



Welcome to

Stellar Phoenix Outlook Express Recovery

Version 3.0

User Guide

Overview

Stellar Phoenix Outlook Express Recovery is an email recovery software. It is designed to recover emails of the Microsoft Outlook Express email program. This software repairs corrupted Microsoft Outlook Express files and therefore recovers emails supported by Microsoft Outlook Express email program. Stellar Phoenix Outlook Express Recovery software recovers files with .dbx or .eml extensions.

Microsoft Outlook Express email program saves all emails in folders. These folders are saved with .dbx files at the storage location specified in Outlook Express. For example, an Inbox folder is saved as Inbox.dbx at the storage location. Each folder created in Outlook Express has a corresponding .dbx file.

Stellar Phoenix Outlook Express Recovery software recovers emails by using .dbx files. User will need to specify the .dbx file of the folder that needs to be recovered. For example, if Inbox needs to be recovered then corresponding Inbox.dbx file should be available and selected for recovery of emails. The recovered files can be saved either as .dbx or .eml file.

A recovered file saved with .dbx file extension needs to be imported in Microsoft Outlook Express email program for viewing the content of that file.

A recovered file that is saved with .eml file extension can be viewed directly if Microsoft Outlook Express email program is installed on a computer. The name of the recovered .eml files is same as the subject line of emails. For example, a .dbx file is recovered and saves as .eml file in a folder. The storage folder will contain all emails with .eml extension. The names of .eml files will be same as the subject line of emails.

Searching of .dbx Files

Stellar Phoenix Outlook Express Recovery software provides searching of .dbx files. User can search any drive or folder on their system for .dbx files. This helps, in case, if user is unable to search the .dbx files. User can also select and recover all files of an entire drive or folder that contains .dbx files using this software.

Multiple Selection

Stellar Phoenix Outlook Express Recovery software provides selection of single and as well as multiple .dbx files. User can recover all selected multiple files simultaneously.

Getting Started

Stellar Phoenix Outlook Express Recovery software provides user to recover emails supported by Microsoft Outlook Express email program. User can search for the .dbx files and recovers emails using that files. User can view the list of all the .dbx files saved on their system.

The recovered .dbx files should be saved to a location such that emails can be read by using Microsoft Outlook Express email program. Details of recovered emails can be previewed in the right pane of the Stellar Phoenix Outlook Express Recovery software. However, to use recovered emails in Outlook Express, the recovered .dbx file should be saved either as .dbx or .eml file.

Microsoft Outlook Express should be closed before recovering the .dbx files by using the Stellar Phoenix Outlook Express Recovery software.

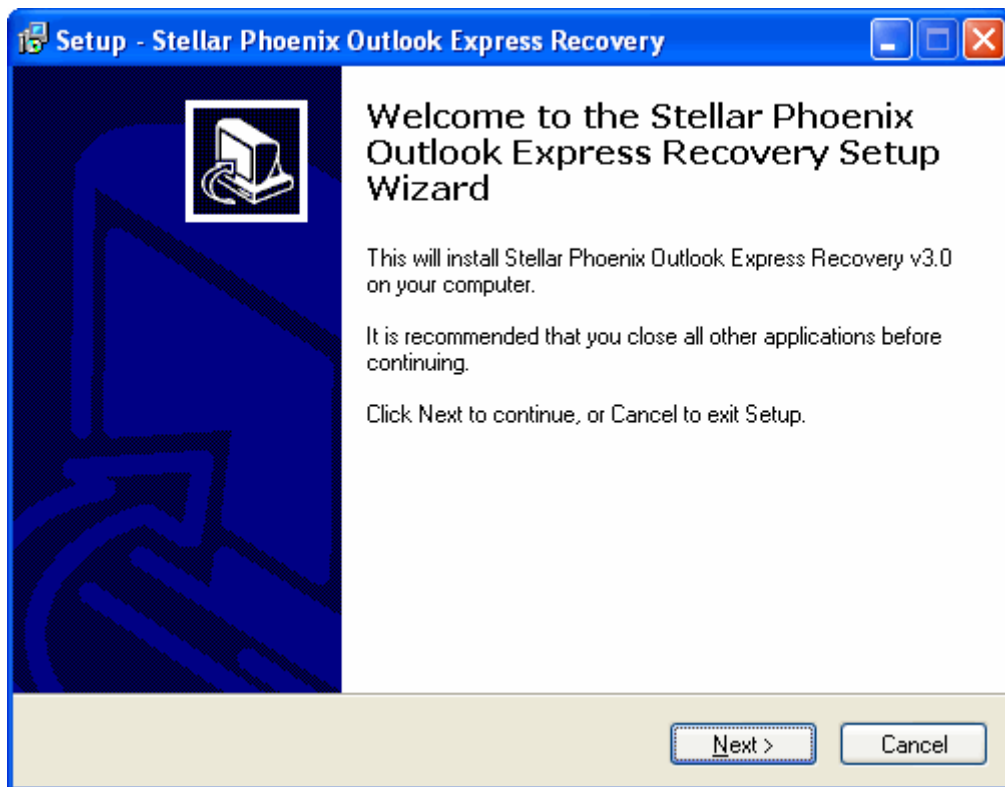
Installation Procedure

The minimum requirements for installing Stellar Phoenix Outlook Express Recovery software are as follows:

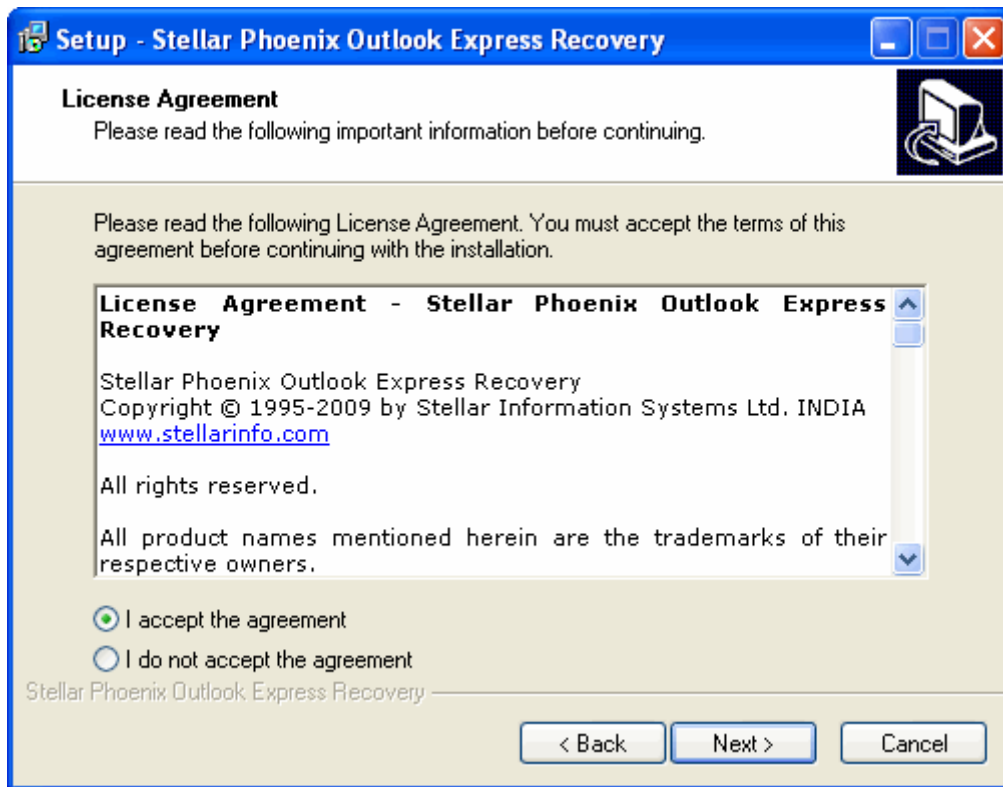
- **Processor:** Pentium
- **Operating Systems:** Windows 2000/ XP /Vista
- **RAM:** 256 MB (recommended 512MB)
- **Hard Disk:** 50 MB

To install Stellar Phoenix Outlook Express Recovery software:

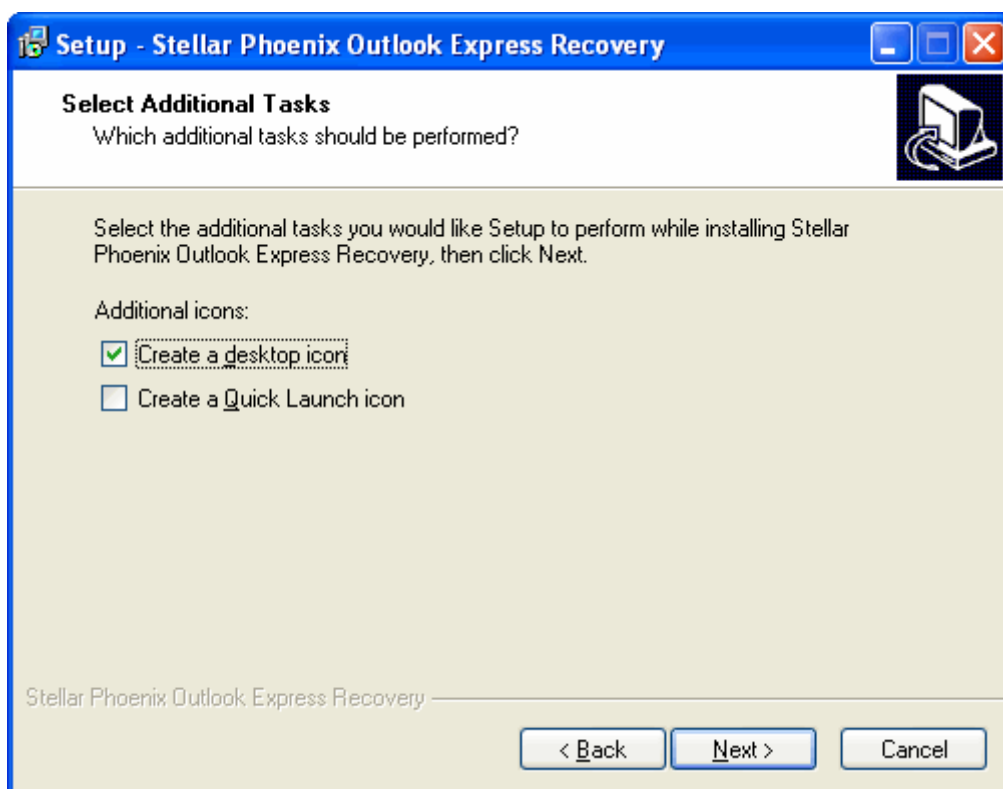
1. Insert the Stellar Phoenix Recovery software disc in Compact Disc (CD) drive. The setup will start automatically. Otherwise, browse for spoer.exe file in the disc and double click it to start the setup. If the software is downloaded from Internet then browse to the location where files are saved and double click spoer.exe file to start the setup process. The Setup - Stellar Phoenix Outlook Express Recovery dialog box opens. Click **Next**.



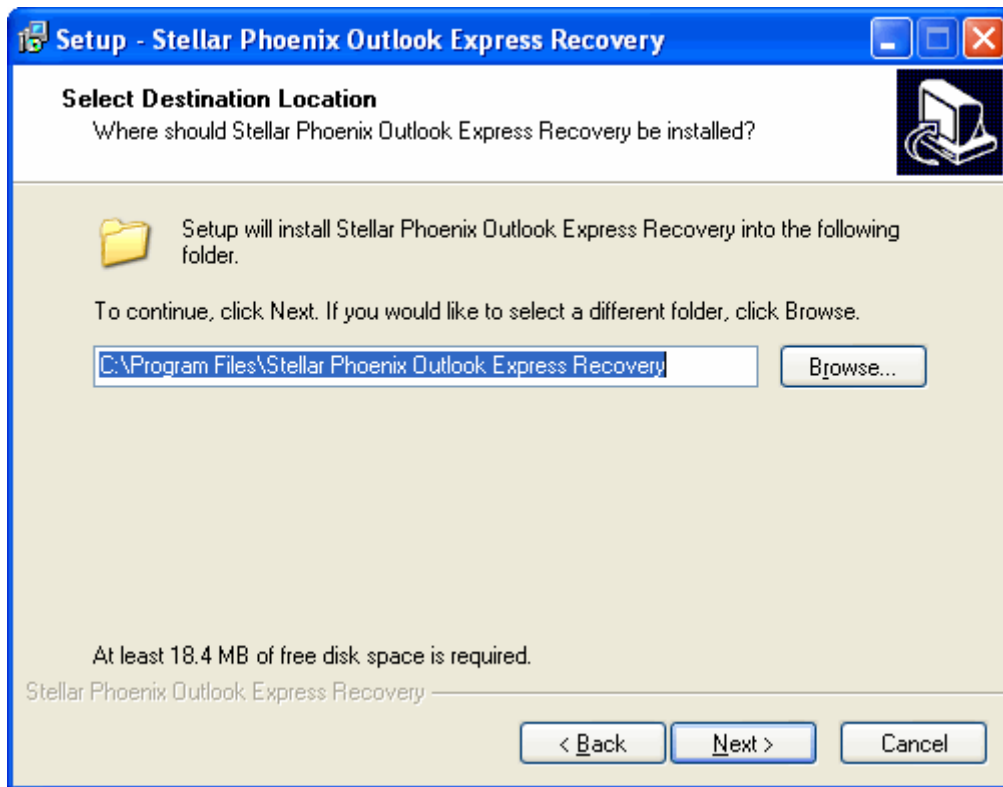
2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.



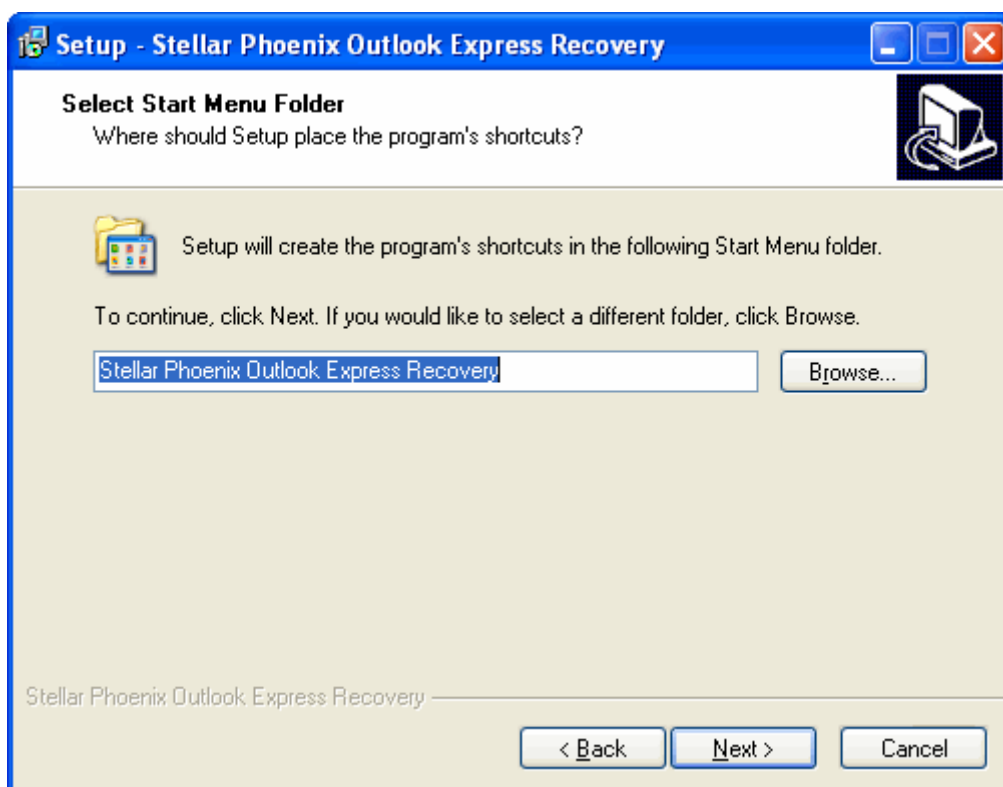
3. In the Select Additional Tasks screen, check the required check boxes. Click **Next**.



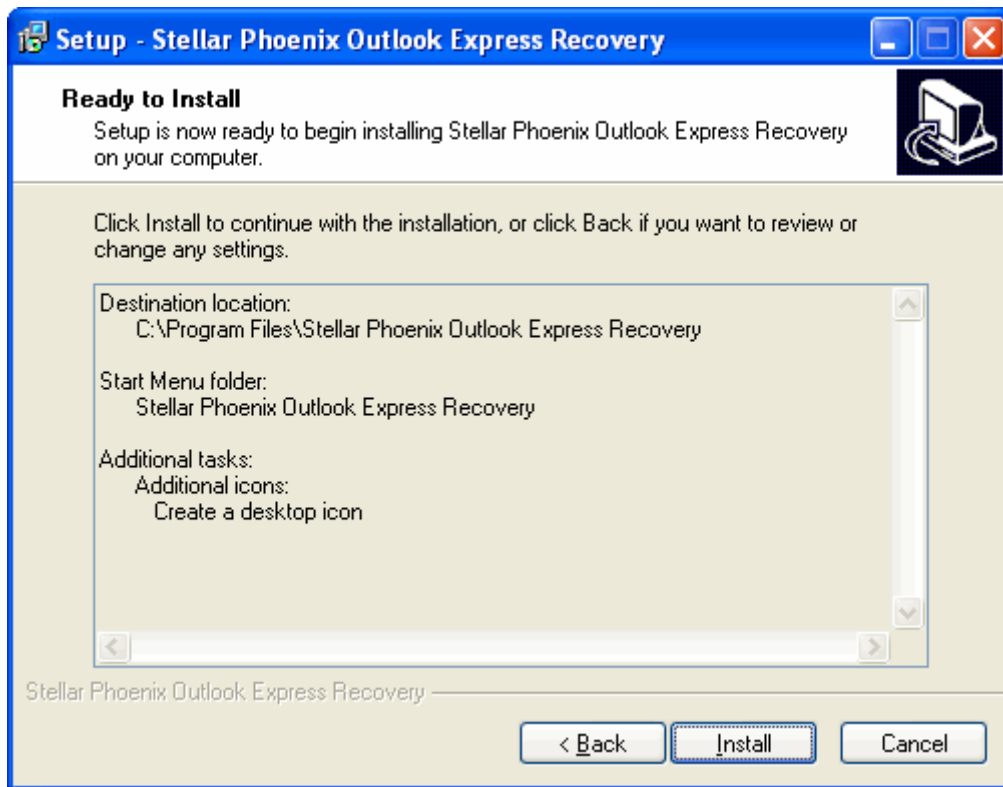
4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.



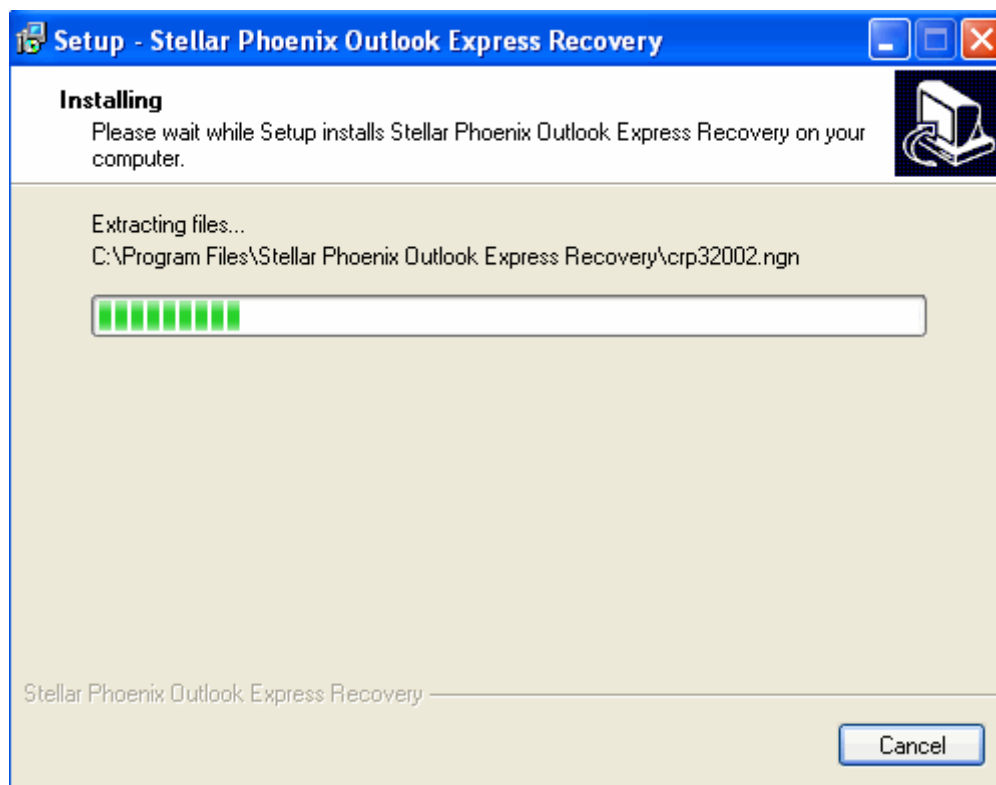
5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.



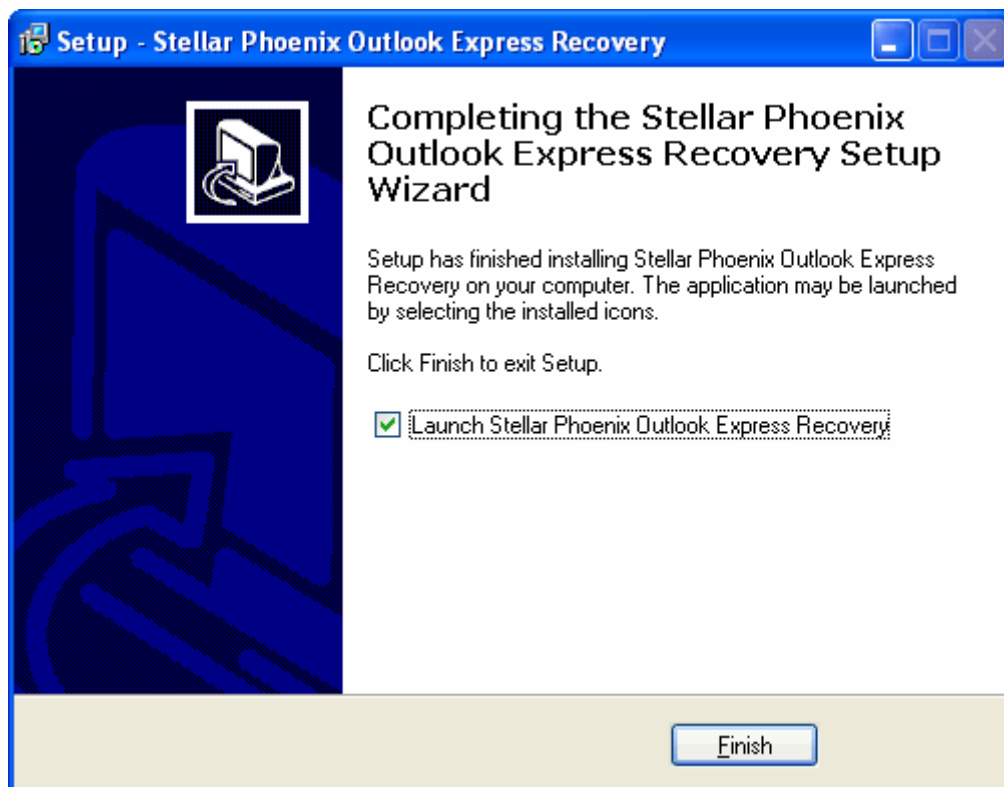
6. In the Ready to Install screen, review the settings. Click **Back** to change settings. After confirming the settings click **Install**.



7. The Installing screen shows the installation process.



8. After completing the process, the Completing the Stellar Phoenix Outlook Express Recovery Setup Wizard screen opens. Click **Finish**.



Note: User can clear the Launch Stellar Phoenix Outlook Express Recovery check box to stop the automatic launch of the software.

How to Order?


Order Online:

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com/email-repair/outlook-express/buy-now.php> for more information and to place an order.

Alternatively, if the demo version is installed then user can register the demo version. To register the demo version click **Help** and select **Order Stellar Phoenix Outlook Express Recovery** to launch the registration process.

Once the payment is complete, an activation serial number along with activation details is sent via e-mail.

Order - Stellar Phoenix Outlook Express Recovery



To recover your data using
Stellar Phoenix Outlook Express Recovery v3.0
you need to purchase the software

[Buy Stellar Phoenix Outlook Express Recovery](#)

Once your order is confirmed, a pre-paid serial number will be sent to you through e-mail, which would be required for activating the product.

If you are unable to purchase software online contact us at :

Telephone

USA Toll Free (Pre Sales) :	1-866-554-2512
USA (Post Sales) :	1-315-220-6245
UK (Europe) :	+44-207-993-2293
Germany :	+49-180-110-105-0051
Worldwide :	+91-921-395-5509
Skype Id :	stellarsupport
Email Sales :	orders@stellarinfo.com

OK

Activating Stellar Phoenix Outlook Express Recovery

Note: If the software is downloaded from <http://www.stellarinfo.com/email-repair/outlook-express/buy-now.php> (i.e., ESD version), for the full functionality, the software must be activated using Serial Key (received through email after purchasing the software).

Or

If the software is installed using the software installation CD (i.e., BOX version), [hardware lock\[****\]](#) is mandatory for the functioning of the software which is available with the software kit.

Stellar Phoenix Instant Activation over Internet

The software can be activated over the Internet after purchasing the serial key through e-mail.

To activate the software:

1. Click **Activation** and click **Activate Stellar Phoenix Outlook Express Recovery Online** in the menubar. The Warning dialog box opens. Click **Continue**. The Stellar Phoenix Outlook Express Recovery dialog box opens.
2. Click **Yes**. The software checks for the Internet connection. After successful connection, software registration wizard will appear. Click **Next**.



3. Click **Next**. Type the Serial number (received through email after purchasing the software) in the Serial number text box.

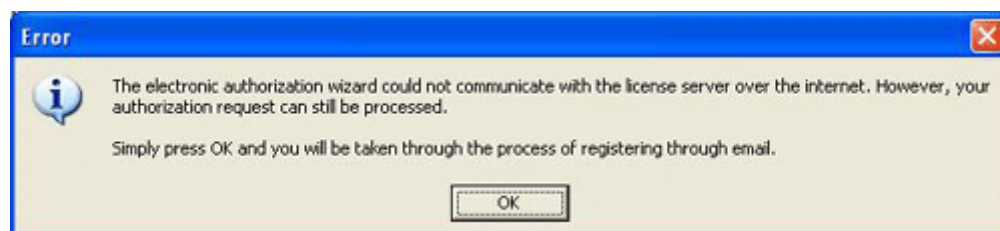


4. Click **Next**. The software would automatically communicate with registration server and would activate the software. Click **Finish** to complete the Activation Process.



Stellar Phoenix Activation using Email

While activating the software over Internet, if the software could not communicate with the server, an error message shown below will popup. Click **OK**, for registering through email.



1. The registration wizard for sending the authorization request opens.



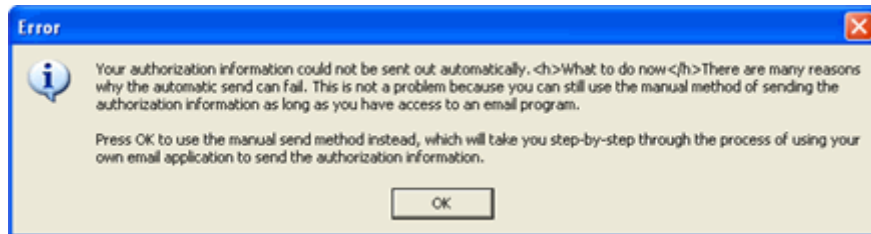
2. Leave the Manually send email checkbox option unchecked and click **Next**.
3. Type the e-mail address in the text box to which the unlocking code has to be sent. Click **Next**.



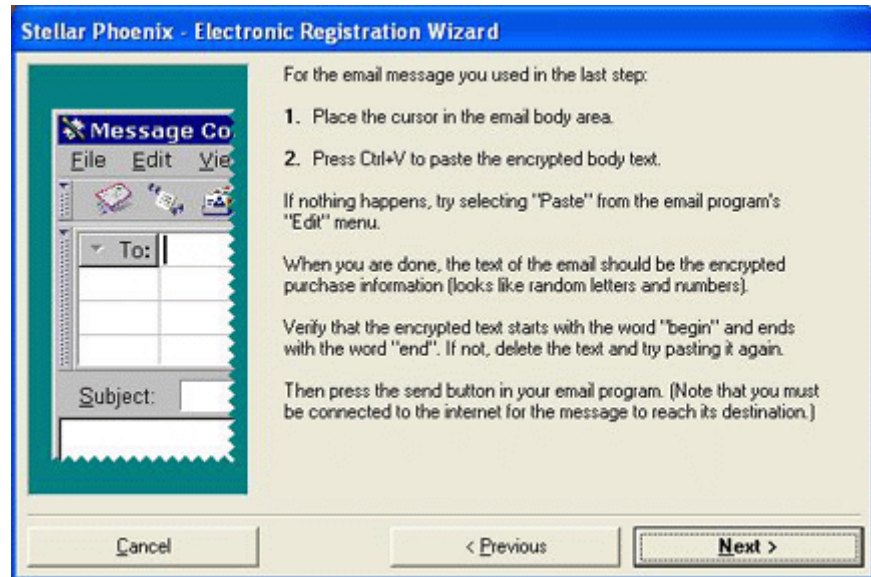
4. The email address verification window appears. Click **Yes**, if email address is correct. The software automatically launches the default email client, and sends an email containing the unique site code with registration request to the registration server. If the registration wizard could not launch the default email client, following messages appear.



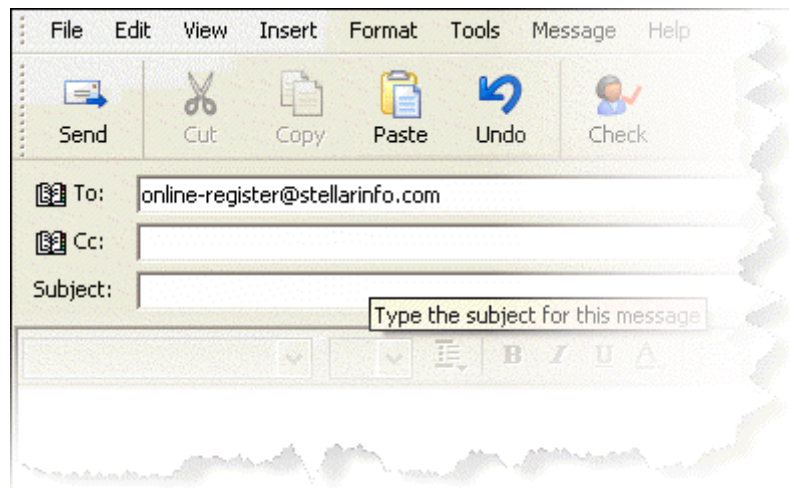
5. Click **OK**. The Error dialog box opens. Click **OK** to start the process manually.



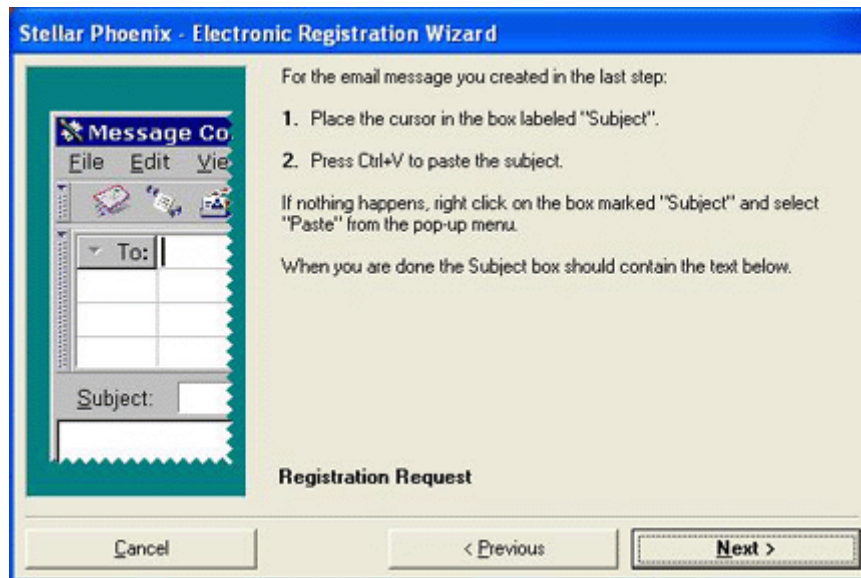
6. The window shown below appears.



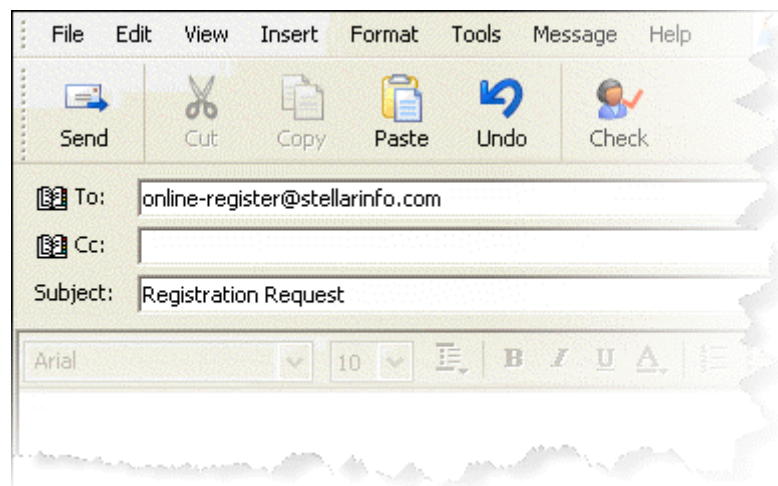
7. Open the email client (like Outlook Express, MS outlook, Eudora etc) and create a new message. Place the cursor in the box labeled TO and press CTRL+V to paste address. If it does not work, right click on the TO box and select paste from the popup menu. The TO box will contain the address.



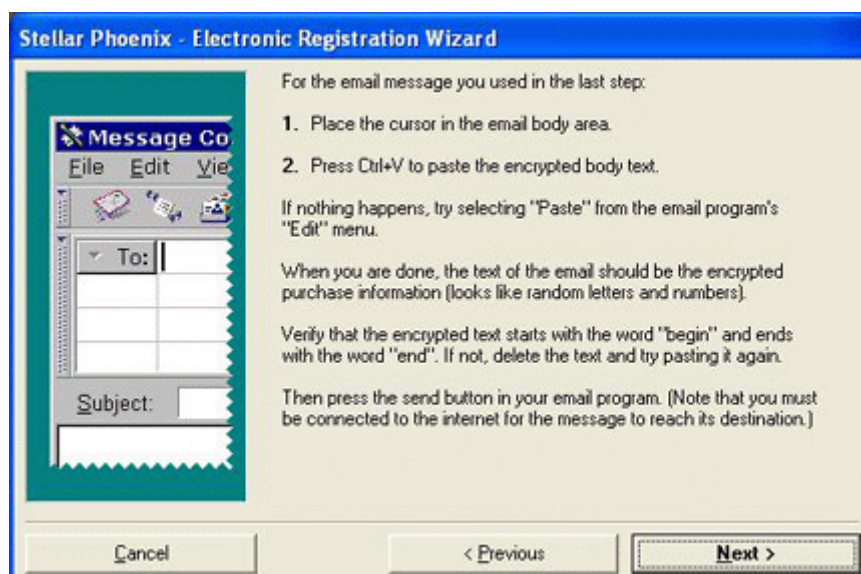
8. Click **Next**.

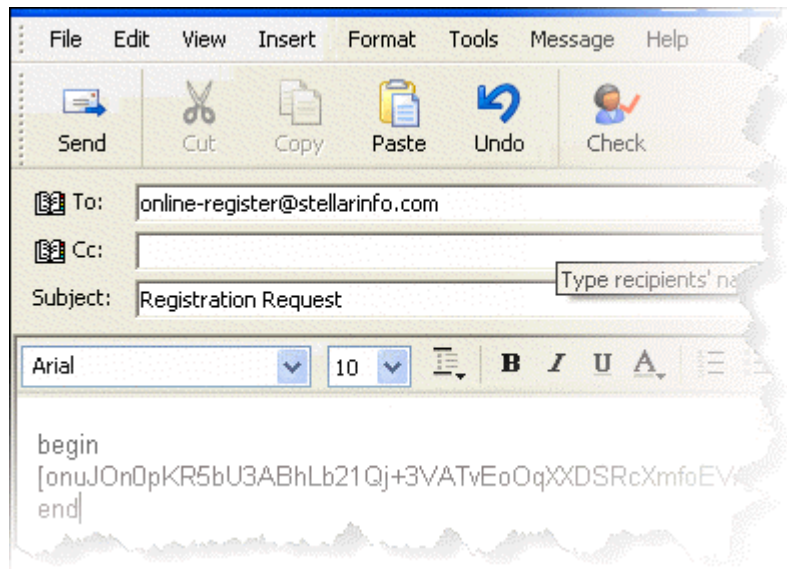


9. Place the cursor in the box labeled Subject in the same message window and paste (method same as above) the text. The Subject box will contain the text.



10. Click **Next**, do the same process mentioned to paste the encrypted text content in the body of the message.





11. Click **Next** to finish the procedure and send the email.

Note: Ensure that the content of the email sent for automatic authorization have the details as mentioned above. If they are incorrect, the server will reject the mail registration request.

12. If the process is successful, following window will appear.

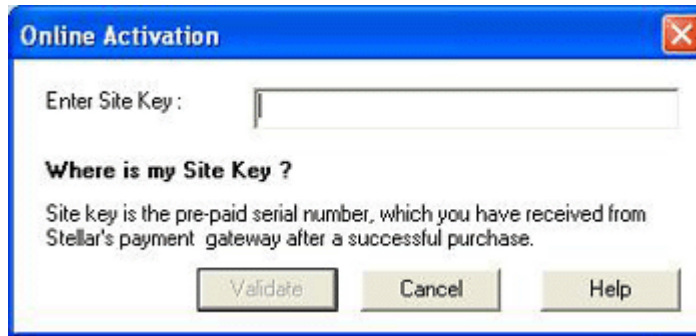


After processing the email, registration server would send an email containing unlocking code/site-key.

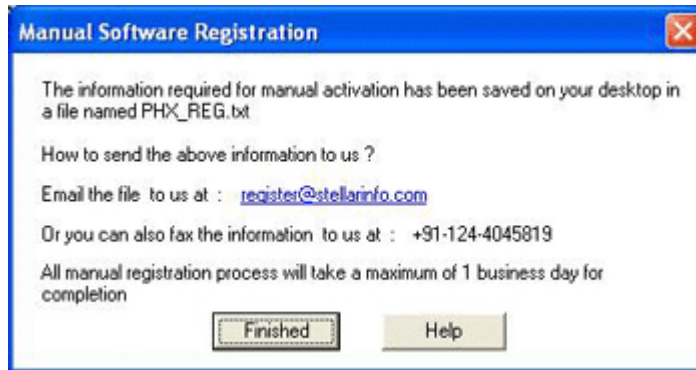
Note: In case wizard is not able to launch the default email client, it automatically shifts to the manual process for sending the activation authorization request.

Activation without Internet

1. If the software is activated without Internet connection, following window pops up. Enter the Serial Number (received through email) and click **Next**.



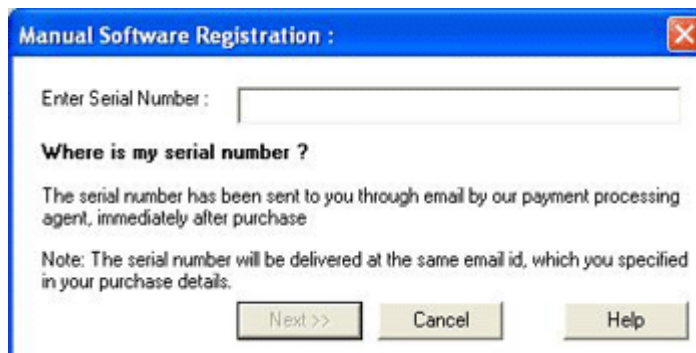
2. Click **Finished** to complete the manual registration.



Manual registration is complete, software would create a PHX_REG.txt file on the desktop. This file has to be mailed to register@stellarinfo.com. After verifying the details, the unlocking code/site key is sent through email.

To activate the software manually (after receiving the site-key):

1. Click **Activation** and select **Manual Registration** in the menu bar.
2. The following window is displayed. Enter the **Site Key** and click **Validate** to activate the software.

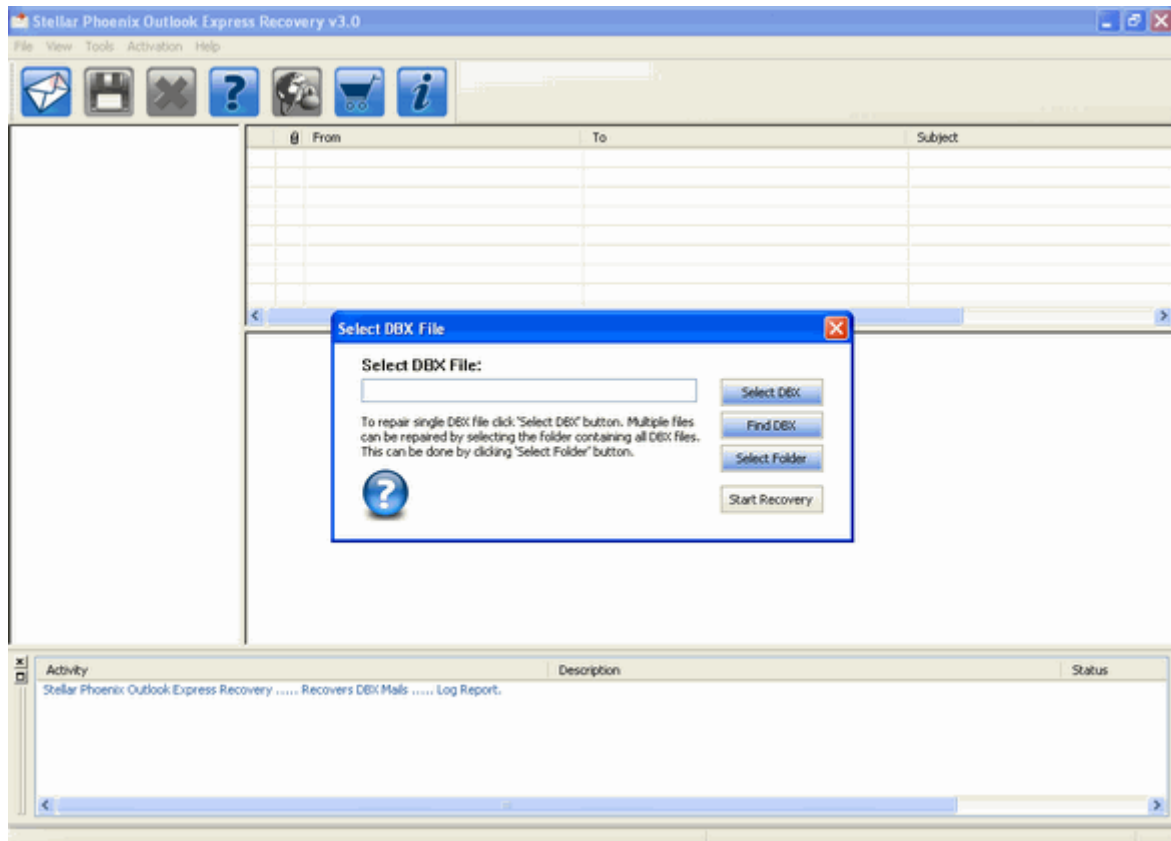


Note: All Manual registration process will take maximum of one business day for completion.

Launching the Software

Microsoft Outlook Express should be closed before recovering the .dbx files by using the Stellar Phoenix Outlook Express Recovery software. To launch the Stellar Phoenix Outlook Express Recovery software:

1. Click **Start | All Programs | Stellar Phoenix Outlook Express Recovery** and select **Stellar Phoenix Outlook Express Recovery** to open the Stellar Phoenix Outlook Express Recovery software.



Note : User can also open this software by double clicking the shortcut icon of the Stellar Phoenix OutMailbox Standard software located at the desktop or by clicking quick launch icon of the Stellar Phoenix Mailbox Standard software. In all cases, the same window appears.

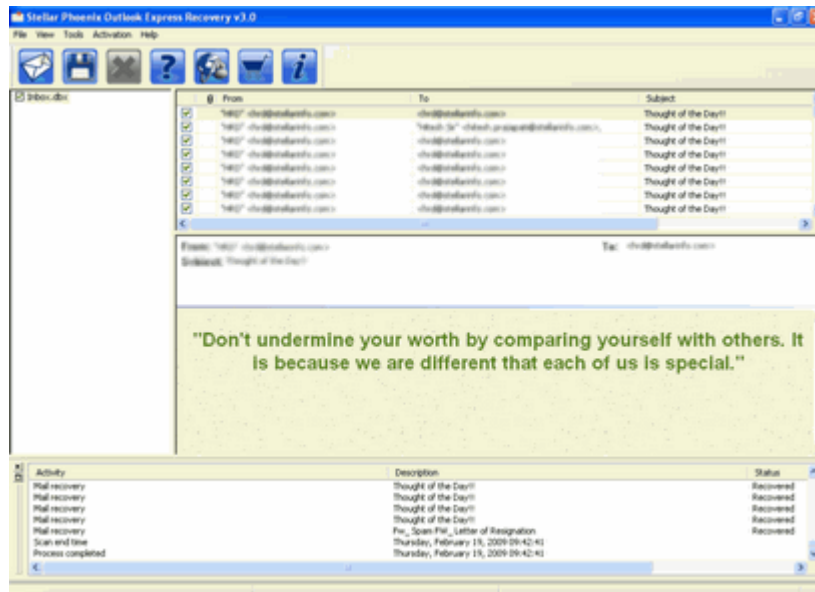
User Interface

The main interface of the Stellar Phoenix Outlook Express Recovery software consists of four panes. The left pane shows the tree structure of the selected .dbx files.

The right pane is divided in three boxes. The top box shows the list of emails with sender, receiver and subject information. The middle box shows the header information of the selected email from the email list. The bottom box shows the content of the selected email from the email list.

The bottom pane shows the details of an ongoing process. Details can be saved as a [log file](#).

Main interface also includes a Menu bar that has five menus. A Toolbar is also placed under the Menu bar.






Menu Bar

The Menu bar of Stellar Phoenix Outlook Express Recovery software has five menus—File, View, Tools, Activation, and Help.

File View Tools Activation Help

File

This menu has four items.

Item	Use
 Open DBX File	Open Select DBX File dialog box. This box allows user to open dbx files.
 Save DBX File	Opens Save File dialog box. This dialog box allows user to save the selected emails either as .eml or .dbx files. This box also provides the option to save emails to desired location by using the Browse button.
 Exit	Opens the Stellar Phoenix Outlook Express Recovery dialog box. This dialog box allows user to exit from the Stellar Phoenix Outlook Express Recovery software.



View

This menu has three items.

Item	Use
<input checked="" type="checkbox"/> View Log	Shows or hides the log pane. By default, it is checked. To hide log pane clear the View Log checkbox.
<input checked="" type="checkbox"/> Toolbar	Shows or hides the Toolbar. By default, it is checked. To hide Toolbar clear the Toolbar checkbox.
<input checked="" type="checkbox"/> Status Bar	Shows or hides the Status bar. By default, it is checked. To hide Status bar clear the Status bar checkbox.



Tools

This menu has two items.

Item	Use
 Save Log	Opens Save As dialog box. This allows user to save the details of a completed process to the desired location.
 Clear Log	Clears the details of a completed process shown in the log pane. Click Clear Log to clear details. The log file of a completed process cannot be saved, if log is cleared.








Activation

This menu has two items.

Item	Use
 Activate Stellar Phoenix Mailbox Standard Online	Allows user to activate the software online.
 Manual Registration	Allows user to activate the software manually.








Help

This menu has seven items.

Item	Use
 Help Topics	Opens help file of the Stellar Phoenix Outlook Express Recovery
 Order Stellar Phoenix Mailbox Standard	Provides information about the purchasing of the software.
 View Support Section	Opens http://stellarinfo.com/support/ that provides technical support.
 View Knowledgebase	Opens http://stellarinfo.com/esupport/users/kb.php?category_id=57 that provides knowledge base information.
 Submit a Ticket	Opens http://stellarinfo.com/esupport/users/tickets.php?op=add that provides assistant for solving technical issues.
 Updates	Check and download the updates for the software.
 About Stellar Phoenix Mailbox Standard	Opens Stellar Phoenix Outlook Express Recovery dialog box. This box shows information about the software, system and contact numbers of the support team.

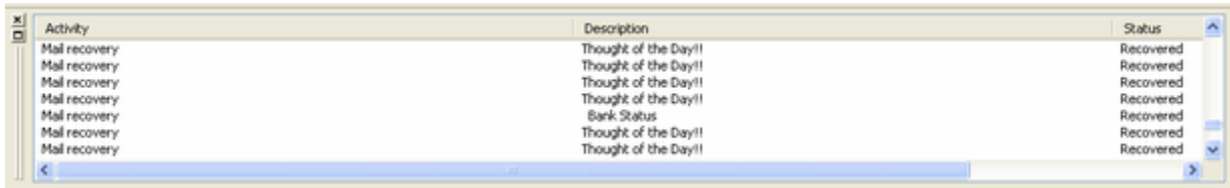
Toolbar

The Toolbar has seven icons. These icons provide quick access to tasks such as, opening a .dbx file, saving a .dbx file.

Icon Name	Icon Image	Use
Open DBX File		Opens Select DBX File dialog box. This box allows user to open dbx files.
Save DBX File		Opens Save File dialog box. This dialog box allows user to save the selected emails either as .eml or .dbx files. This box also provides the option to save emails to desired location by using the Browse button.
Stop		Stops an ongoing process.
Help		Opens help file of the Stellar Phoenix Outlook Express Recovery software
Updates		Checks and downloads the latest updates for the software.
Order		Opens the Order- Stellar Phoenix Outlook Express Recovery dialog box. This dialog box provides contact numbers and email id that helps user to purchase the software.
About		Opens Stellar Phoenix Outlook Express Recovery dialog box. This box shows information about the software, system and contact numbers of support team.

Log Pane

This pane shows the details of an ongoing repairing process. When user selects .dbx files for recovery process, this pane shows the information such as, starting time of scanning process, item type, description of the selected .dbx files and current status of files.

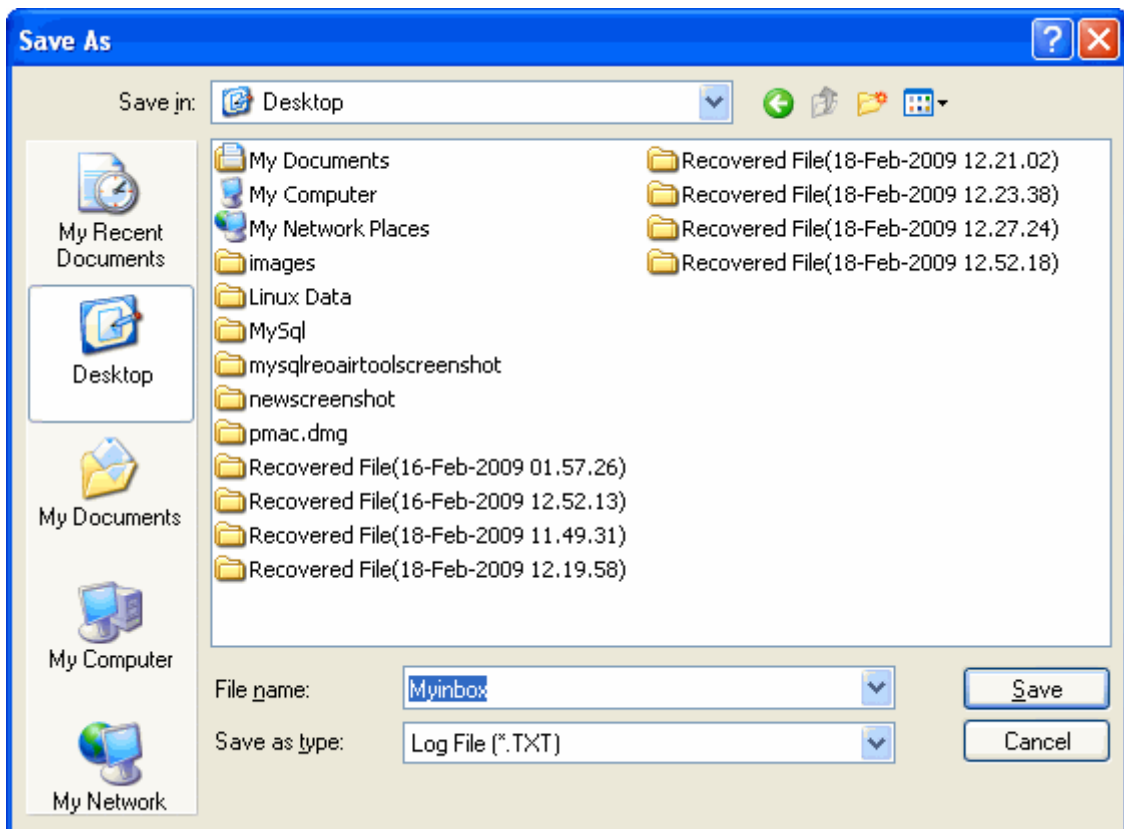


Activity	Description	Status
Mail recovery	Thought of the Day!!	Recovered
Mail recovery	Thought of the Day!!	Recovered
Mail recovery	Thought of the Day!!	Recovered
Mail recovery	Thought of the Day!!	Recovered
Mail recovery	Bank Status	Recovered
Mail recovery	Thought of the Day!!	Recovered
Mail recovery	Thought of the Day!!	Recovered

User can clear or save details shown in log pane of a completed process. If details of the completed process are cleared then the log file for that process cannot be saved. To clear the details, Click **Tools** and select **Clear Log**. All details that are shown in the log pane will be cleared.

To save details in a log file:

1. Click **Tools** and select **Save Log**. The Save As dialog box opens.



2. Type the desired name for the file in the File name drop-down box. Select the location where this file should be saved. Click **Save**. The Stellar Phoenix Outlook Express Recovery dialog box opens showing the message that file is successfully saved.

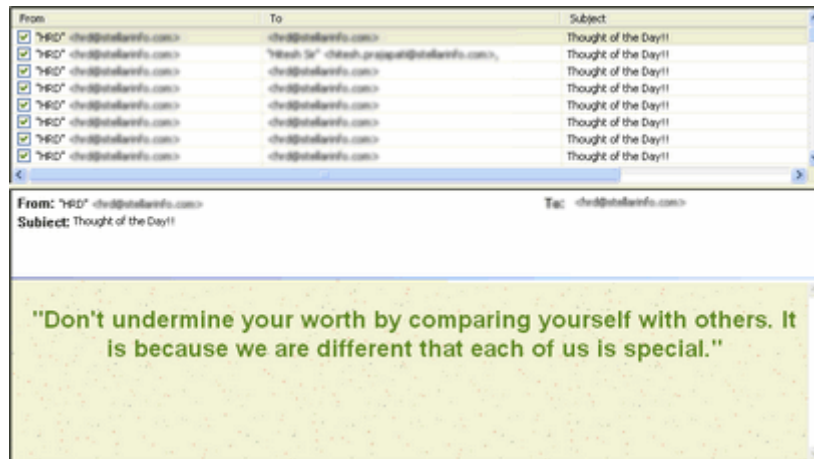
3. Click **OK** to close the dialog box.

Note: User can also show or hide the log pane.

Three-View Display

Stellar Phoenix Outlook Express Recovery provides a three-view display of the .dbx files. The right pane is divided in three boxes. These boxes shows different information related to .dbx files.

These information is helpful, for example, if user forgets the sender's email address but remembers the content of the email then the user can view the content and recover that email easily. Also, user can save only the desired emails rather than all emails. The user will need to check the checkbox of the desired mails only.



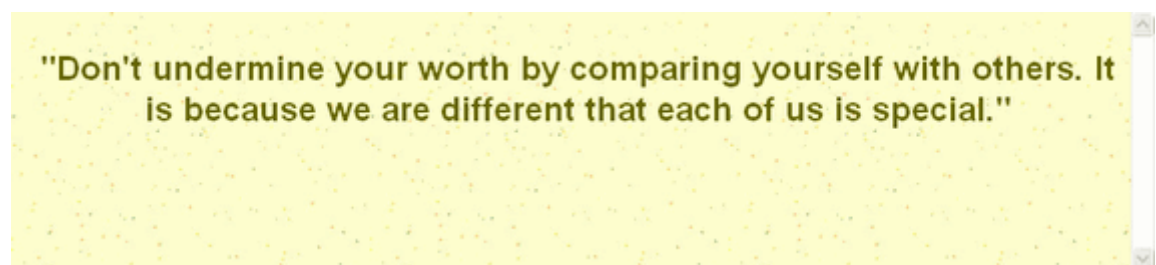
The first box shows the sender's email address, receiver's email address and the subject line of the delivered email.

From	To	Subject
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	"Rishik Sr" <rishik.prasanna@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!
<input checked="" type="checkbox"/> "HRD" <hrd@stelarinfo.com>	<hrd@stelarinfo.com>	Thought of the Day!!

The middle box shows the header of the email selected in the first box.



The bottom box shows the actual content of the selected mail.



Email Recovery

Stellar Phoenix Outlook Express Recovery recovers emails supported by the Microsoft Outlook Express email program. Microsoft Outlook Express email program stores all emails in folders as shown by the main interface of this program. A .dbx file is created for each folder in Microsoft Outlook Express email program. These .dbx files have all information regarding emails such as, header information actual content of emails. These .dbx files are stored at the location specified in the store location option.

User can recover individual emails and all emails from a folder. Recovered emails can be saved as .dbx file or .eml file. .dbx file needs to be imported in order to view emails recovered from .dbx file in Microsoft Outlook Express email program. .eml files can be opened directly to view emails if Microsoft Outlook Express email program is installed on computer.

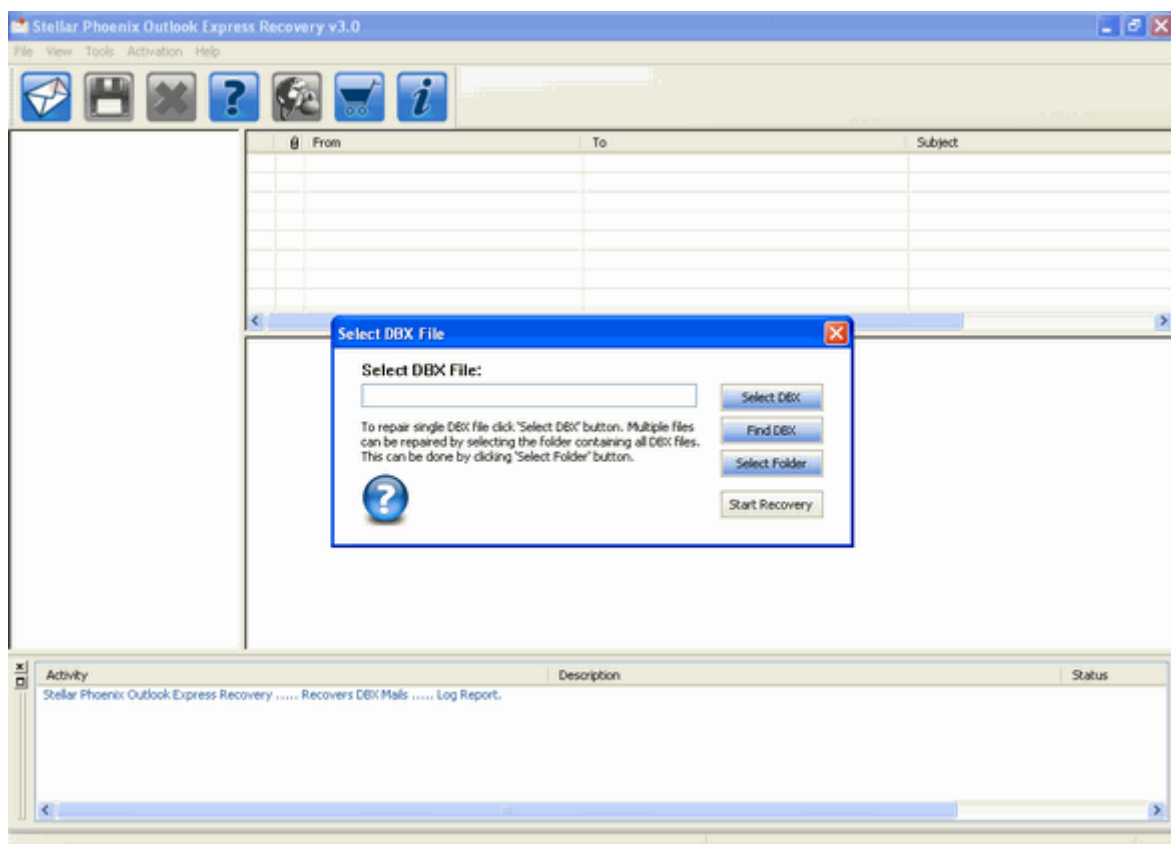
User can search for .dbx files, select folders and find dbx files by using Stellar Phoenix Outlook Express Recovery software.

Recovering emails from known Location

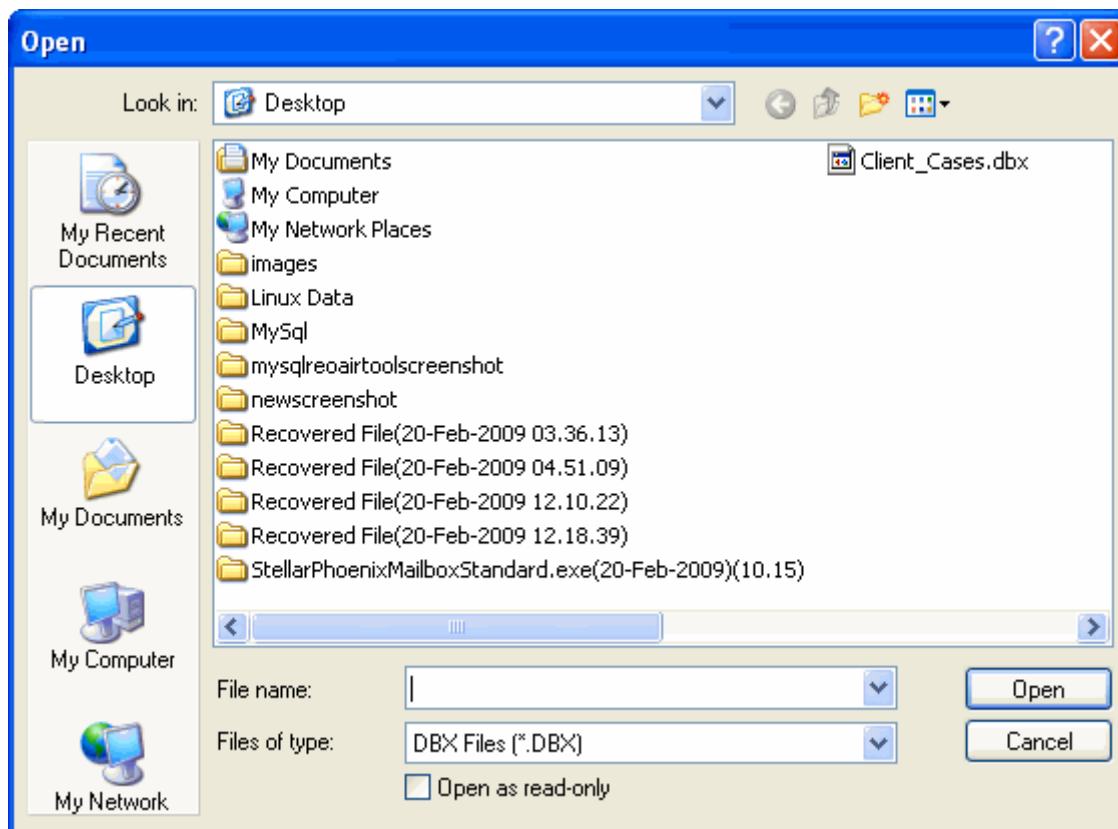
If the storage location of the .dbx files of Microsoft Outlook Express is known then desired emails can be recovered directly by specifying that location. User can select .dbx files that needs to be recovered after specifying the storage location.

Before launching the Stellar Phoenix Outlook Express Recovery software, **ensure that Microsoft Outlook Express is closed**. To recover emails from the known storage location:

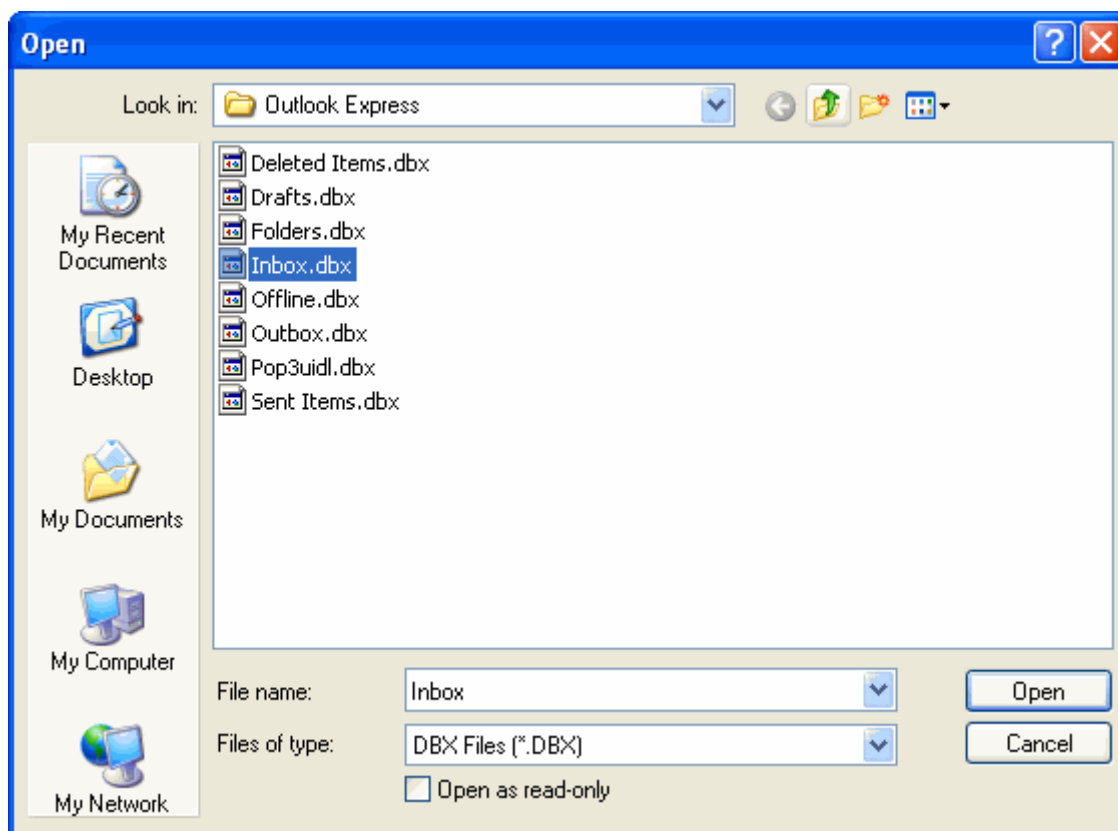
1. Open **Stellar Phoenix Outlook Express Recovery** software. The Select DBX file dialog box opens by default.



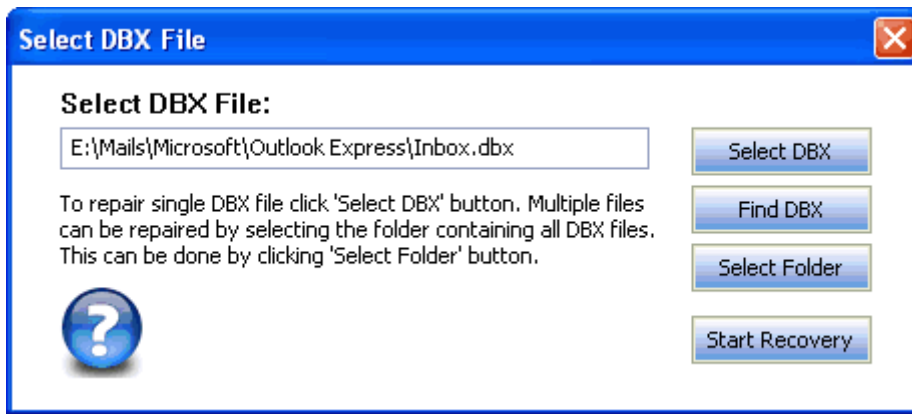
2. Click **Select DBX button** to open the Open dialog box.



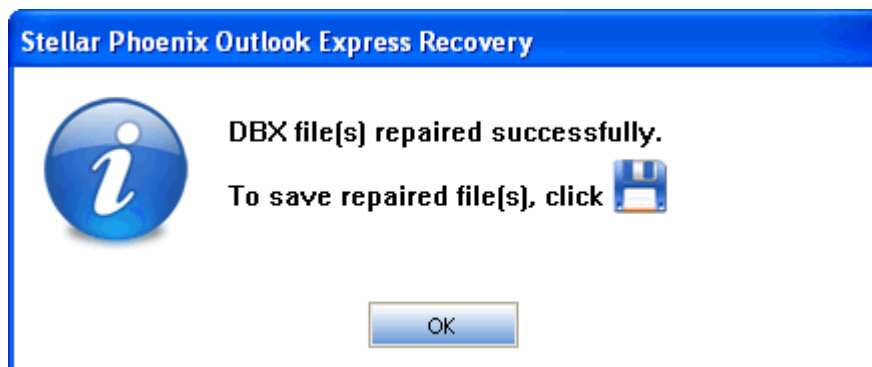
3. Navigate to the location where .dbx files are stored. Select the required file for recovery. For example, if emails in the Inbox folder need to be recovered, select Inbox.dbx.



4. Click **Open**. The Select DBX File: textbox shows the path of the selected file. Click **Start Recovery**.

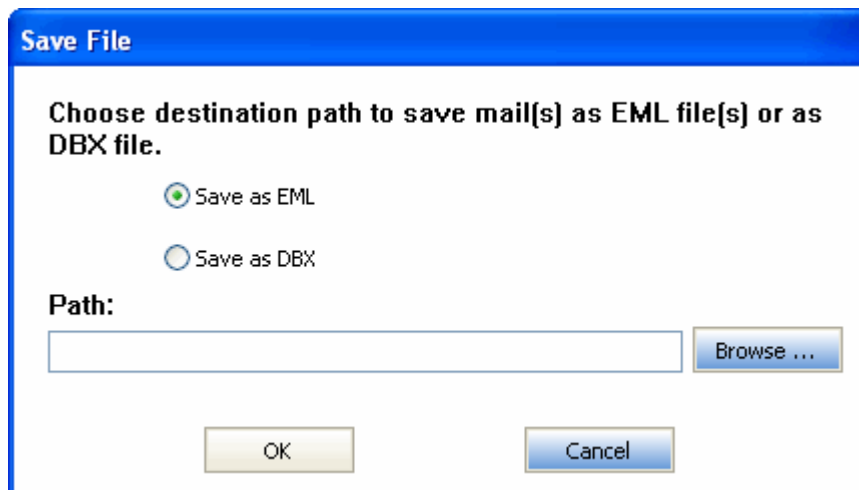


5. After successful recovery, the Stellar Phoenix Outlook Express Recovery dialog box opens showing the confirmation message. Click **OK** to close the dialog box.



Note: Click **Stop** icon to stop the process at any time

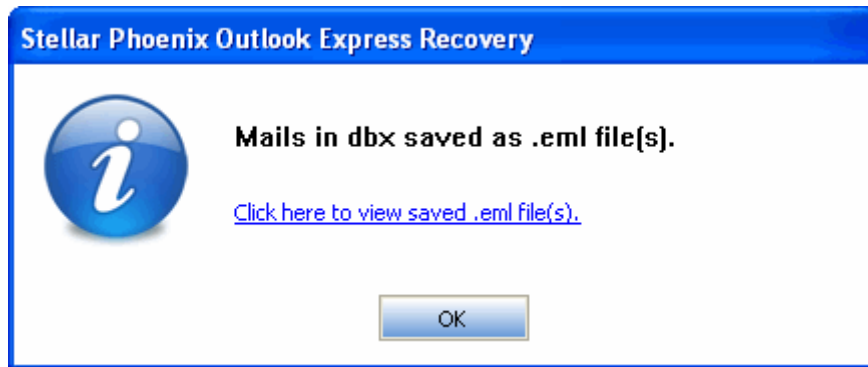
6. Click **Save DBX file** icon to open the Save File dialog box.



7. Select the option such as, Save as EML or Save as DBX to save the file with the required extension.
8. Click **Browse** to save the file at desired location. Select a folder to store .dbx file. Click **OK** twice.

Note: If the folder is not selected then dbx file is stored in a folder created by Stellar Phoenix Outlook Express recovery software. The name of the folder will be prefixed by Recovered file and suffixed by a bracket. The bracket shows the date and time stamp at which file is saved. For example, name of a folder-Recovered File (1-January-2009 Date 18.05.45).

9. The Stellar Phoenix Outlook Express Recovery dialog box opens showing the confirmation message. Click **OK** to close the dialog box.



If recovered file is saved as .eml file then double click to open the emails in Outlook Express. If recovered file is saved as .dbx file then import files in Outlook Express.

Note: Only a single .dbx file can be recovered and saved by using the Select DBX option

Recovering Single .dbx File

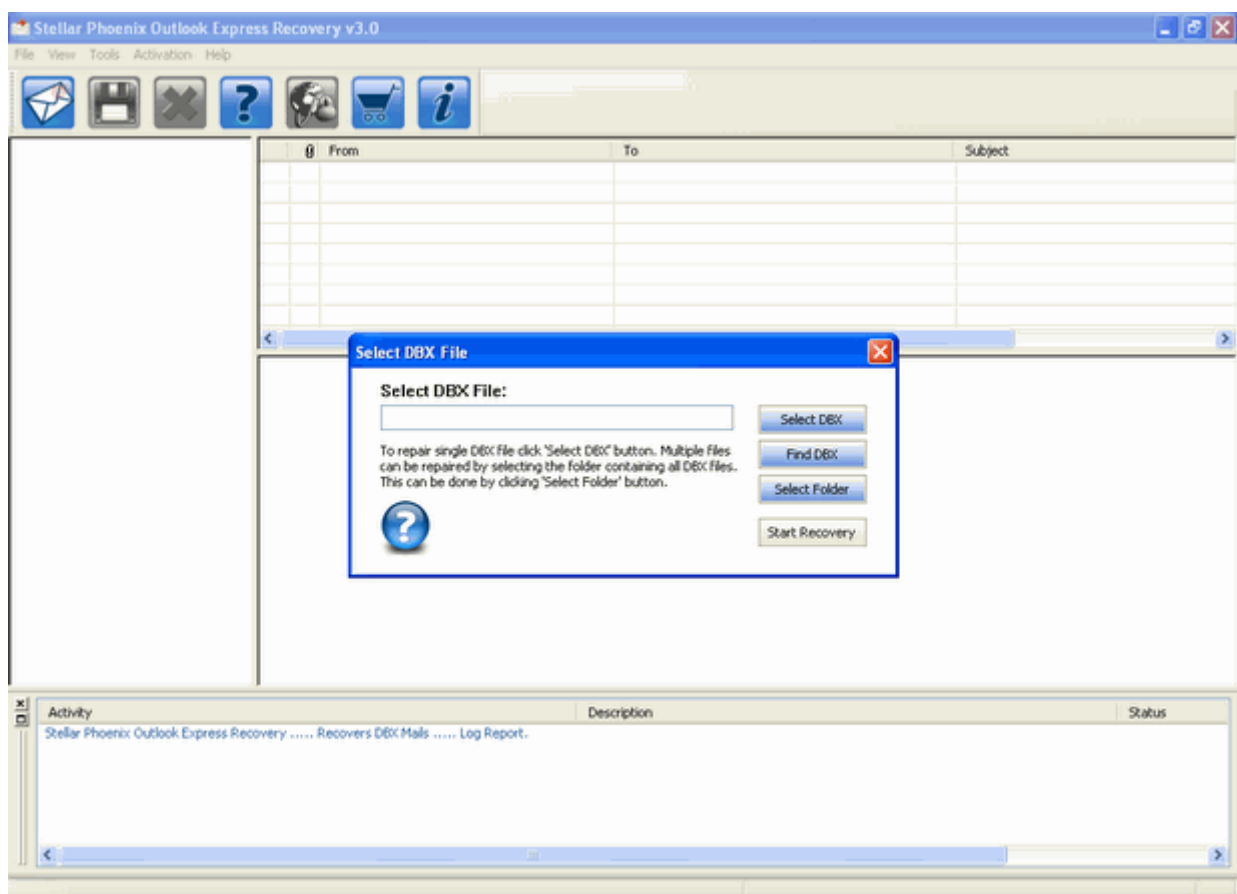
User can recover a single or multiple .dbx files by using the Stellar Phoenix Outlook Express Recovery software. If the storage location of the .dbx files of Microsoft Outlook Express is unknown then .dbx files can be searched and recovered by using the search capabilities of the Stellar Phoenix Outlook Express Recovery software.

User will need to search for the .dbx files before starting the recovery process. After searching the .dbx files, user needs to select the desired files for recovery.

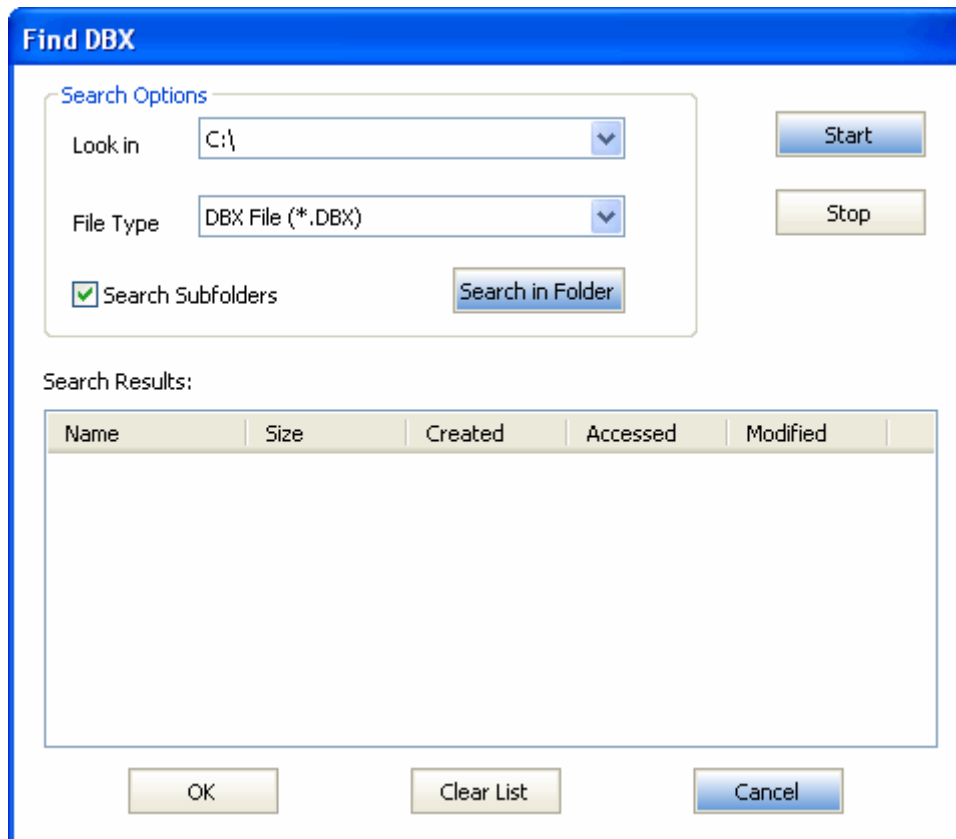
User can search for the .dbx files in an entire drive. However, only a single .dbx file can be selected for recovery process from the search results.

Before launching the Stellar Phoenix Outlook Express Recovery software, **ensure that Microsoft Outlook Express is closed**. To search and recover a single .dbx file:

1. Open **Stellar Phoenix Outlook Express Recovery** software. The Select DBX file dialog box opens by default.



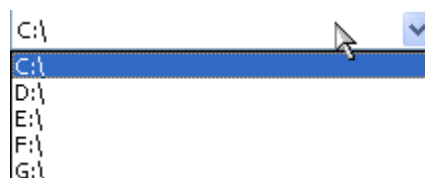
2. Click **Find DBX** to open Find DBX dialog box.



3. User can search an entire drive or specific folders for the .dbx files.

- **Selecting an Entire drive**

Click **Look in** drop-down box. This box shows all the available drives in a hard disk. Select a drive.

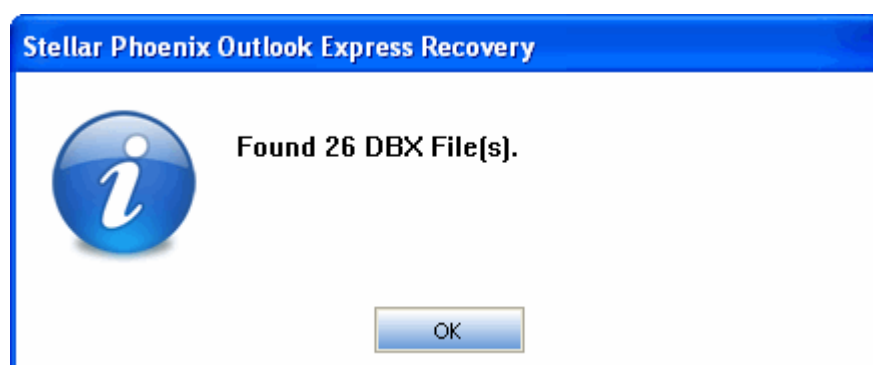


- **Selecting a Specific Folder**

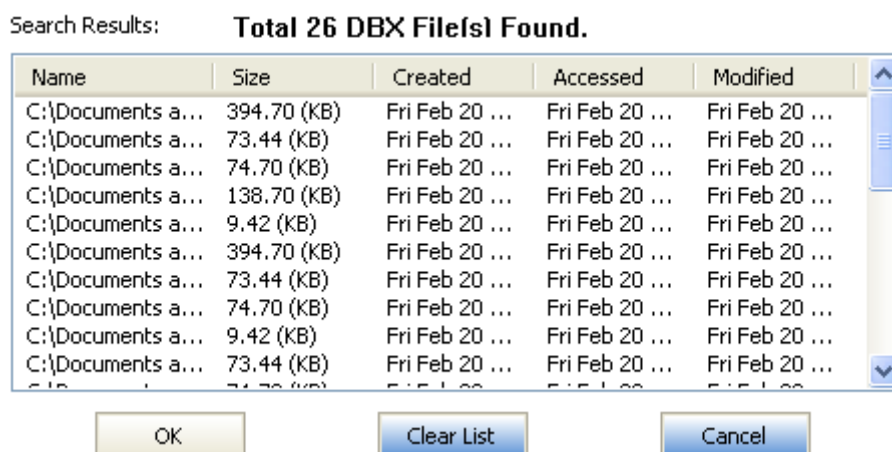
Click **Search in Folder** button to open Browse for Folder dialog box. Select a folder and click **OK**. Select **Search Subfolders** checkbox to include sub folders in the selected folder for search process.

4. Click **Start** to search for the.dbx files in the selected drive. To stop searching, click **Stop** button.

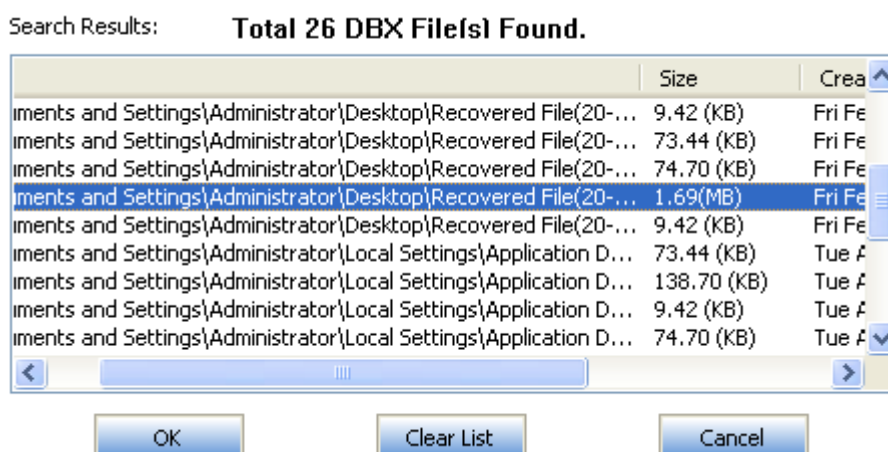
5. The Stellar Phoenix Outlook Express Recovery dialog box opens that shows the number of .dbx files found in the selected folder. Click **OK**.



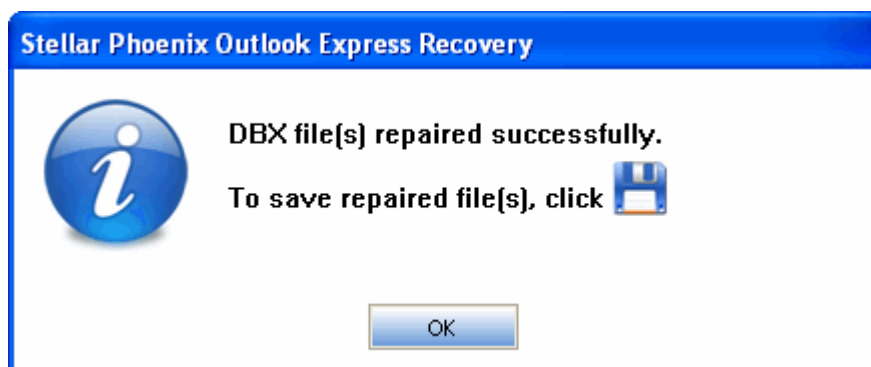
- The Search Results: box shows the information such as, name and location of the dbx files, size of files, date of creation, accessed and modified of all the .dbx files stored in the selected folder. To clear the list click **Clear List**.



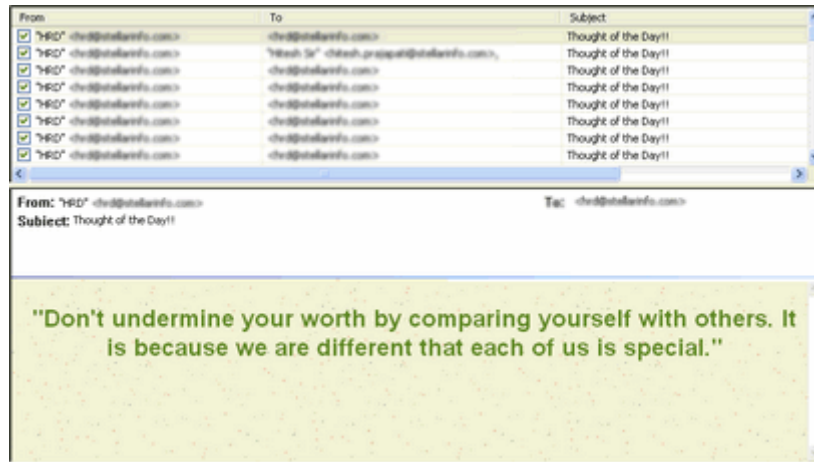
- Select a .dbx file that needs to be recovered. Click **OK**.



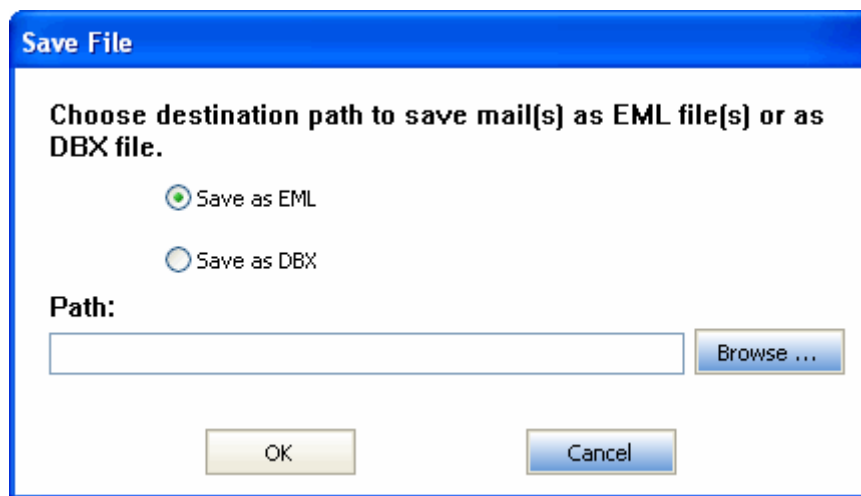
- Click **Start Recovery** to start the recovery process. After successful completion of the recovery process, the Stellar Phoenix Outlook Express Recovery dialog box opens that displays a confirmation message. Click **OK**.



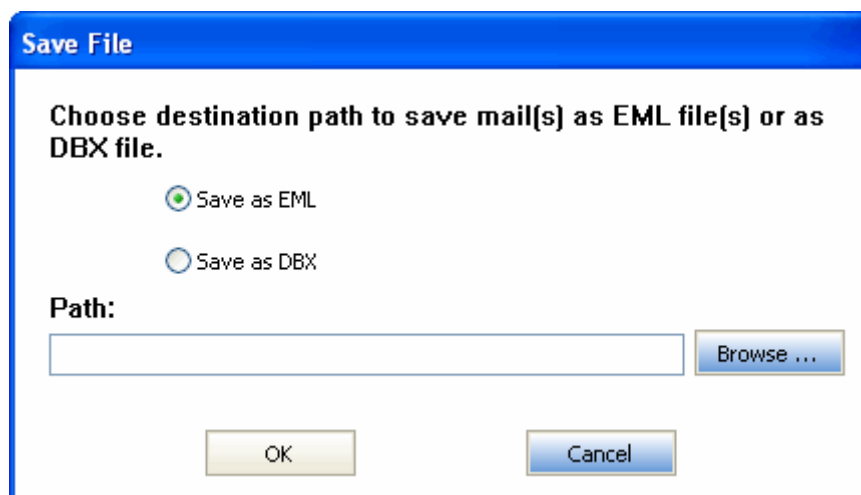
- The recovered .dbx file will be displayed in Stellar Phoenix Outlook Express Recovery window. This window shows the three-view display of the selected file. All emails under the selected .dbx file will be shown in the right- pane.



- Click **Save DBX file** icon to open the Save File dialog box.



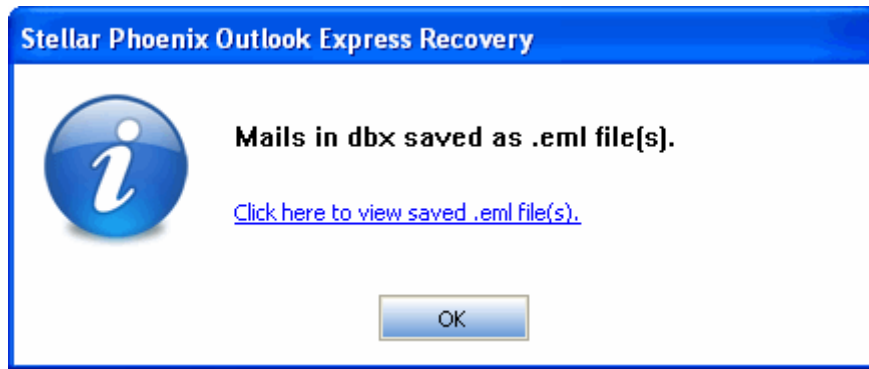
- Select the option such as, **Save as EML** or **Save as .dbx** to save the file with the required extension.



- Click **Browse** to save the file at desired location. Click **OK** twice.

Note: If the folder is not selected then dbx file is stored in a folder created by Stellar Phoenix Outlook Express recovery software. The name of the folder will be prefixed by Recovered file and suffixed by a bracket. The bracket shows the date and time stamp at which file is saved. For example, name of a folder-Recovered File (1-January-2009 Date 18.05.45).

13. The Stellar Phoenix Outlook Express Recovery dialog box opens showing the confirmation message. Click **OK** to close the dialog box.



If recovered file is saved as .eml file then double click to open the emails in Outlook Express. If recovered file is saved as .dbx file then import files in Outlook Express.

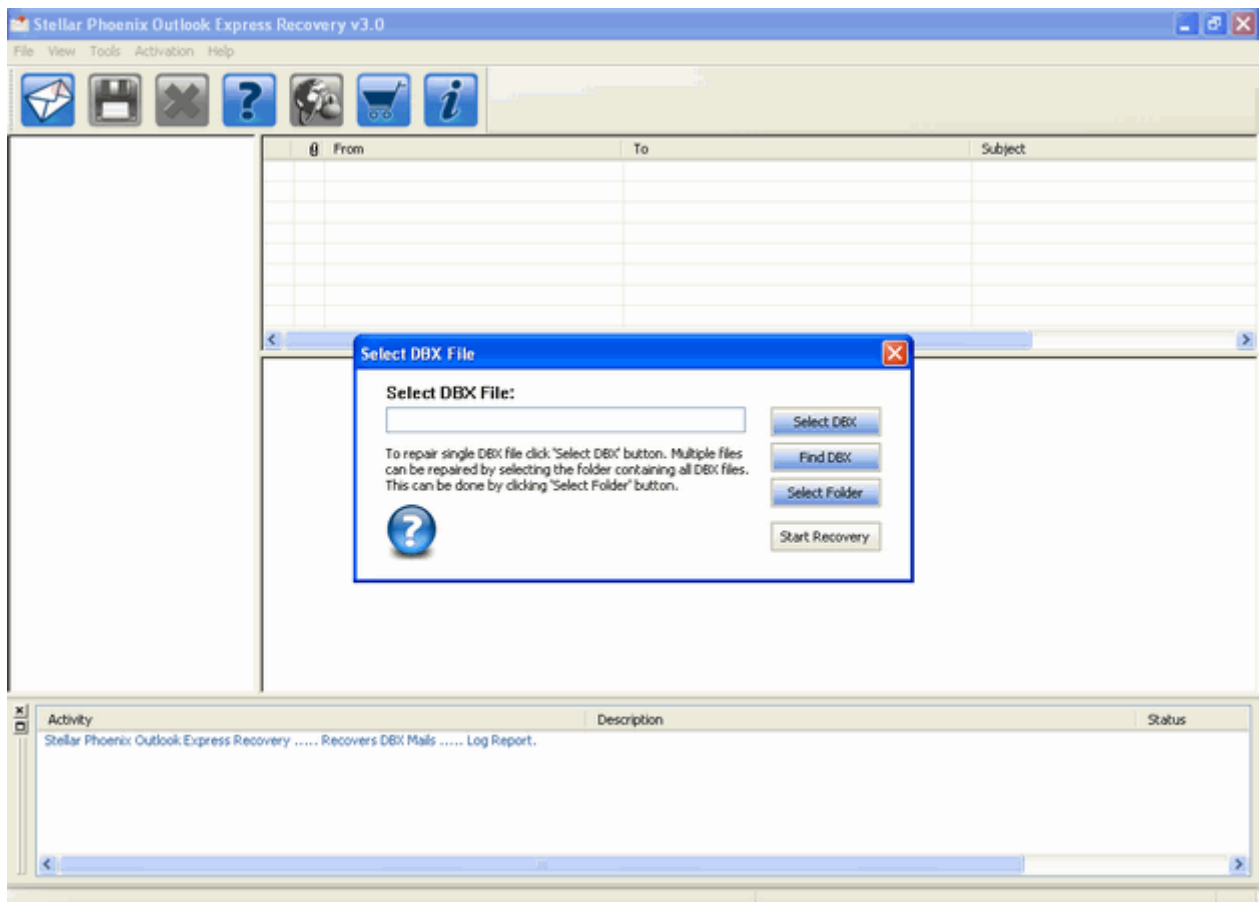
Note : User can also select a drive as a folder.

Recovering Multiple .dbx Files

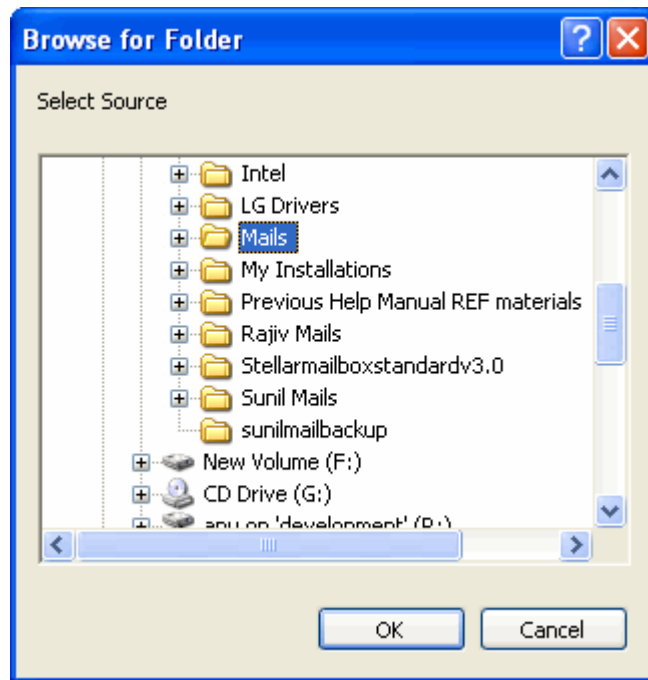
User can recover multiple .dbx files by using the Stellar Phoenix Outlook Express Recovery software. User will need to specify the required folder to recover multiple .dbx files. A drive can also be specified for searching purpose.

Before launching the Stellar Phoenix Outlook Express Recovery software, **ensure that Microsoft Outlook Express is closed**. To recover multiple .dbx files:

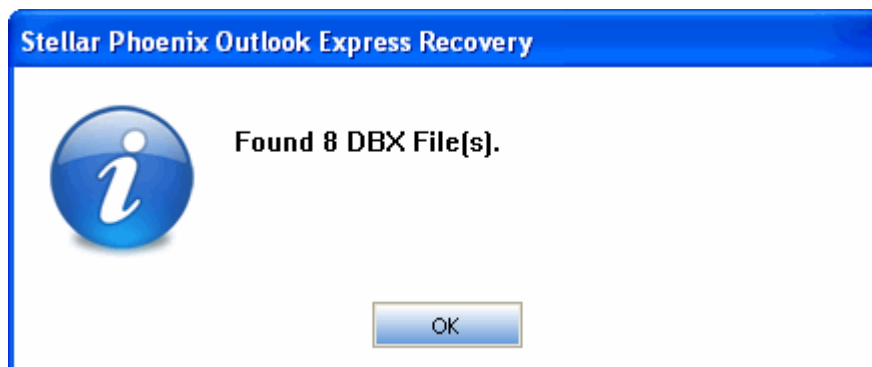
1. Open **Stellar Phoenix Outlook Express Recovery** software. The Select DBX file dialog box opens by default.



2. Click **Select Folder** to open Browse for Folder dialog box. Select a folder. A drive can also be selected for searching purpose. Click **OK**.

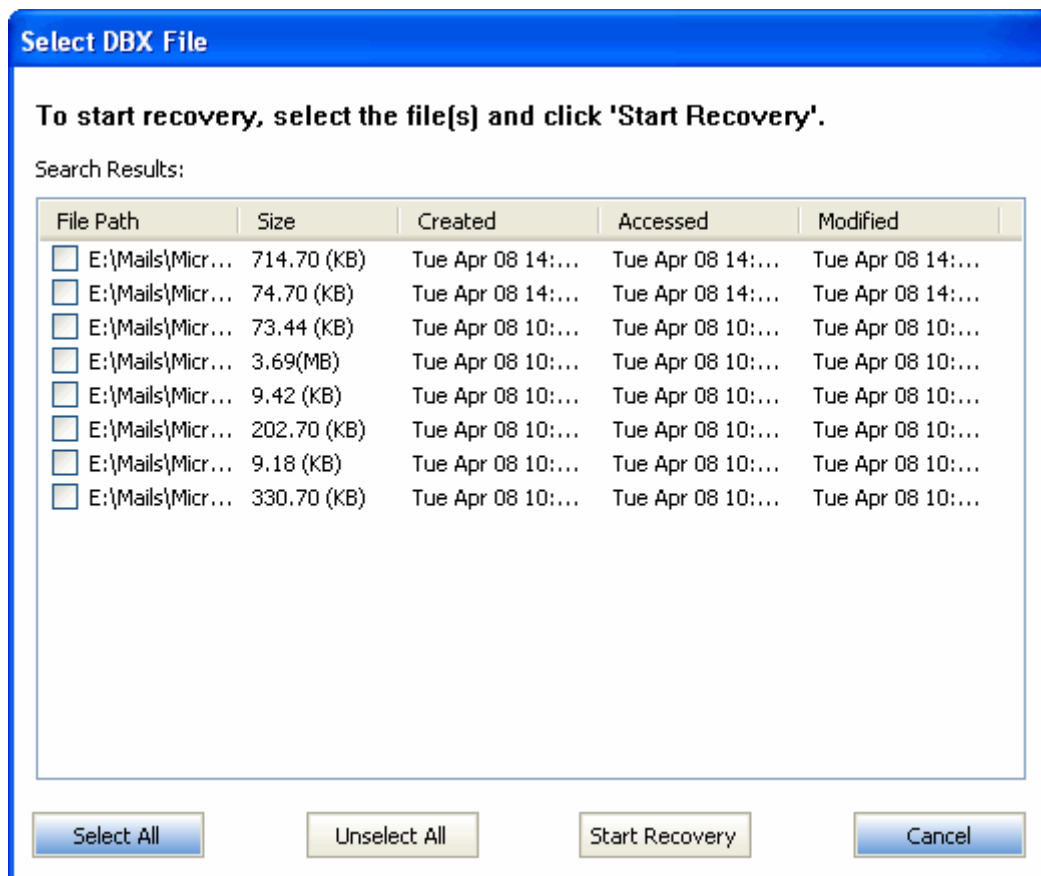


3. The Stellar Phoenix Outlook Express Recovery dialog box opens that shows the number of .dbx files found in the selected folder. Click **OK**.

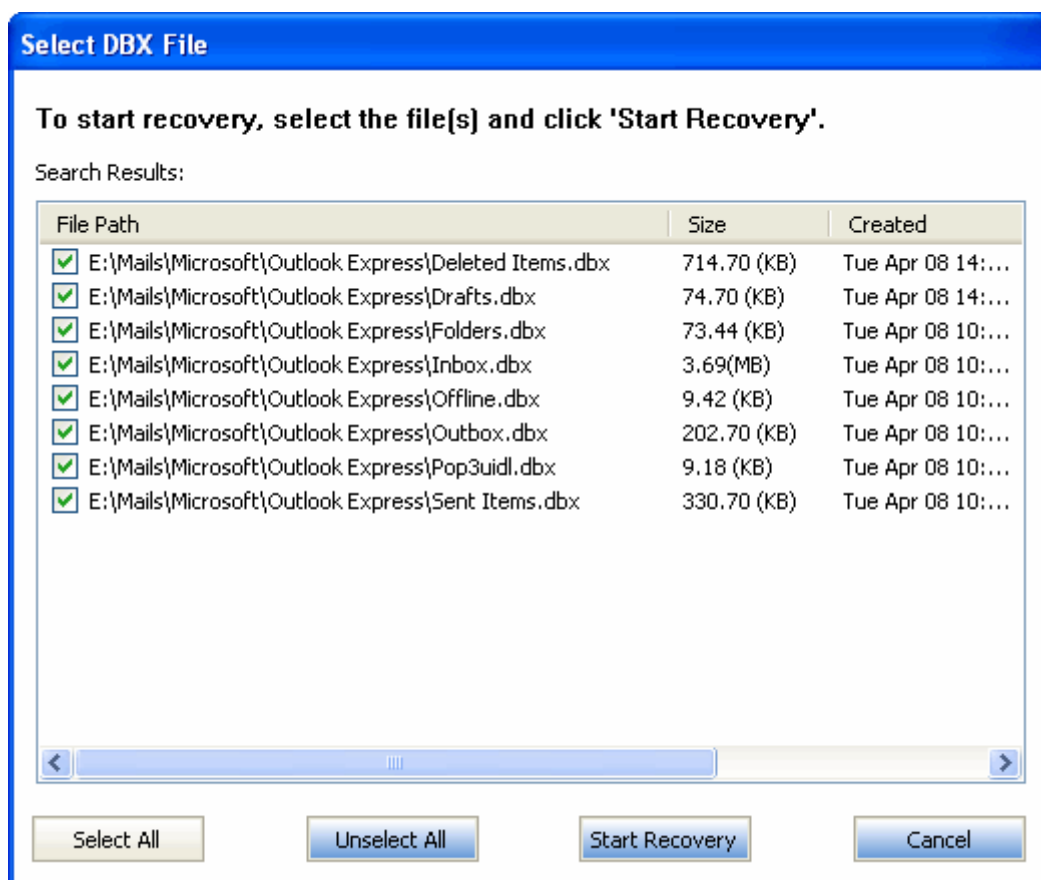


Note: user can stop the search process by clicking the **Cancel** button. This will stop the search process and the Stellar Phoenix Outlook Express Recovery dialog box remains open. However, if search process is finished then the cancel button closes the dialog box.

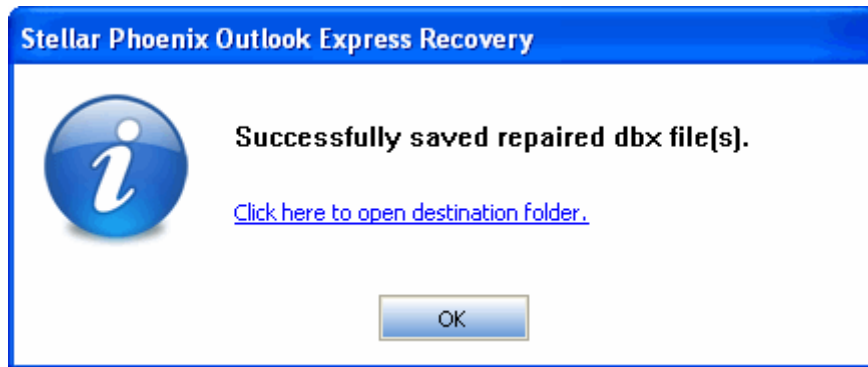
4. The Select DBX File dialog box opens that shows the information such as, name and location of dbx file, size of the file, date of creation, accessed and modified of all the .dbx files stored in the selected folder.



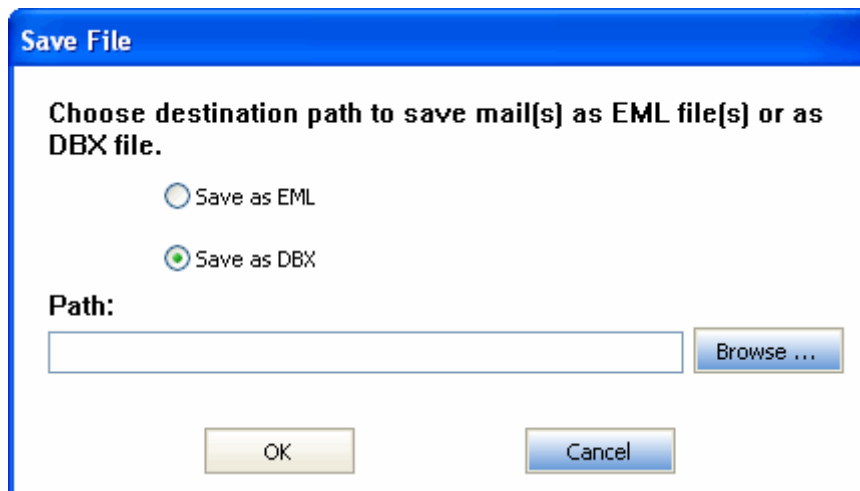
5. Click **Select All** to recover all the .dbx files or select the files that needs to be recovered.



6. Click **Start Recovery** to start the recovery process. The Stellar Phoenix Outlook Express Recovery dialog box opens that displays the confirmation message. Click **OK**.



7. Select a .dbx file to view the three-view display of the selected file. All emails under the selected .dbx file will be shown in the right- pane.
8. Click **Save DBX file** icon to open the Save File dialog box.
9. Select the option such as, **Save as EML** or **Save as DBX** to save the file with the required extension.



10. Click **Browse** to save the file at desired location. Click **OK** twice.

Note: If the folder is not selected then dbx file is stored in a folder created by Stellar Phoenix Outlook Express recovery software. The name of the folder will be prefixed by Recovered file and suffixed by a bracket. The bracket shows the date and time stamp at which file is saved. For example, name of a folder-Recovered File(1-January-2009 Date 18.05.45).

11. The Stellar Phoenix Outlook Express Recovery dialog box opens showing the confirmation message. Click **OK** to close the dialog box.



If recovered file is saved as .eml file then double click to open the emails in Outlook Express. If recovered file is saved as .dbx file then import files in Outlook Express.

Viewing Recovered Emails

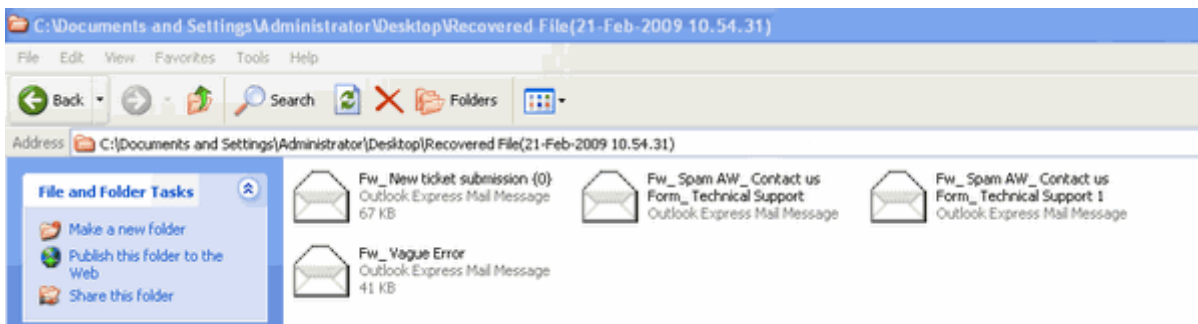
Stellar Phoenix Outlook Express Recovery software provides two types of saving options-.dbx and .eml for saving recovered .dbx files. These files contains e-mails that can be viewed or read in Stellar Phoenix Outlook Express Recovery window or Microsoft Outlook Express e-mail program. Stellar Phoenix Outlook Express Recovery software shows the content of emails during recovery process. After saving the .dbx files, Outlook Express is used to view or read emails.

Both files, .dbx and .eml, requires Outlook Express to be installed on computer to read emails recovered by these files. The .eml file opens directly in Microsoft Outlook Express email program. However, the .dbx file needs to be imported in Microsoft Outlook Express email program.

Reading a .eml file

To read an email from a file saved as .eml:

1. Navigate to the location where .eml file is saved or click [Click here to view saved .eml file\(s\)](#). link displayed in the success message dialog box.

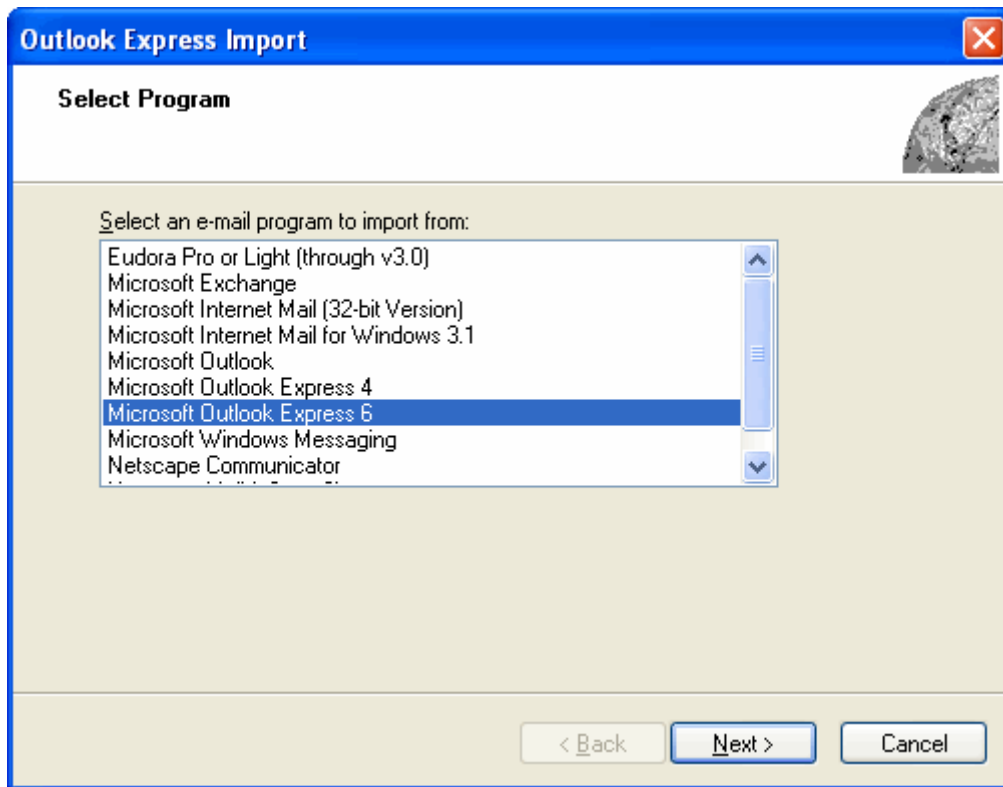


2. Double-click to open the file. The file opens as a regular email in Outlook Express window.

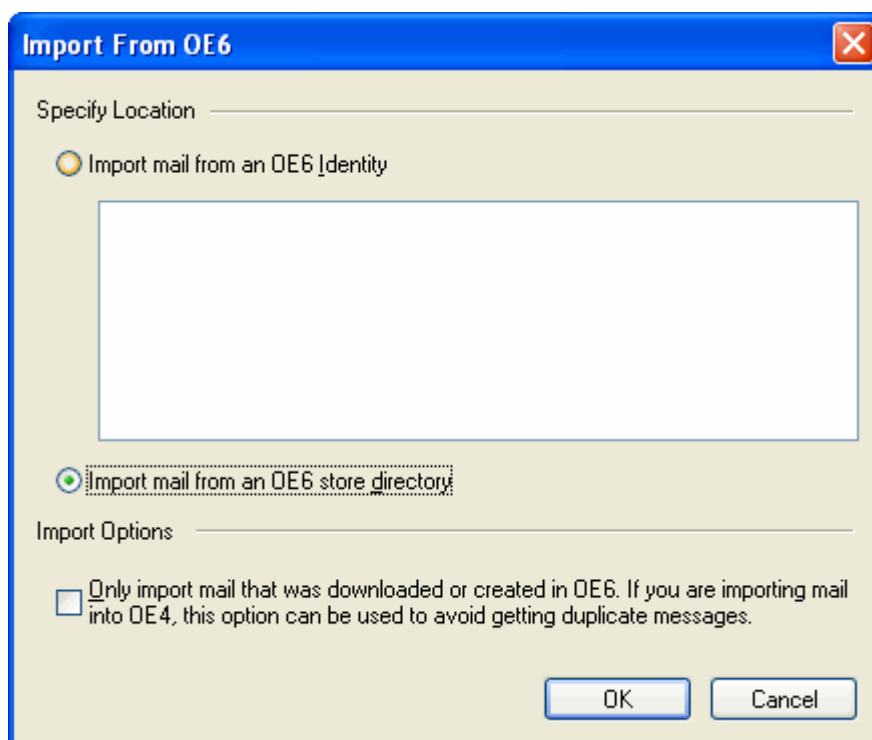
Reading a .dbx file

To read an email from a file saved as .dbx:

1. Click **Start | All Programs** and select **Outlook Express** to open Outlook Express window.
2. Click **File | Import** and select **Messages** to open Select Import screen. Select the version of Microsoft Outlook Express installed on the computer. Click **Next**.

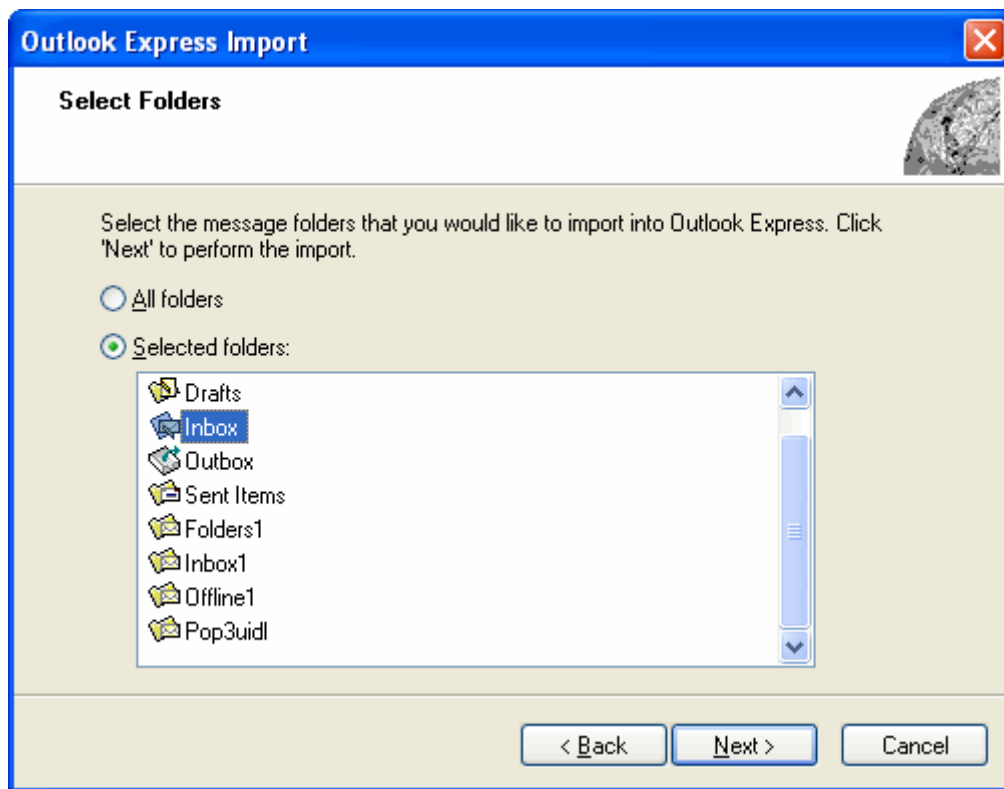


3. In the Specify Location screen, select **Import mail from an OE6 store directory**. Click **OK**.



4. In the Location of Messages screen, click **Browse** button to locate the recovered folder. Click **OK**. Click **Next**.

5. In the Select Folders screen, select either **All Folders** or **Selected Folders** option. If selected Folders option is selected then select the required folder. Click **Next**.



6. In Import Complete, click **Finish** to close the Outlook Express dialog box.

7. In Outlook Express window, click the folder name to view or read emails.

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We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!.

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools.

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email.

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash.

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility.