



Stellar Phoenix SQL Recovery 4.0 User Manual





Stellar Phoenix SQL Recovery

Overview

Stellar Phoenix SQL Recovery software is an easy to use application designed to repair corrupt or damaged Microsoft SQL Server database (.mdf) files in a safe and non-destructive manner. It uses powerful algorithms to perform thorough scan of .mdf file so as to recover as much data as possible. The software never deletes or modifies original data and even heavily damaged files can be optimally repaired and restored.

Microsoft SQL server system is a full-fledged relational database management system (RDBMS) that offers an exclusive variety of a number of administrative tools for database development, maintenance, and administration. Microsoft SQL Server database files (.mdf) can get damaged or corrupted due to a number of reasons such as virus attack, unexpected system shutdown, media read error, and so on.

Key Features

- Supports MS SQL Server 2008 R2, 2008, 2008*64, 2008 Express, 2005, 2005*64, Express, 2000, 2000*64, 7.0 and mixed formats.
- Searches .mdf files.
- Displays preview of recoverable database objects.
- Allows finding of object in tree view.
- Saves non-recovered queries, views, stored procedures, etc. in a text file.
- Supports automatic creation of a new database having all the recovered database items.
- Supports total row count detail in each table for all versions.
- Recovers Tables, Triggers, and Views.
- Recovers Collations.
- Recovers Stored Procedure, Synonyms, and Functions.
- Recovers Defaults and Default constraints.
- Recovers Primary Keys, Foreign Keys, Unique Keys, and Identity.
- Recovers Indexes (Clustered, Non - Clustered indexes).
- Recovers Check constraints, User Defined Data Types, and Null / Not null.
- Recovers Predefined defaults, default values, and Rules.

- Compatible with Windows XP / Vista / 7 / Server 2003 / Server 2008.



Stellar Phoenix SQL Recovery

What is New in This Edition?

Stellar Phoenix SQL Recovery has following new features:

- Support for SQL Server 2008 R2.
- Support for large SQL Server .ndf files for all versions.
- Support for XML data types.
- Support for XML indexes.
- Support for SQL Server 2008 filestream data types.
- Support for SQL Server 2008 sparse columns.
- Support for SQL Server 2008 columns set property.
- Support for separate log report after scanning database.
- Support for Sorted tables in tree view and generates sorted log report.
- Support for fast scanning algorithms.

In addition to all the previous features mentioned below:

- Support for MS SQL Server 2008 R2, 2008, 2008*64, 2008 Express, 2005, 2005*64, Express, 2000, 2000*64, 7.0 and mixed formats.
- Searches .mdf files in the computer.
- Displays preview of recoverable database objects.
- Allows finding of object name in tree view.
- Saves non-recovered queries, views, stored procedures, etc. in a text file.
- Support for automatic recreation of a new database having all the recovered database items.
- Support for total row count detail in each table for all versions.
- Recovery of Tables, Triggers, and Views.
- Recovery of Collations.
- Recovery of Stored Procedure, Synonyms, and Functions.
- Recovers of Defaults and Default constraints.
- Recovery of Primary Keys, Foreign Keys, Unique Keys, and Identity.

- Recovery of Indexes (Clustered, Non - Clustered indexes).
- Recovery of Check constraints, User Defined Data Types, and Null / Not null.
- Recovery of Predefined defaults, default values, and Rules.
- Compatible with Windows XP / Vista / 7 / Server 2003 / Server 2008.



Stellar Phoenix SQL Recovery

Installation Procedure

Before beginning the installation procedure, make sure that the computer meets the minimum system requirements.

Minimum System Requirements

Operating system: Windows 2000 / 2003 / XP/ Vista / Windows 2008

Hard Disk: At least 50 MB of free disk space

RAM: 1 GB minimum (2 GB recommended)

MS SQL Server: 7.0, 2000, 2005, 2008

To install the software, follow the steps:

1. Double-click **StellarPhoenixSQLRecovery.exe**. Setup dialog box is displayed.
2. Click **Next** to continue. **License Agreement** dialog box is displayed.
3. Select **I accept the Agreement** option. Click **Next** to continue.
4. Specify the location where the installation files are to be stored. Click **Next** to continue.
5. Select the folder where the files are to be stored. A default folder is suggested in the box. Click **Browse** to select a different location. Click **Next**.
6. In the **Select Additional Tasks** dialog box, choose the check box as per your choice.
7. Click **Next**.
8. Review the entries. Click **Back** if you want to make any change. Click **Install** to start installation.
The Installing window shows the installation process.
9. After completion of the process, **Completing the Stellar Phoenix SQL Recovery Setup Wizard** window opens. Click **Finish**.

You can clear the **Launch Stellar Phoenix SQL Recovery** check box to stop the automatic launch of the software.



Stellar Phoenix SQL Recovery

Launching the Software

Start the application using any of the following methods:

- Click **Start => Programs =>Stellar Phoenix SQL Recovery =>Stellar Phoenix SQL Recovery**.
- Double click the shortcut icon on the **desktop**.
- Click quick launch icon on the **taskbar**.

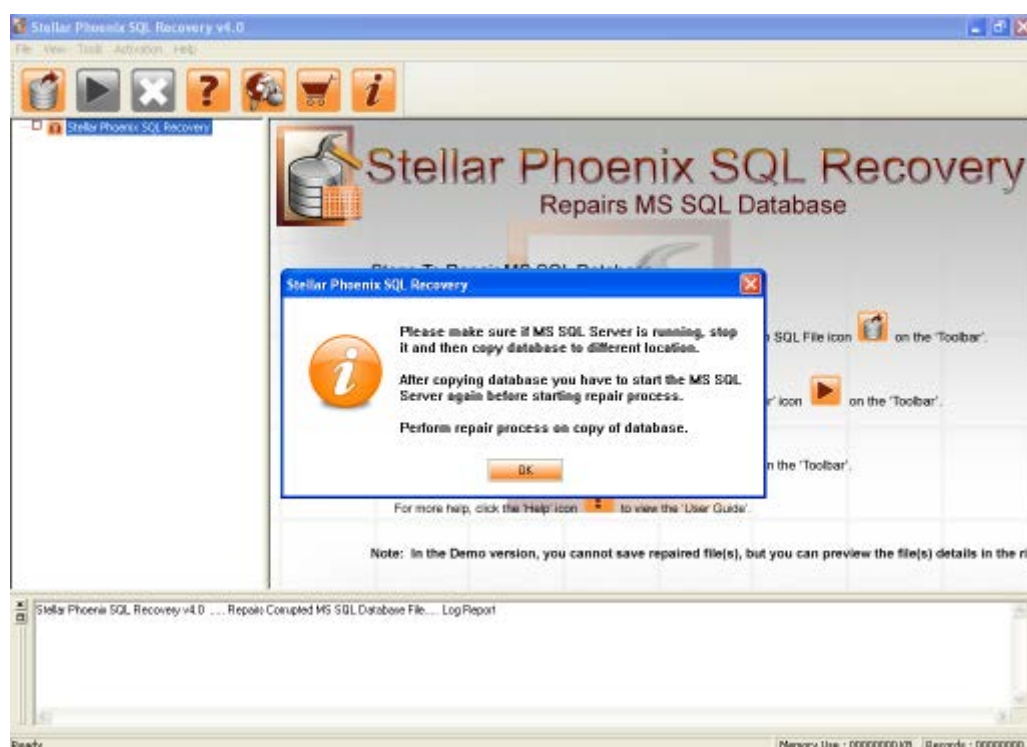


Stellar Phoenix SQL Recovery

User interface

Stellar Phoenix SQL Recovery software has a very easy to use Graphical User Interface. The user interface contains features required for complete recovery of corrupt MS SQL Server (.mdf) files.

After launching the program, you will see the main user interface as shown below:



The user interface contains menus and buttons that lets you access various features of the software with ease.

Menus

File:

Open MS SQL File: This option lets you select corrupt SQL file for recovery.

Start Repair: Use this option to start repairing process.

Stop: Use this option to stop repairing process.

Exit: Use this option to close the application.

View: This menu lets you disable/enable **Toolbar, Status Bar, and Message Log.**

Tools: This menu lets you save and clear log report.

Activation: The application can be activated using **Activate Online** or **Manual Registration** option from this menu.

Help:

Stellar Phoenix SQL Recovery Help: Opens user guide of the application.

Purchase Stellar Phoenix SQL Recovery Online: Use this option to buy **Stellar Phoenix SQL Recovery**.

Updates: This option helps you get latest updates for the software.

About Stellar Phoenix SQL Recovery...: Use this option to read general information about **Stellar Phoenix SQL Recovery**.

Toolbar

The toolbar consists of all the shortcut options to make repair process quick and easy. Toolbar is placed below the menu bar.



1. **Open MS SQL File to Repair:** Click this button to go through the process of selecting corrupt .mdf file to be repaired.
2. **Start Repair:** After scanning, click this button to start repair process.
3. **Stop:** Click this button to stop repair process in the middle.
4. **Stellar Phoenix SQL Recovery Help:** Click this button to access 'User Guide' if you face any issue while using the product.
5. **Updates:** Click this button to check for both latest minor and major version available online.
6. **Purchase Stellar Phoenix SQL Recovery Online:** Click this button to go through the purchasing process.
7. **About Stellar Phoenix SQL Recovery:** Click this button to know the version of the software, operating system it supports, service pack number of the operating system, etc.



Stellar Phoenix SQL Recovery

How to Order?

The software can be purchased online. To know the price details and to place an order, please visit <http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php>.

Once the purchase order is confirmed, a prepaid serial number is sent to the buyer through e-mail. The product can be activated using this serial number.

To purchase the software:

Select **Purchase Stellar Phoenix SQL Recovery Online** in **Help** menu

or

Click **Purchase**  icon on the tool bar.

Order **Stellar Phoenix SQL Recovery** dialog box opens as shown below:



Click **Buy Now** link to go through the purchasing process.



Stellar Phoenix SQL Recovery

How to Register?

Demo version of **Stellar Phoenix SQL Recovery** is just for evaluation purpose and to use all functionality of the software, you have to register it. To register the software you need a valid serial number supplied by us.

You can register the software over Internet

or

manually or through e-mail (if for any reason, Internet connection is unavailable).

Thus you can register your product through any of the registration methods given below:

- [Registration over Internet](#)
- [Manual activation](#)
- [Registration through email](#)



Stellar Phoenix SQL Recovery

Registration over Internet

- When you select **Activate Online** option in **Activation** menu, you get a software license warning message. Click **OK**.
- **Stellar Phoenix - Electronic Software Registration wizard** opens. Click **Next**.
- Type the **Serial number** (received through email after purchasing the product) in the text box.



- Click **Next** to continue. The software would automatically communicate with registration server and activate the software.
- Click **Finish** to complete the activation process.



Stellar Phoenix SQL Recovery

Manual Activation

To register the software manually,

- When you select **Activate Online** option in **Activation** menu, you get a software license warning message. Click **OK**.
- In **Stellar Phoenix - Electronic Software Registration wizard**, click **Cancel**. In **Stellar Phoenix SQL Recovery** dialog box, click **Yes**.
- In **Manual Registration** dialog box, enter the serial number received after purchase of the software. Click **Next**.
- A text file with name PHX_REG.txt is saved at your desktop. Click **Finished**.
- Email the text file to support@stellarinfo.com address. You can click the link given in the dialog box to start composing the email automatically for the given email address.
- Click **Finished**.
- After verifying the details, site key will be sent through email that is required to register the software through manual activation.
- After you receive the **site key**, launch **Stellar Phoenix SQL Recovery**. In **Activation** menu, select **Manual Activation**.
- In **Enter Site Key** dialog box, type the **site key**. Click **Validate** to register the software.

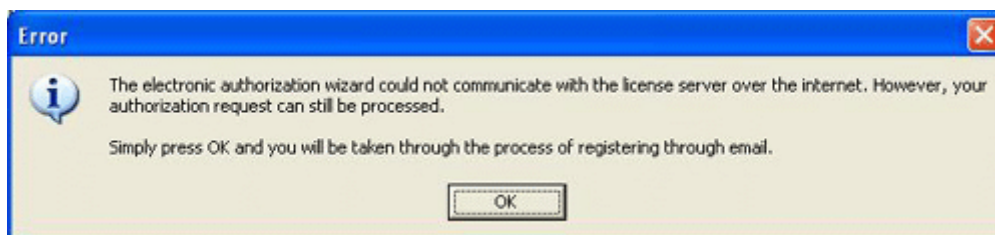
All Manual registration process will take maximum of one business day for completion.



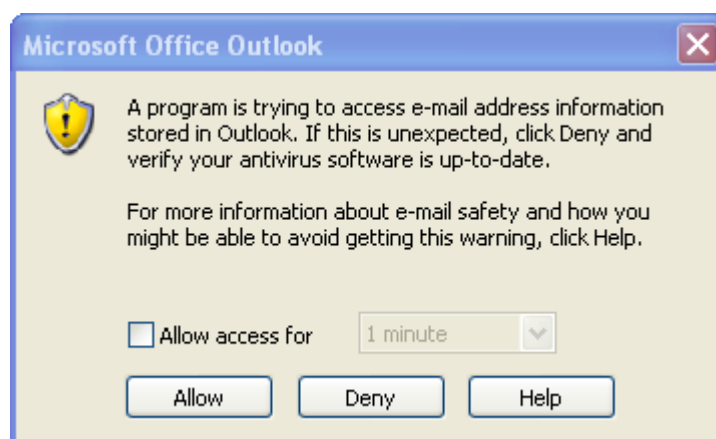
Stellar Phoenix SQL Recovery

Registration Through Email

While activating the product over Internet, if the software is not able to communicate with the server, following error message will popup.

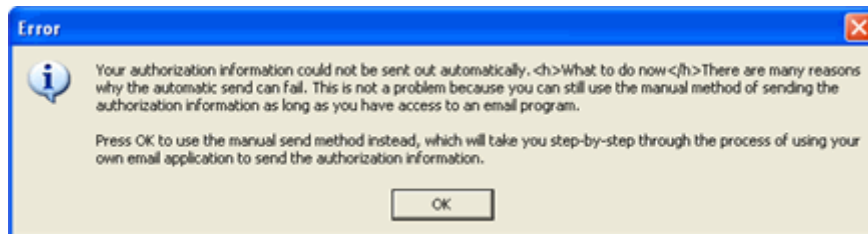


- Click **OK** to start **Stellar Phoenix - Electronic Registration Wizard**.
- Leave the **Manually send email** option unchecked and click **Next** to continue.
- Type your email address in the text box. The site key will be sent to this email address. Click **Next**.
- In the **Verify Email Address** window, verify the email address you have entered and click **Yes**.
- If your email client is blocking the process, following dialog box appears:



- The email client shown in the dialog box above will be the email client configured on your computer. In this example, it is **Microsoft Outlook**. Click **Yes**, and then **Finish**.
- Software automatically launches the default email client, and sends an email containing your unique **site code** with registration request to the registration server.

If the registration wizard could not launch the default email client, following message appears:



Click **OK** to continue the process manually.

- Open your email client (like Outlook Express, MS outlook, Eudora, etc.) to create a new message.
- Place the cursor in the box labeled **To** and press CTRL+V to paste address. If it does not work, right-click in the **To** box and select **Paste** from the popup menu. **To** box contains online-register@stellarinfo.com address.
- Place the cursor in the **Subject** box in the same message window and paste (method same as above) the text. The Subject box will contain the **Registration Request** text.
- Click **Next**, do the same process mentioned above to paste the encrypted text content in the body of the message.
- Click **Next**. Click **Finish**, then click **Send** button in your email client to send the email.
- After processing your email, registration server would send you **site-key** through an email.



Stellar Phoenix SQL Recovery

Error Handling

While registering the software, you may encounter some errors. Details of these errors, their descriptions and how to handle them are given below:

Error: Casper default value: -10004 (in runwiz)

Description: -This error occurs when you enter an invalid registration key again.

Solution: Kindly enter the correct registration key provided by **Stellar**. There should be no space between characters. We recommend you copy and paste the registration key instead of typing it.

Error: Casper default value: --10006 (in runwiz).

Description: User cannot use this registration key for activating the product.

Solution: User needs to contact **Stellar Technical support** at support@stellarinfo.com.

Error: Getting **Unable to get side code in the function myLoadLibrary()** error on activating the software.

Description: **CrypKey** license service is not installed.

Solution: User needs to contact **Stellar Technical support** at support@stellarinfo.com.




Stellar Phoenix SQL Recovery

How to Update?

There are periodical software updates provided by **Stellar Information Systems Ltd.** for **Stellar Phoenix SQL Recovery**. Software updates should be made to keep the software up-to-date. The update can be a newly added functionality, a new feature, a new service or any other information that can enhance the working of the software. **Stellar Phoenix SQL Recovery** can be updated over internet. While updating the software, it's recommended to close all the running programs.

To update the software, follow the steps given below:

1. On main user interface, either click **Updates**  icon on the tool bar or select **Updates** option from **Help** menu. **Stellar Phoenix Update Wizard** is displayed.
2. Click **Next** to proceed.
3. The wizard starts searching for the latest updates and if it finds any new version, a window is displayed indicating the availability.
4. If update is available, click **Next**. The software will start downloading the update files from the server. When the process is complete, the software upgrades to the latest version.
5. Click **Finish** to close **Stellar Phoenix Update Wizard**.

Live Update may not happen if:

- Internet connection is not available.
 - Updates for the software are not available.
- Demo version of the software can not be updated.
 - If major version of the software is available, you have to purchase the software to upgrade it.



Stellar Phoenix SQL Recovery

How to Uninstall the Application?

Stellar Phoenix SQL Recovery can be removed either using **Uninstall Stellar Phoenix SQL Recovery** program in the software or from **Add/Remove Programs** in the **Control Panel**.

To uninstall the application using Uninstall Stellar Phoenix SQL Recovery program:

Click **Start** -> **All Programs** -> **Stellar Phoenix SQL Recovery** -> **Uninstall Stellar Phoenix SQL Recovery**. Follow on screen instructions to completely remove the software, including registry entries from your computer.

To uninstall the application using Control Panel:

Click **Start** -> **Control Panel** -> **Add Or remove Program**. Select **Stellar Phoenix SQL Recovery** entry from the displayed list and click **Change/Remove**. Follow on screen instructions to completely remove the software as well as registry entries from your computer.



Stellar Phoenix SQL Recovery

Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>.

For price details and to place the order, click <http://www.stellarinfo.com/database-recovery/sql-recovery/buy-now.php>

Chat Live with an Online technician at <http://stellarinfo.com/support/>.

Search in our extensive **Knowledge Base** at <http://www.stellarinfo.com/support/kb.php>.

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>.

E-mail to Stellar Support at support@stellarinfo.com.

Support Helpline	
Monday to Friday [24 Hrs. a day]	
USA (Tollfree- Pre Sales Queries)USA	+1-877-778-6087
(Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280149899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com



Stellar Phoenix SQL Recovery

Select MS SQL database (.mdf) File

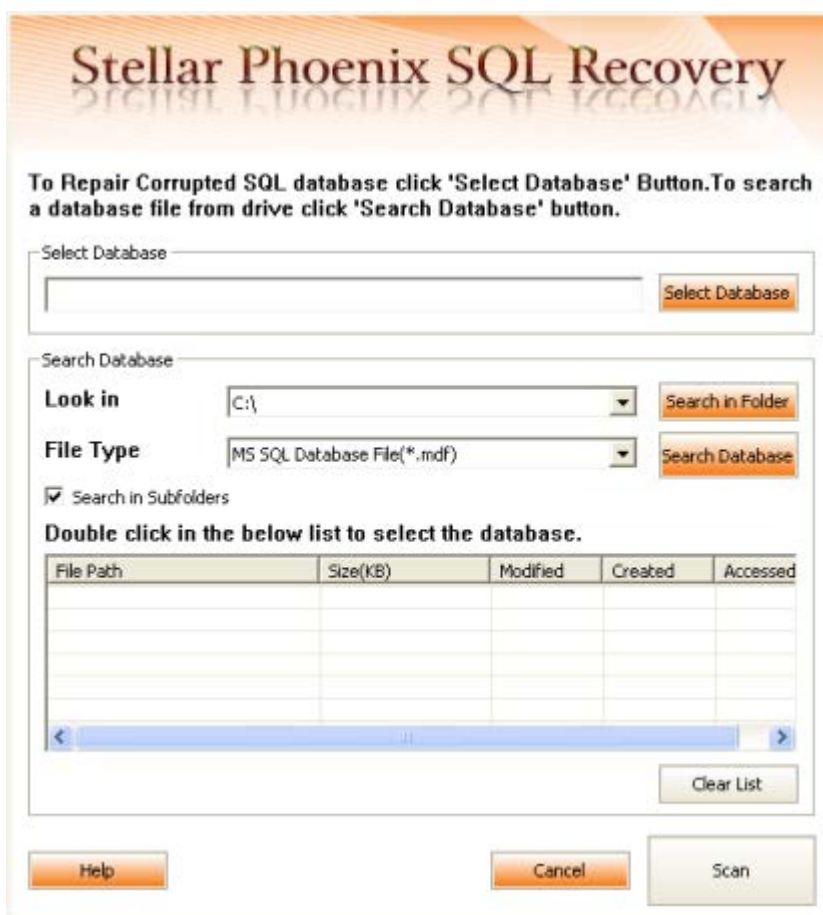
You can select corrupt .mdf file to be repaired in two ways:

1. Browse for corrupt .mdf file and select it if you know the location of the file.
2. Search for .mdf files using **Stellar Phoenix SQL Recovery** and select .mdf file from the list of found files.

1. To browse for .mdf file:

Click **Open MS SQL File to Repair**  icon on the tool bar
or

Select **Open MS SQL File** option in **File** menu. A dialog box opens as shown below:



The screenshot shows the 'Stellar Phoenix SQL Recovery' dialog box. At the top, it says 'To Repair Corrupted SQL database click 'Select Database' Button. To search a database file from drive click 'Search Database' button.' Below this, there are two main sections: 'Select Database' and 'Search Database'. The 'Select Database' section has a text input field and a 'Select Database' button. The 'Search Database' section has a 'Look in' dropdown menu set to 'C:\', a 'File Type' dropdown menu set to 'MS SQL Database File (*.mdf)', and a 'Search in Subfolders' checkbox which is checked. There are 'Search in Folder' and 'Search Database' buttons. Below the search options is a table with columns: File Path, Size(KB), Modified, Created, and Accessed. The table is currently empty. There is a 'Clear List' button below the table. At the bottom of the dialog box are 'Help', 'Cancel', and 'Scan' buttons.

File Path	Size(KB)	Modified	Created	Accessed

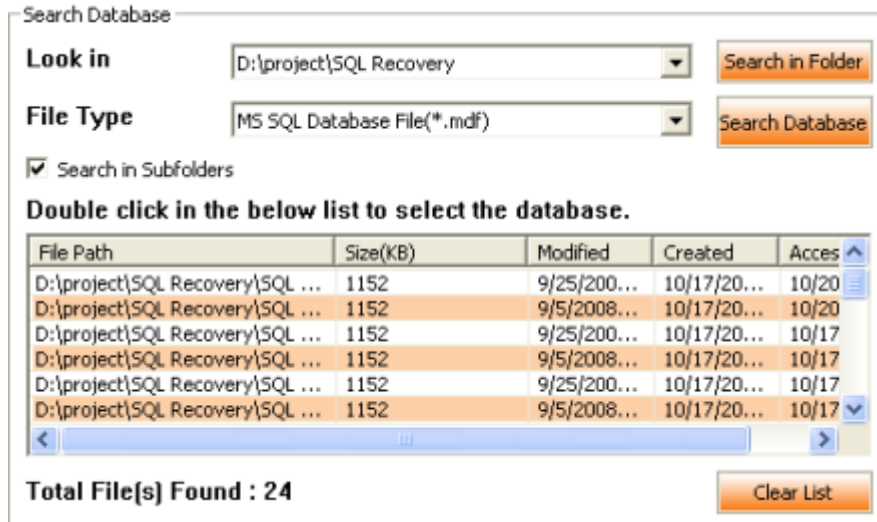
Click **Select Database** button and browse to select file in **Open** dialog box. Path of the selected file is displayed in the space under **Select Database** heading.

2. To search for .mdf file:

In the dialog box as shown above,

- I. Specify drive to be searched for corrupt .mdf file in **Look In** list box under **Search Database** heading.
- II. Click on **Search Database** button.

The application starts searching for **.mdf** files in the specified drive and after the search is finished, displays the result as shown here:



The screenshot shows a 'Search Database' dialog box. At the top, there are two dropdown menus: 'Look in' with the value 'D:\project\SQL Recovery' and 'File Type' with the value 'MS SQL Database File (*.mdf)'. To the right of each dropdown is a button: 'Search in Folder' and 'Search Database'. Below these is a checked checkbox labeled 'Search in Subfolders'. A bold instruction reads 'Double click in the below list to select the database.' Below this is a table with five columns: 'File Path', 'Size(KB)', 'Modified', 'Created', and 'Access'. The table contains six rows of search results, all with a size of 1152 KB. The last row is selected, indicated by a blue highlight and a downward arrow in the 'Access' column. Below the table is a 'Total File(s) Found : 24' label and a 'Clear List' button.

File Path	Size(KB)	Modified	Created	Access
D:\project\SQL Recovery\SQL ...	1152	9/25/200...	10/17/20...	10/20
D:\project\SQL Recovery\SQL ...	1152	9/5/2008...	10/17/20...	10/20
D:\project\SQL Recovery\SQL ...	1152	9/25/200...	10/17/20...	10/17
D:\project\SQL Recovery\SQL ...	1152	9/5/2008...	10/17/20...	10/17
D:\project\SQL Recovery\SQL ...	1152	9/25/200...	10/17/20...	10/17
D:\project\SQL Recovery\SQL ...	1152	9/5/2008...	10/17/20...	10/17

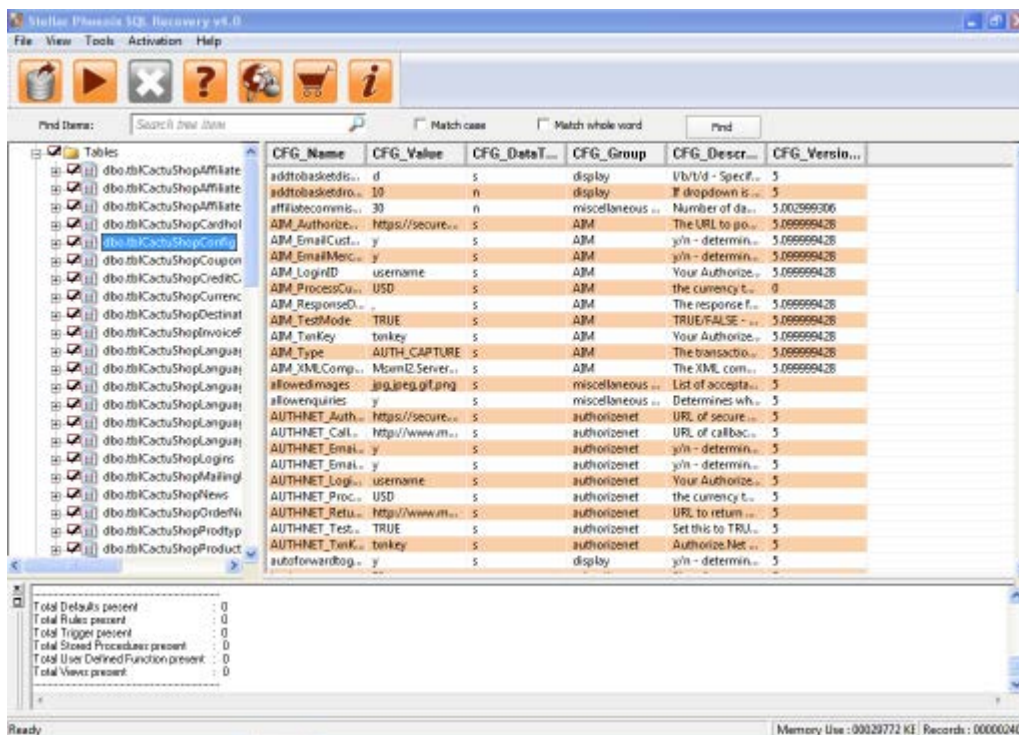
Select file as per your requirement and click **Scan** button to start the scanning process.



Stellar Phoenix SQL Recovery

Repair and Save .mdf Files

After scanning is completed successfully, the left pane displays list of items (Table, View, Synonyms, Defaults, Data Types, etc.) in file in a tree like structure, upper right pane displays content of selected items and bottom pane shows message log as shown in the figure given below:



By default, all the checkboxes are checked. To preview content of an item, click on it in the tree view in left pane.

The software counts records present in the database after scanning. The time taken in counting depends on the number of records present in the database. Skip counting to speed up repair process.

To repair file,

Click **Start Repair**  button on the tool bar

or

Select **Start Repair** option in **File** menu.

Now enter **Server Name** and **Destination** for saving repaired .mdf file in the next dialog box as shown below:

The screenshot shows the Stellar Phoenix SQL Recovery application window. At the top, the title bar reads "Stellar Phoenix SQL Recovery". Below the title bar, there is a section titled "Please Enter Your Server Name (Server Name\Instance Name)" with a text input field containing "TINKA.PC\TINKA". Below this is a "Select Destination" section with two radio buttons: "Default SQL Location" (which is selected) and "Select New Location". Under "Select New Location", there is an empty text input field and a "Browse" button. At the bottom of the window, there are three buttons: "Help", "OK", and "Cancel".

After filling in the required information, click **OK** to start repair process. Successful completion of the process is confirmed with a message.

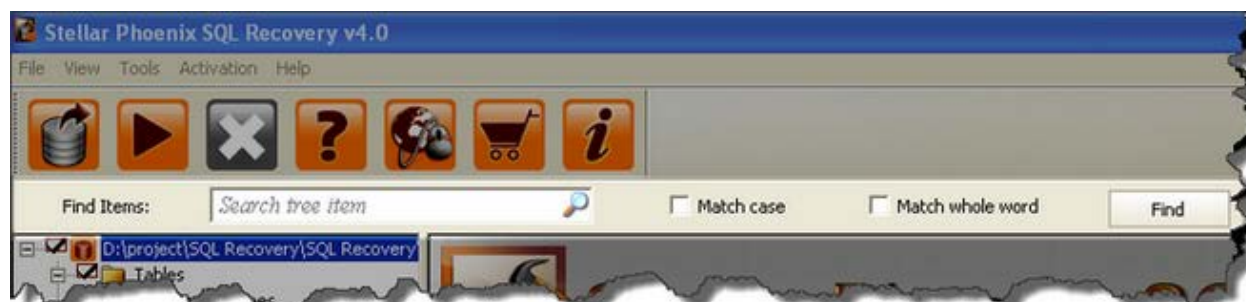
Perform repair process on the copy of database and make sure MS SQL Server is running during repair process.



Stellar Phoenix SQL Recovery

Find Specific Item In Tree

Stellar Phoenix SQL Recovery gives option to find particular item(s) in tree view. After completion of scanning process, a search bar along with the preview window appears as shown below:



To find a particular item, enter its name in **Find Items** text box and either click **Find** button or hit **Enter** button on your keyboard. If that item is present in database, it is highlighted in tree.

To narrow down search result, you can check **Match case** or **Match whole word** check box.



Stellar Phoenix SQL Recovery

Save Log Report

Stellar Phoenix SQL Recovery generates log report of the process. This log report contains details such as name of .mdf file, its location, its size, start time of the process, etc. User can view, clear, and save this log report. Log report is saved as text file.

You can view log of the process in bottom pane of the user interface. If this pane is not visible for any reason, to make it visible click **View -> Message Log** on the menu bar.

To save Log Report,

Click **Tools->Save Log** on the menu bar.

To clear Log Report,

Click **Tools->Clear Log** on the menu bar.



Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

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Stellar Phoenix SQL Recovery

FAQ's

1. What does the demo version of the software do?

Demo version of the software only shows the preview of .mdf files. To recover corrupt .mdf file, you need to purchase and register the software.

2. Why is it necessary to perform repair process on the copy of database?

Stellar Phoenix SQL Recovery will not be able to run if the database is attached to MS SQL Server.

3. Can we recover table(s) in a .mdf file selectively?

Yes, you can recover single or multiple tables. Simply select desired table(s) in tree view and start repair process.

4. How can Stellar Phoenix SQL Recovery help me search for the location of .mdf file in the computer?

You can search for .mdf file in the computer using **Search Database** option of the software. For more details, please refer [Select MS SQL database \(.mdf \) File](#) topic of the help manual.

5. I want to locate an item in the database (.mdf) file. Is there any way I can do this using the software?

Yes, after scanning .mdf file, the software gives you option to find items in tree view. Use [Find](#) option to locate desired item in a table.

6. How can we view process log?

The bottom pane (Message Log) of user interface displays process log (Scan or Repair). If this pane is not visible for any reason, you can make it visible by following the instruction given below:

Click **View -> Message Log** on the menu bar.

7. Can we save process log?

Yes, **Stellar Phoenix SQL Recovery** gives you option to save log report of the process. To save log report:

Click **Tools->Save Log**.



Stellar Phoenix SQL Recovery

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com.