stellar®

Exchange Server Data Recovery Preventing Project Delays of MSP Organization

Restoring Critical Historical Email Data of TeamLogic IT, for Seamless Project Continuity with Stellar Repair for Exchange Tool

Introduction:

This case study explores how Stellar Repair for Exchange Tool successfully resolved a critical data loss situation for a municipal organization. The client faced an issue with their Hyper-V host setup, resulting in corruption within the Exchange databases, and rendering Exchange Public Folders inaccessible. The following sections provide an overview of the problem, its impact on the business, the attempted solutions, and how Stellar's software provided an efficient and effective solution, delivering substantial benefits.

Background:

The municipal organization heavily relied on Exchange Public Folders for historical project-specific communication. However, their IT setup, featuring a RAID5-configured Hyper-V host with incomplete backups, led to data loss and Exchange database corruption after drive failures. Previous IT efforts to restore from backups and repair with ESEUTIL failed. This data loss hampered their ability to access critical historical emails efficiently, affecting project continuity.

Given the need to migrate to a new email archival system requiring .eml format messages, Stellar was consulted for recovery options. Stellar's Exchange Server Recovery Tool was chosen for its ability to swiftly scan the 100GB database, recover all messages, and export over 100,000 messages in bulk to .eml format. This streamlined the recovery process and ensured 100% effectiveness, preventing data loss and facilitating the organization's project resumption.

Impact on the Business

The unavailability of Exchange Public Folders significantly impacted the client's ability to resume long-term projects effectively. The loss of crucial project-specific communication hindered staff from easily accessing old conversations and increased the risk of communication gaps. The absence of vital historical emails made it challenging and time-consuming to search for and review past messages, affecting the overall efficiency of the organization.

TeamLogicIT®
Your Technology Advisor

Statement from the customer:

Stellar Repair for Exchange significantly mitigated the consequences of our oversight regarding incomplete Exchange backups. As the IT services provider, our ability to swiftly recover the data played a pivotal role in retaining the client's trust and satisfaction. We are highly impressed with the software's 100% effective recovery, and we extend our gratitude for its outstanding performance.

TeamLogic IT

Client

☑ TeamLogic IT

Business Need

☑ Urgent resolution of critical data loss in Exchange Public Folders.

Attempted Solutions:

- Client explored alternative solutions, including Kernel for Exchange Server Recovery and SysTools Exchange Recovery.

- These solutions were inadequate in addressing the specific recovery needs.

- Particularly, they struggled to handle the large volume of historical messages effectively.

- The inability to recover all the critical historical data remained a significant challenge with these solutions.

- These attempts proved insufficient in resolving the data loss issue and restoring access to Exchange Public Folders.

- Swift recovery of historical project-specific communication.

- Ensure seamless business continuity and project efficiency.

Challenges

The challenges included a complex IT setup, inadequate backups, and previous unsuccessful attempts at data recovery using other software solutions.

Solution

Stellar Repair for Exchange Tool

Benefits

Stellar Exchange Server Recovery Tool swiftly recovered all lost email data, facilitated bulk message exports, and ensured zero data loss, ensuring uninterrupted project progress. The client was highly satisfied with Stellar's performance and support.

Solution and Benefits:

TeamLogic IT quickly recovered lost email data using Stellar Exchange Server Recovery Tool. It efficiently scanned a 100GB database, retrieved all messages, and allowed bulk exporting of 100,000+ messages to .eml format, saving time and ensuring complete recovery without data loss. In summary, Stellar Repair for Exchange tool swiftly resolved data loss and offered comprehensive solutions with multiple advantages.

Conclusion:

In conclusion, Stellar Exchange Server Recovery Tool provided an efficient and effective solution to the client's critical data loss situation. By swiftly recovering historical email data from the corrupt Exchange database, Stellar's software ensured business continuity and prevented potential disruptions to the client's long-term projects. The client of TeamLogic IT was highly satisfied with the software's performance and the prompt support received, further cementing Stellar's reputation as a reliable and valuable solution provider for data recovery needs.