

## CASE STUDY

### Successful Migration and Data Integrity Assurance for Financial Services Company

Overcoming email database challenges at Swiss Capital SA with Stellar Converter for EDB - A reliable migration solution



#### Introduction:

Swiss Capital SA, a financial services company, faced a critical problem when their email database encountered issues due to hardware malfunction. The invalidation of their installed Stellar EDB Converter license posed a significant challenge for the company. This case study explores how product provided an effective solution, enabling Swiss Capital SA to migrate their large email boxes to a cloud service while ensuring data integrity and compliance.

#### Background:

Swiss Capital SA encountered a critical issue when they migrating large email boxes to a cloud service while ensuring data integrity and compliance. Swiss Capital SA, the financial services company, encountered a critical problem when their email database faced issues due to hardware malfunction. Their designated workstation became unavailable, preventing them from performing the required email migration.

#### Impact on the Business:

Apart from the potential loss of data, Swiss Capital SA faced operational challenges due to the unavailability of their original workstation configuration. This situation adversely affected their ability to efficiently carry out regular tasks, impacting overall productivity and workflow. However, Software prompt response and support helped them overcome these challenges.

### Swiss Capital SA

#### Statement from the customer:

"Stellar Converter for EDB was a lifesaver for our email migration challenges. The seamless installation and reliable performance ensured a successful migration with data integrity. Their prompt support reaffirmed our trust. We highly recommend the Software to others facing similar challenges."

#### Swiss Capital SA representative

#### Client

✔ Swiss Capital SA

#### Business Need

- ✔ Reliable data migration solution for large email boxes..
- ✔ Ensure data integrity and compliance during the migration process.
- ✔ Streamline migration processes and improve operational efficiency.

## Attempted Solutions:

- ✔ Before discovering Stellar Converter for EDB, the Software, Swiss Capital SA tried various solutions to resolve their email migration challenge. However, these options proved inefficient or lacked the necessary reliability, primarily due to the substantial size of their email boxes. Recognizing the need for specialized software, they turned to Stellar Converter for EDB.

## Solution and Benefits

Swiss Capital SA reached out to Stellar Support for assistance, and the team promptly understood the problem, providing a swift resolution. They were provided with a new license to address the invalid license problem. By leveraging Stellar Converter for EDB, the company successfully opened the EDB database, resulting in a substantial reduction in migration time and ensuring data integrity. This solution not only met their legal obligations but also provided Swiss Capital SA with a reliable and efficient method for email migration. The benefits of using Stellar Converter for EDB included streamlined migration processes, enhanced data integrity assurance, and overall operational efficiency for Swiss Capital SA.

## Conclusion

Swiss Capital SA had a highly positive experience with Stellar Converter for EDB software and support services. The seamless installation and configuration of the software proved to be highly reliable in opening the EDB database and performing the migration process. The Software provided fast and dependable support when it was most needed, reaffirming Swiss Capital SA's trust in the software's capabilities.

Overall, Stellar Converter for EDB proved to be an indispensable tool for Swiss Capital SA, enabling them to overcome their data migration challenges and ensure compliance with legal requirements. The successful implementation of the software resulted in significant time savings, data integrity assurance, and overall satisfaction with both the software itself and the support services provided.

Based on this experience, we highly recommend Stellar Converter for EDB to organizations facing similar email migration challenges. The successful migration and data integrity assurance achieved by Swiss Capital SA demonstrate the effectiveness of Stellar Software's solution for financial services companies.

## Challenges

Faced a technical challenge when their email database experienced issues due to hardware malfunction. Their designated workstation became unavailable, preventing them from migrating large email boxes to a cloud service while ensuring data integrity and compliance.

## Solution

### [Stellar Converter for EDB](#)

## Benefits

Experienced time savings, ensured data integrity, streamlined processes, improved operational efficiency, and received reliable support from Stellar team during the migration process.