the same process mentioned to paste the encrypted text content in the body of the message.



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11. Click **Next** to finish the procedure and send the email.

Note: Ensure that the content of the email sent for automatic authorization have the details as mentioned above. If they are incorrect, the server will reject the mail registration request.

12. If the process is successful, following window will appear.



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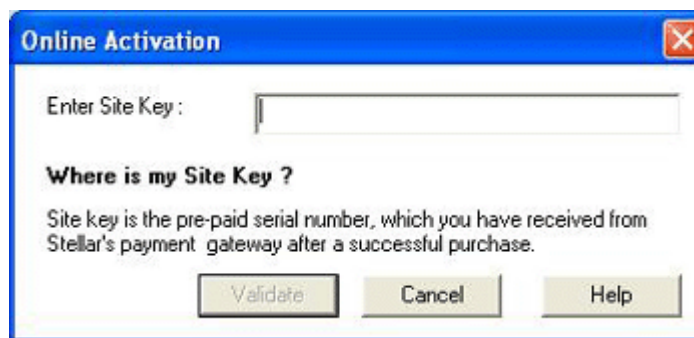


After processing the email, registration server would send an email containing unlocking code/site-key.

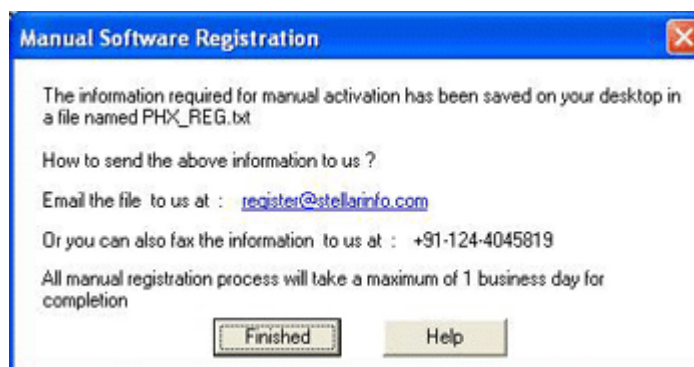
Note: In case wizard is not able to launch the default email client, it automatically shifts to the manual process for sending the activation authorization request.

Activation without Internet

1. If the software is activated without Internet connection, following window pops up. Enter the Serial Number (received through email) and click **Next**.



2. Click **Finished** to complete the manual registration.



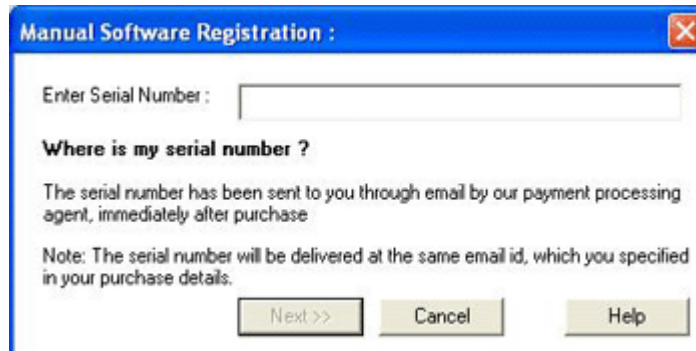


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Manual registration is complete, software would create a PHX_REG.txt file on the desktop. This file has to be mailed to register@stellarinfo.com. After verifying the details, the unlocking code/site key is sent through email.

To activate the software manually (after receiving the site-key):

1. Click **Activation** and select **Manual Registration** in the menu bar.
2. The following window is displayed. Enter the **Site Key** and click **Validate** to activate the software.



Note: All Manual registration process will take maximum of one business day for completion.



Using the Software

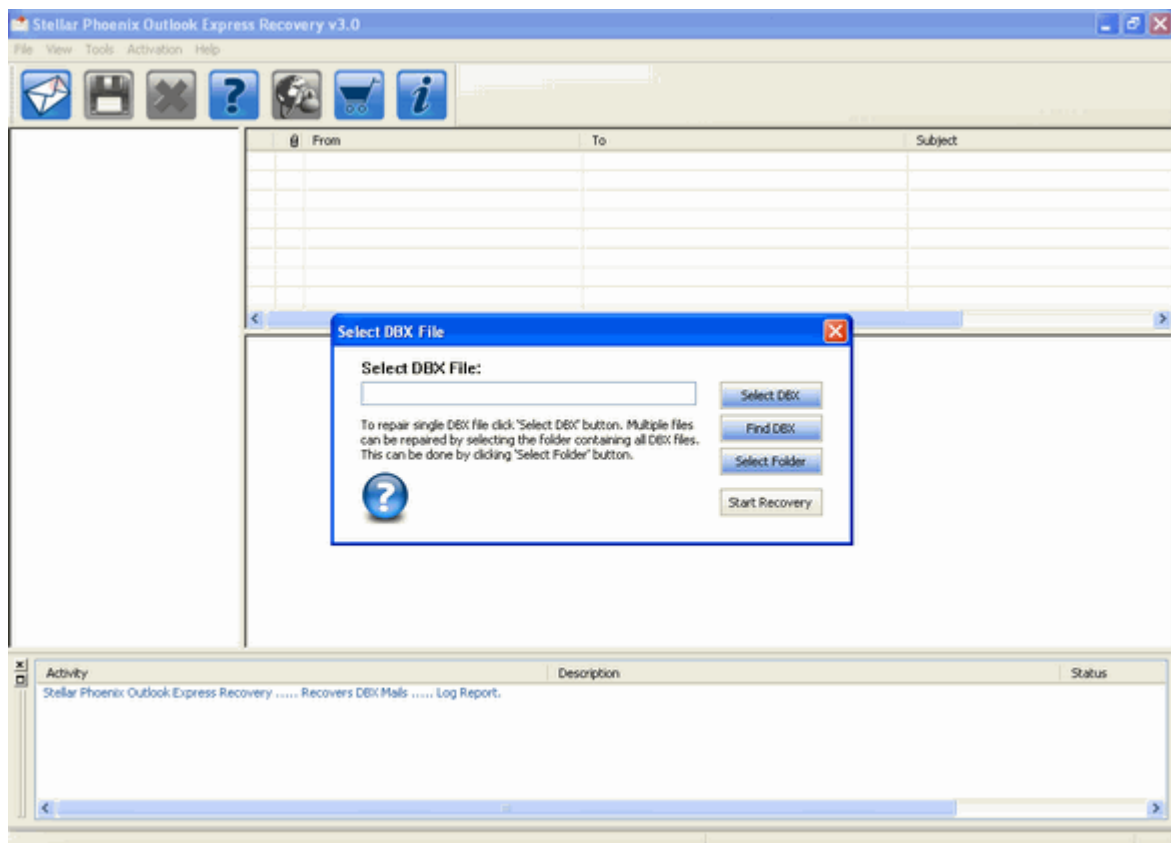
Stellar Phoenix Outlook Express Recovery recovers and saves emails supported by the Microsoft Outlook Express email program. Stellar Phoenix Outlook Express Recovery software recovers files with .dbx or .eml extensions.

Note: Microsoft Outlook Express should be closed before recovering the .dbx files by using the Stellar Phoenix Outlook Express Recovery software.

To start recovering emails from .dbx files:

- Select corrupted .dbx files
- Recover corrupted .dbx files
- Store recovered .dbx files with the desired extension that is .dbx or .eml

1. Click **Start | All Programs | Stellar Phoenix Outlook Express Recovery** and select **Stellar Phoenix Outlook Express Recovery** to open the Stellar Phoenix Outlook Express Recovery software.



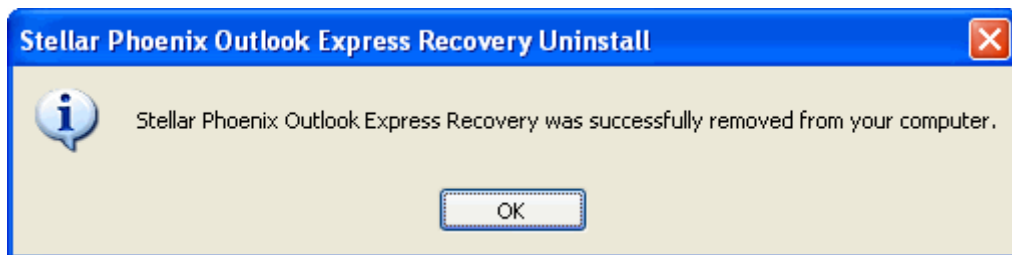
Note : User can also open this software by double clicking the shortcut icon of the Stellar Phoenix OutMailbox Standard software located at the desktop or by clicking quick launch icon of the Stellar Phoenix Mailbox Standard software. In all cases, the same window appears.



Uninstalling the Software

To uninstall Stellar Phoenix Outlook Express Recovery software:

1. Click **Start | All Programs | Stellar Phoenix Outlook Express Recovery** and select **Uninstall Stellar Phoenix Outlook Express Recovery** to open Stellar Phoenix Outlook Express Recovery uninstall dialog box. Click **Yes**.
2. The wizard will uninstall the software automatically. The Stellar Phoenix Outlook Express Recovery Uninstall dialog box shows the confirmation message. Click **OK** to close the dialog box.





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Stellar Phoenix Outlook Express Recovery

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Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section <http://stellarinfo.com/esupport/users/kb.php>

Support Helpline	
Monday – Friday [24 Hrs. a day]	
USA (Toll free - Pre Sales Queries)	1-866-554-2512
USA (Post Sales Queries)	1-315-220-6245
UK (Europe)	+44-207-993-2293
Germany	+49-180-110-105-0051
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com



Online Help

- [Chat Live](#) with an Online technician
- Search in our extensive [Knowledge Base](#)
- [Submit Ticket](#) (If our Knowledge Base does not answer your question)
- Login and view [Ticket Status](#) (If you already have a valid Ticket with you)
- [Download Documents](#) on Product Usage (For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)



About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!.

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools.

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email.

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash.

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility.