

## CASE STUDY

# Quick OST to PST Conversion Helps Accounting Team Avoid Billing Delays

OMNI FLOW COMPUTERS Streamlines Outlook OST to PST Conversion with Stellar Converter for OST



### Introduction

When critical email data became inaccessible in an Outlook OST file, OMNI FLOW COMPUTERS needed a fast and reliable way to convert the data into PST format. The missing email information was essential for the accounting team to complete customer billing on time. To avoid delays and maintain business continuity, the company turned to Stellar Converter for OST.

### Background

OMNI FLOW COMPUTERS provides IT and network support services to its clients. As a Network Support Specialist, John Chau was responsible for recovering important Outlook mailbox data stored in an OST file. The organization required immediate access to specific email communications related to customer billing and accounting processes.

### Impact on the Business

The inability to access the required email data created a significant business challenge. The accounting team relied on the information contained within the mailbox to generate accurate customer invoices. Any delay in recovering the data could have postponed billing activities, affected cash flow, and reduced operational efficiency.

### Attempted Solutions

Before choosing Stellar Converter for OST, the team explored other alternatives:

- Evaluated multiple OST to PST conversion tools.
- Tested different solutions to recover mailbox data.
- Contacted technical support when activation issues occurred.
- Compared ease of use and overall functionality across available tools.




"Stellar Converter for OST helped us quickly convert OST data to PST and recover critical emails needed for customer billing. The software was easy to use and helped us avoid delays."

- OMNI FLOW COMPUTERS

#### Client

 OMNI FLOW COMPUTERS

#### Business Need

 Convert Outlook OST data to PST format and recover critical email information required for customer billing.

## Solution and Benefits:

After evaluating several options, John selected Stellar Converter for OST because of its user-friendly interface and straightforward conversion process. Stellar's technical support team quickly assisted him and resolved the problem. The software enabled fast conversion of the OST file into PST format, allowing the accounting team to access the required email information without further delays. The quick recovery helped maintain billing schedules, minimized downtime, and eliminated the need for additional troubleshooting or alternative recovery methods

## Conclusion

Stellar Converter for OST provided OMNI FLOW COMPUTERS with a reliable and efficient solution for recovering critical Outlook mailbox data. Its ease of use, combined with responsive technical support, helped the organization avoid disruptions to its accounting operations and ensured timely customer billing.

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## Solution

### **Stellar® Converter for OST**

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## Challenges

- Inaccessible Outlook mailbox data stored in an OST file.
  - Urgent need for email information to support accounting operations.
  - Activation issue encountered during software deployment.
  - Risk of billing delays and operational disruption.
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## Benefits

- Fast OST to PST conversion.
- Easy-to-use interface.
- Quick technical support response.
- Reduced downtime and faster data recovery.
- Prevented delays in customer billing processes.