

CASE STUDY

Recovered Critical Outlook Data from Orphaned OST Files After a Windows Crash

How Stellar Converter for OST helped DeCesaro Consulting Services, LLC restore critical Outlook mailbox data from orphaned OST files after a Windows system crash.



Introduction

DeCesaro Consulting Services, LLC specializes in industrial automation consultation, assisting companies in achieving optimal control systems and handling sophisticated issues related to automation. With their Windows system crashing and resulting in an inaccessible Outlook mailbox, Stellar Converter for OST helped Frank DeCesaro easily convert the orphaned OST files into PST file format.

Background

Following a Windows system crash, Frank DeCesaro lost access to his Outlook mailbox. While working with Microsoft Support and his email service provider, the team discovered Outlook OST files stored in the Windows.old directory. However, since these were orphaned OST files, Outlook could not open them directly, leaving important business emails and folders inaccessible.

Impact on the Business

Since it was not possible to open this Outlook mailbox, the emails inside had something to do with the new client that had been won. Failure to access such information would have hindered the work and communication process.

Attempted Solutions

Before using Stellar Converter for OST, Frank tried several recovery methods:

- Contacted Microsoft Support for assistance.
- Worked with his email service provider to locate mailbox data.
- Located Outlook OST files in the Windows.old directory.
- Explored native Outlook recovery options.
- Searched for a reliable OST-to-PST conversion solution and found Stellar Converter for OST through Microsoft Copilot.



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automation solutions

"After a Windows crash, I urgently needed to recover important Outlook folders for a new client. Stellar Converter for OST quickly converted my OST files to PST, and I recovered everything within minutes. It was easy to use and saved valuable business data that I thought was lost."

— Frank DeCesaro, Owner, Disscada

Client

✓ Frank DeCesaro, Owner, Disscada

Business Need

✓ Recover critical Outlook mailbox data from orphaned OST files after a Windows system crash.

Solution and Benefits:

Frank used Stellar Converter for OST to change the OST files to PST format. It took just a few minutes for the software to do that, and thus Frank was able to retrieve all the Outlook folders, even those containing emails that were important to their new client. Installation of the software was easy and there was no need for any technical skill to accomplish the process.

Conclusion

Stellar Converter for OST offered a quick, easy, and efficient way to recover emails stored in Outlook mailbox from orphaned OST files due to failure of the Windows operating system. Using this product, Disscada managed to convert corrupt OST files into PST files easily, thus saving vital business data.

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Challenges

- Windows crash resulted in an inaccessible Outlook mailbox.
- Important client emails were stored only in orphaned OST files.
- Native Outlook tools could not open or restore the OST files.
- Immediate access to business communications was required.

Solution

Stellar Converter for OST

Benefits

- Successfully converted orphaned OST files to PST.
- Recovered critical Outlook emails and folders within minutes.
- Simple installation and easy-to-use interface.
- No technical support required during the recovery process.
- Prevented business disruption and protected valuable client communications.