



Stellar Phoenix Video Repair 3.0

User Guide

Overview

Stellar Phoenix Video Repair lets you repair corrupted or damaged video files from storage media like flash drives, memory cards, hard drives and external hard drives.

Some of the most common causes that lead to corruption in videos are changes in file format, file header corruption, improper system shutdown, file read and write errors, virus attacks, incomplete download and compression issues. Stellar Phoenix Video Repair repairs multiple video types, like MOV, MP4, M4V, 3G2, 3GP, and F4V.

You can preview the repaired videos before saving them to the computer.

What's New in this Version?

- The software has a new and enhanced GUI.
- The software repairs corrupt videos using the Sample File.

Key Features of Stellar Phoenix Video Repair:

- Support for repairing of MOV, MP4, M4V, 3G2, 3GP and F4V videos.
- Repairs corruption in the header of video files.
- Repairs corruption in the sound section of video files.
- Repairs errors in movement of videos.
- Repairs corruption in video frames.
- Repairs errors in video slider movement.
- It provides a preview of repairable video files.
- Repairs corrupted data of video files.

Installation Procedure

Before installing the software, check that your computer meets the minimum system requirements.

Minimum System Requirements:

- **Processor:** Pentium Class
- **Operating System:** Windows 10 / Windows 8.1 / Windows 8 / Windows 7
- **Memory:** Minimum 2 GB
- **Hard Disk:** 50 MB of Free Space

To install the software, follow these steps:

- Double-click **StellarPhoenixVideoRepair.exe** executable file to start the installation. **Setup-Stellar Phoenix Video Repair** dialog box is displayed.
- Click **Next** button. The **License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option and click **Next**. The **Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where you want to store the setup files. Click **Next**. You see the **Select Start Menu Folder** dialog box.
- Click **Browse** to provide a path for program's shortcuts. Click **Next**. The **Select Additional Tasks** dialog box is displayed.
- Choose the check-boxes as per the requirement and click **Next**. The **Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start the installation. The Installing window shows the installation process.
- After completing the process, Completing the **Stellar Phoenix Video Repair Setup Wizard** window displays. Click **Finish**.

Note: Clear the **Launch Stellar Phoenix Video Repair** check-box before clicking **Finish** to prevent the software from launching.

Launching the Software

To launch Stellar Phoenix Video Repair in Windows 10:

- Click Start icon -> **All apps** -> **Stellar Phoenix Video Repair** -> **Stellar Phoenix Video Repair**. Or,
- Double-click the **Stellar Phoenix Video Repair** icon on the desktop. Or,
- Click the **Stellar Phoenix Video Repair** tile on the home screen.

To launch Stellar Phoenix Video Repair in Windows 8.1 / 8:

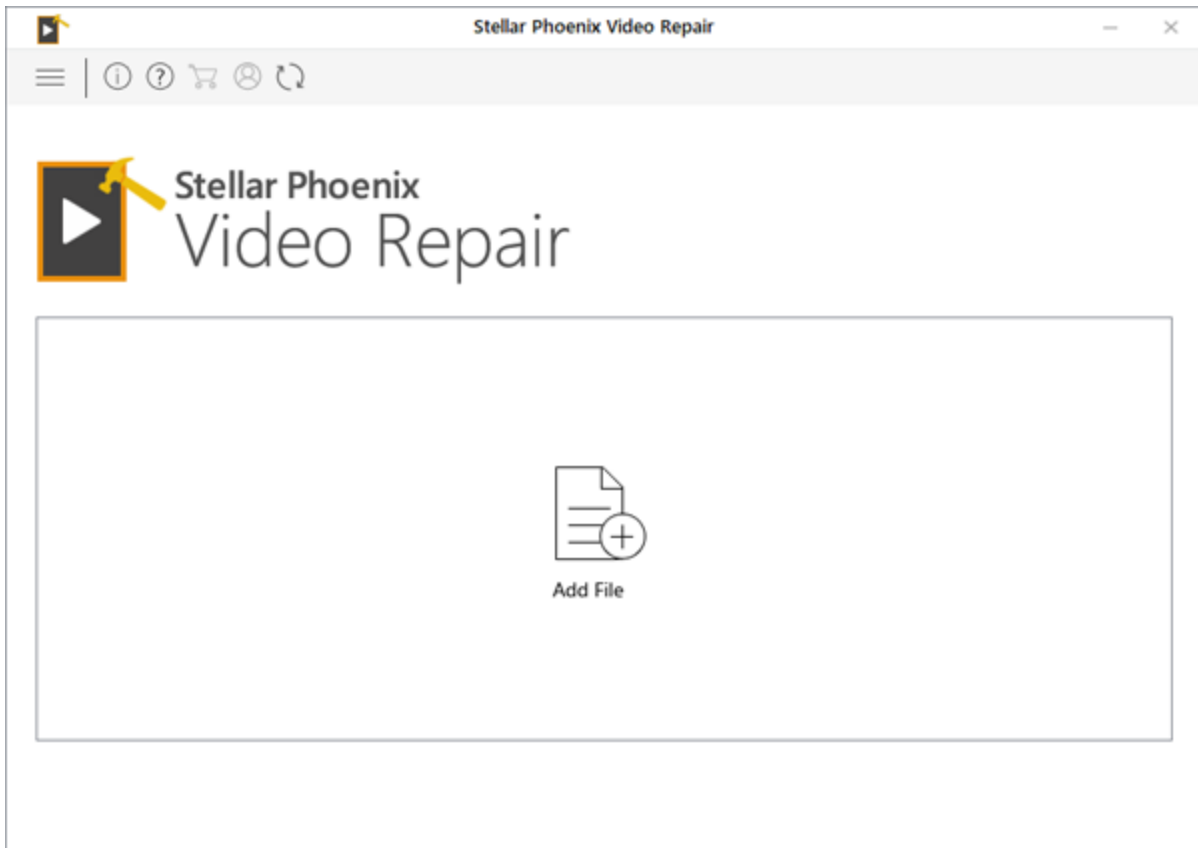
- Click the **Stellar Phoenix Video Repair** tile on the home screen. Or,
- Double-click the **Stellar Phoenix Video Repair** icon on the desktop.

To launch Stellar Phoenix Video Repair in Windows 7:

- Click Start -> Programs -> **Stellar Phoenix Video Repair** -> **Stellar Phoenix Video Repair**. Or,
- Double-click the **Stellar Phoenix Video Repair** icon on the desktop. Or,
- Click the **Stellar Phoenix Video Repair** icon in Quick Launch.

User Interface










Stellar Phoenix Video Repair has a very easy to use Graphical User Interface. After launching the program, the main screen of the software appears as shown below:



The user interface contains buttons that help you access various features of the software with ease.

Buttons

Stellar Phoenix Video Repair makes use of the following buttons:


 Add File	Add File This button is on the home screen of Stellar Phoenix Video Repair . Click it to add video files for repairing.
	Show More Options To expand the list of more options provided by the software, click on this icon.
	About This button displays you the About section of the software.
	Help Click this button to open the user help guide.
	Buy Click this button to buy Stellar Phoenix Video Repair software.
	Register Click this button to register the software after purchase.
	Update Click this button to check for both, latest minor and major versions available online.
	Back Click this button anytime to move to the previous screen of the current screen.
	Stop Click this button to stop the process.

<div>Add File</div>	Add File This button allows you to add video files to the list of video files.
<div>Preview</div>	Preview Click this button to preview the selected files.
<div>Repair</div>	Repair This button starts the repairing process.
<div>Save Repaired Files</div>	Save Repaired Files Click this button to save the files which have been repaired.

Ordering the Software

Order Stellar Phoenix Video Repair

You can purchase the software online. For price details and to place an order, click [here](#).

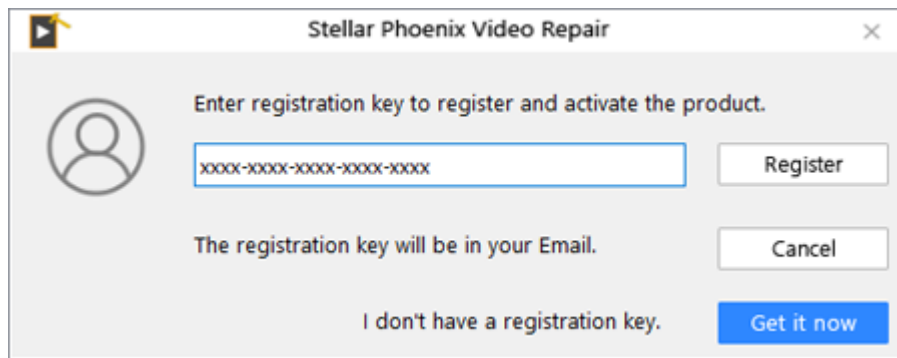
Alternatively, if you are using the demo version, you can click Buy  icon from the main interface screen.

Registering the Software

The demo version is just for evaluation purposes and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key that you receive via email after purchasing the software.

To register the software:

1. Run the demo version of **Stellar Phoenix Video Repair** software.
2. On the main user interface, click the **Register** option. The **Register** window is displayed as shown below:



3. If you don't have the registration key, click the **Get it now** button in the window to go online and purchase the product.
4. Once the order is confirmed, a Registration Key will be sent to the email provided.
5. Type the **Registration Key** (received through email after purchasing the product) and click **Register** button (Please ensure that you have an active Internet connection).
6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be registered successfully.
7. The '**Activation Completed Successfully**' message is displayed after the process is completed successfully. Click **OK**.

Updating the Software

Update feature available in Stellar **Phoenix Video Repair** allows you to check and install the latest updates for the application. That will help you keep your application up-to-date. If updates are available for the product, update wizard pops up while you run **Stellar Phoenix Video Repair**.

- Run **Stellar Phoenix Video Repair**.



- On the Tools menu, click **Update button** .
- If updates are available, Update window is displayed.
- Click **Update** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Stellar Support

Our **Technical Support** professionals give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at <http://www.stellarinfo.com/support/>

For price details and to place the order, click <http://www.stellarinfo.com/disk-recovery/video-repair/buy-now.php>

Chat Live with an **Online** technician at <http://www.stellarinfo.com/>

Search in our extensive **Knowledgebase** at <https://www.stellarinfo.com/support/kb/index.php/category/quicktime-mov-repair>

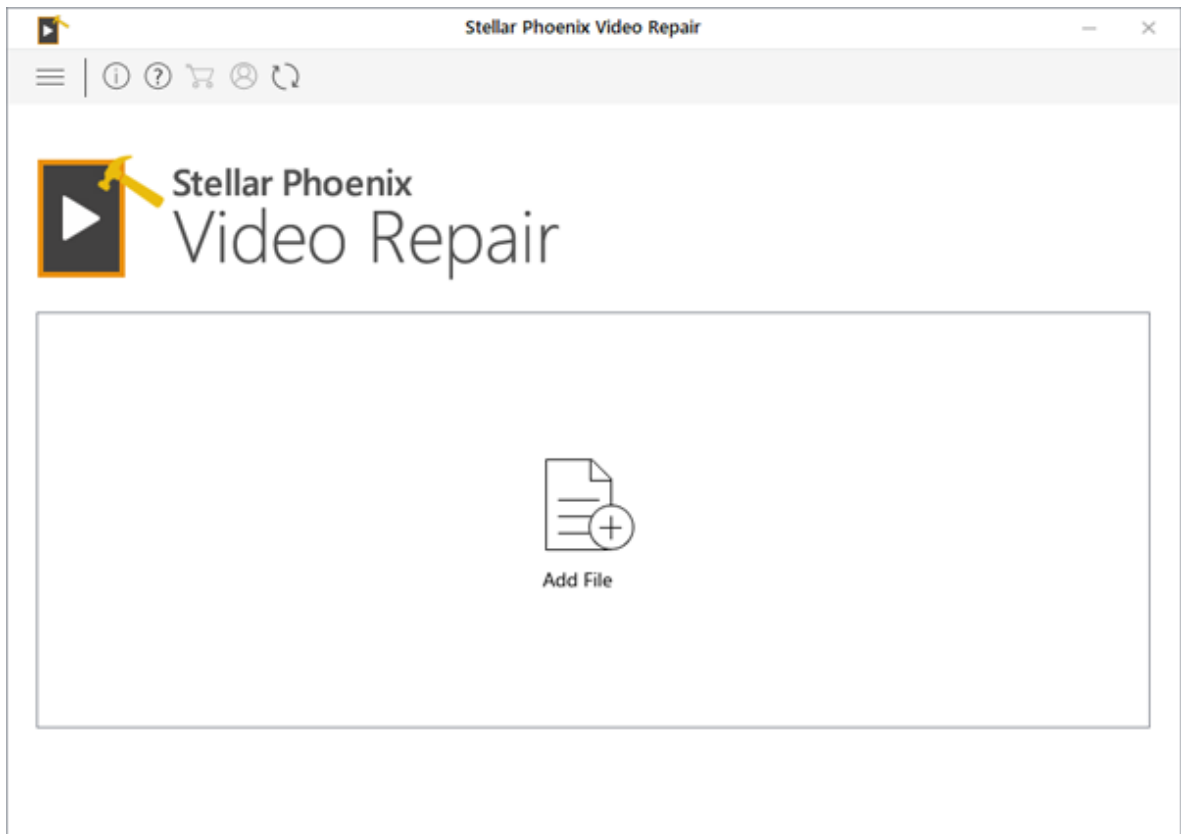
Submit inquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

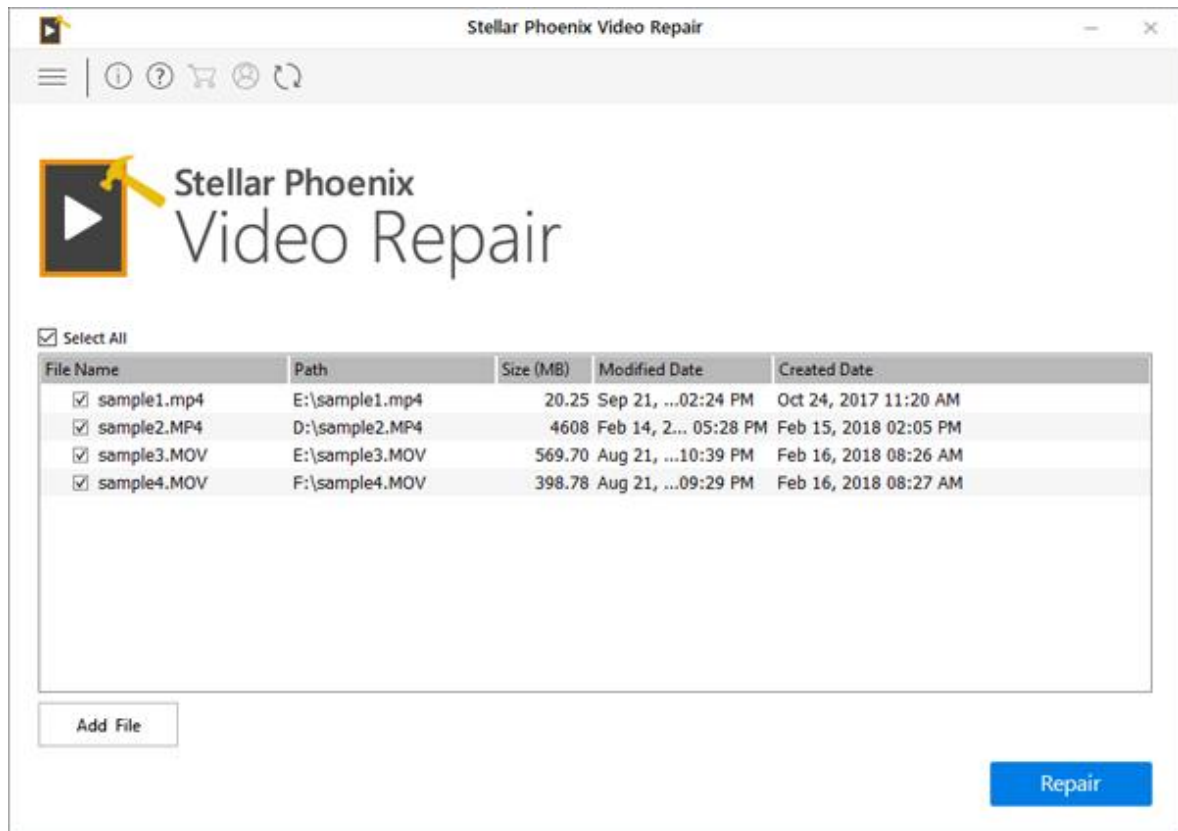
Add Video Files

Stellar Phoenix Video Repair allows you to repair individual or multiple videos in a single instance. To add Videos for repairing,

1. Run **Stellar Phoenix Video Repair**.
2. From the main screen, click '**Add File**' button to add the files for repairing.



3. An **Add File** dialog box appears.
4. Browse to add required videos to the list. You can add multiple files for repairing.
5. Selected videos get displayed as a list in the software.
6. Select the desired files to repair by clicking on their respective checkbox.



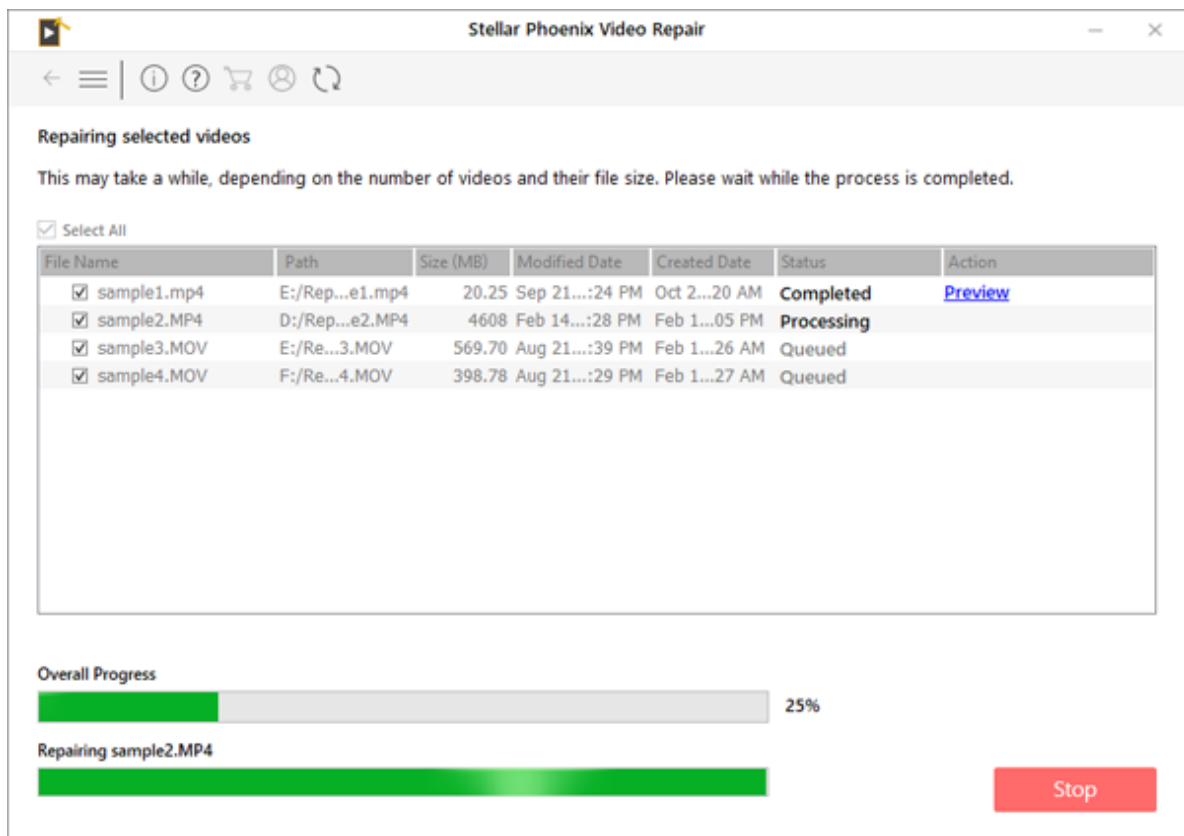
7. You can click on **Add File** button to add more files to the list.
8. Once you have successfully added the files to the list, you can repair, preview and save them to the desired location.

Repair and Preview Video Files

To repair selected files,

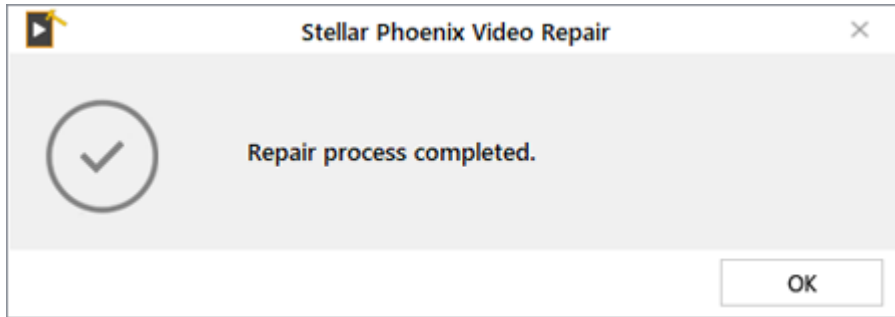
Repair

- To repair the chosen files, click **Repair** button. Repairing of the selected files is performed by the tool.
- A progress bar indicates the repairing progress of the file. In case you want to stop the ongoing process, click **Stop** button.



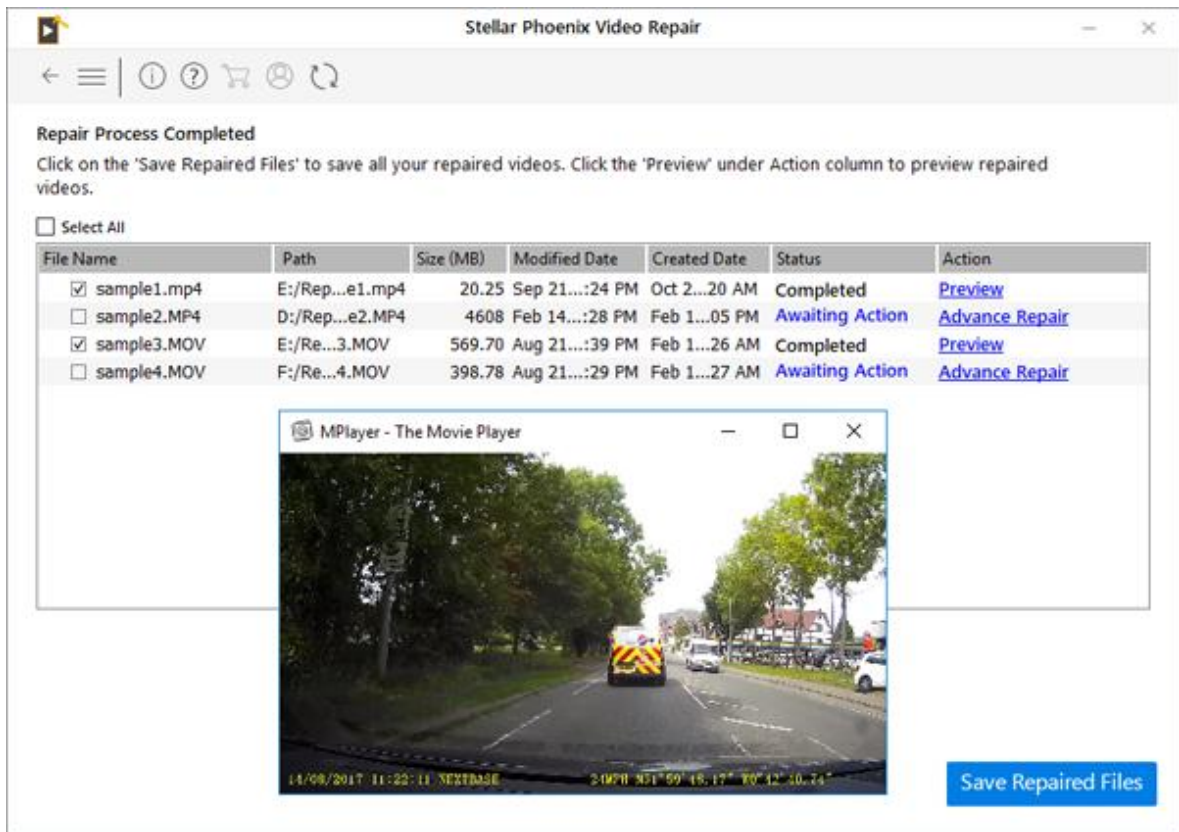
- You can view the status of the repaired files from the **List of Video Files** screen.
 - The files which get repaired successfully are displayed with the **Completed** status.
 - The files which are highly damaged needs advance repairing. These files display '**Awaiting Action**' status. Click **Advance Repair** to know more about this.
 - If you stop the repairing process, the '**Aborted**' status gets displayed.

A 'Repair process completed' message appears.



To preview repaired Videos,

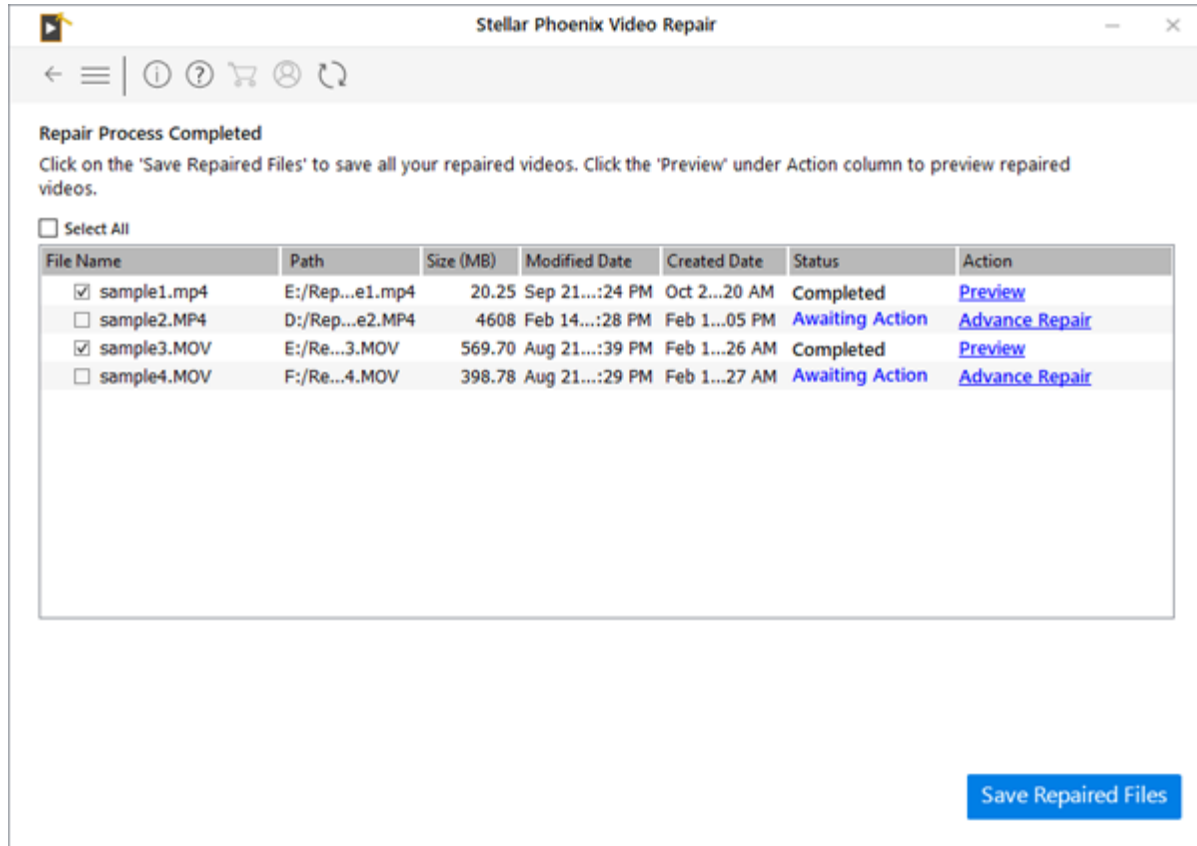
- To preview the video file, click the **Preview** button under the **Action** attribute.



Note: In the demo version of the software, the application shows the partial preview of the repaired files.

Advance Repair

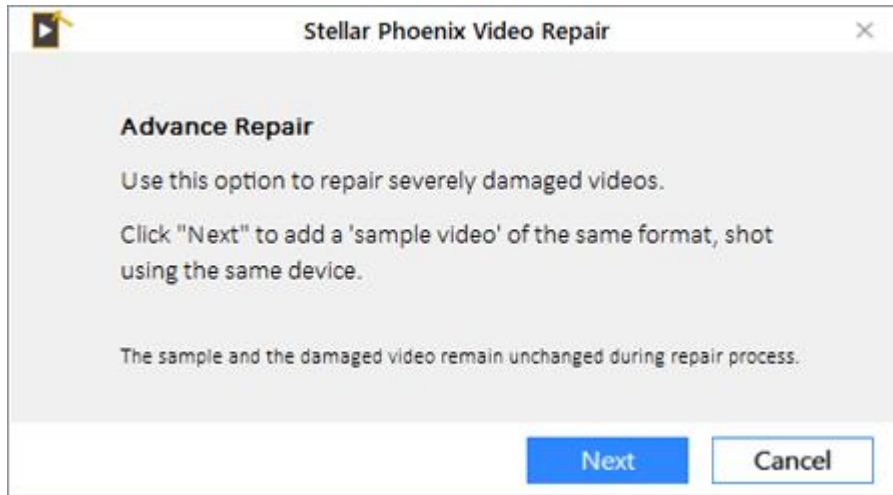
In case your video file is severely corrupted, the application allows you to repair it by adding a Sample File to it. The **Advance Repair** feature is available only for the files with the '**Awaiting Action**' status.



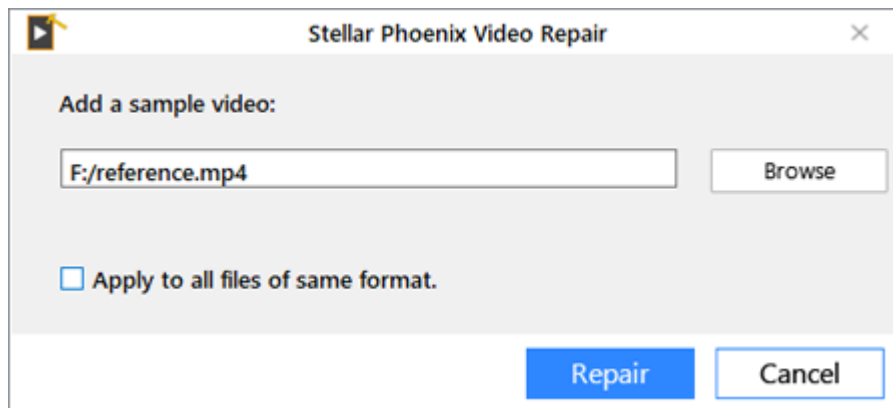
A **Sample File** is a working file created from the same device and of the same format as of the corrupted file. However, it can be of any size. **Stellar Phoenix Video Repair** uses the information from the working sample file and repairs the corrupted file. It also repairs the videos whose data headers are corrupt.

To add a sample file,

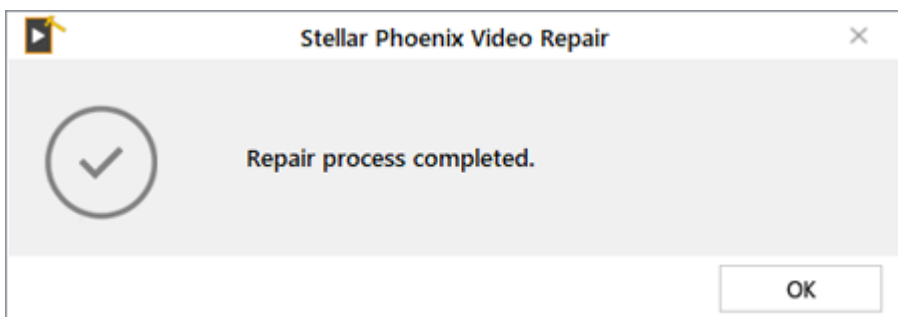
1. From the list of video files, click **Advance Repair** link under the **Action** attribute.



2. A dialog box appears. Click **Next**.
3. Click **Browse** and select the required Sample file from the location.
4. Select the option '**Apply to all files of same format**' to use the selected sample file for repairing all the corrupted video files in the list.



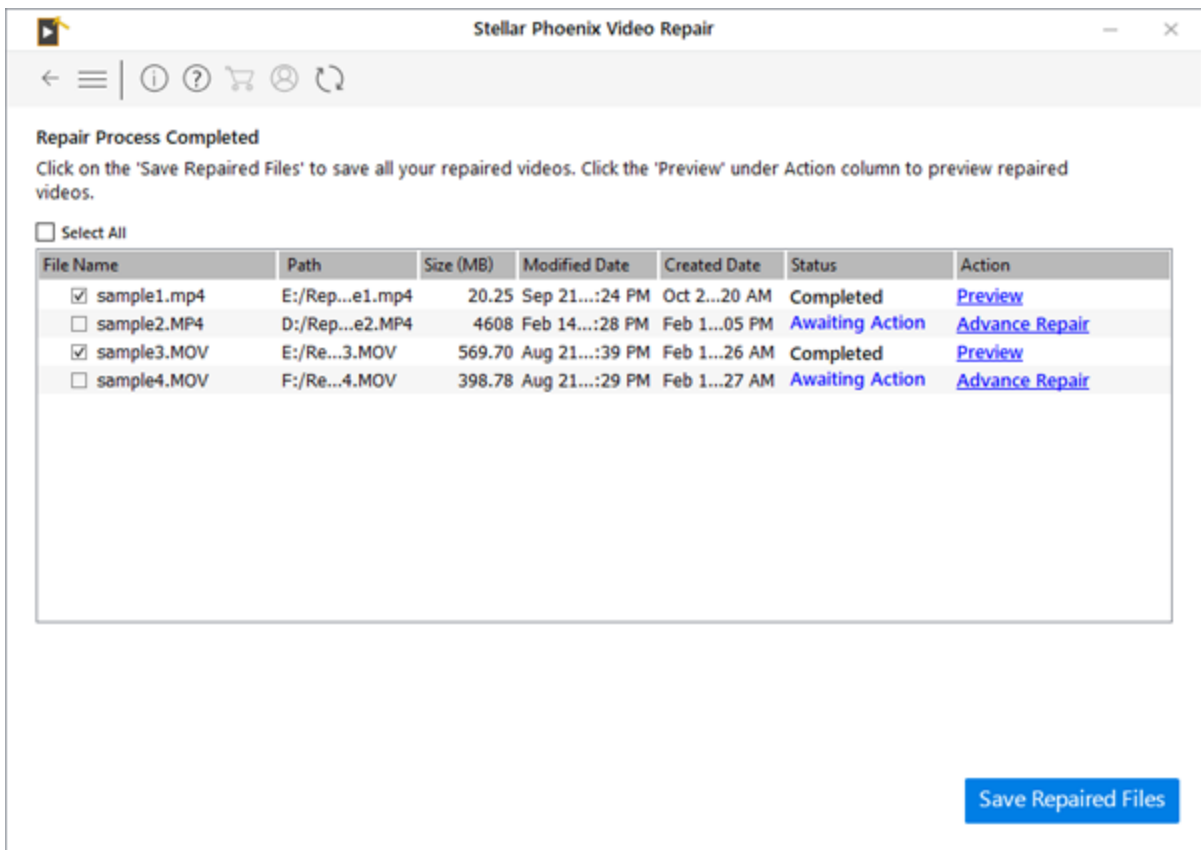
5. Click **Repair** button to start the repairing process.
6. A progress bar indicates the repairing progress of the file. In case you want to stop the ongoing process, click the **Stop** button.
7. A 'Repair process completed' dialog appears.



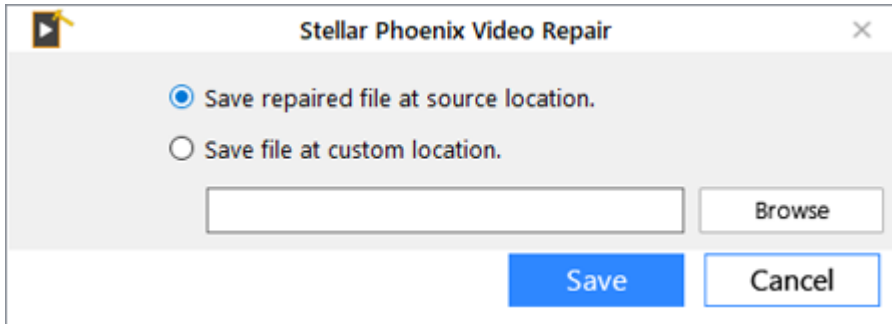
Save Repaired Video Files

To save the repaired Video files,

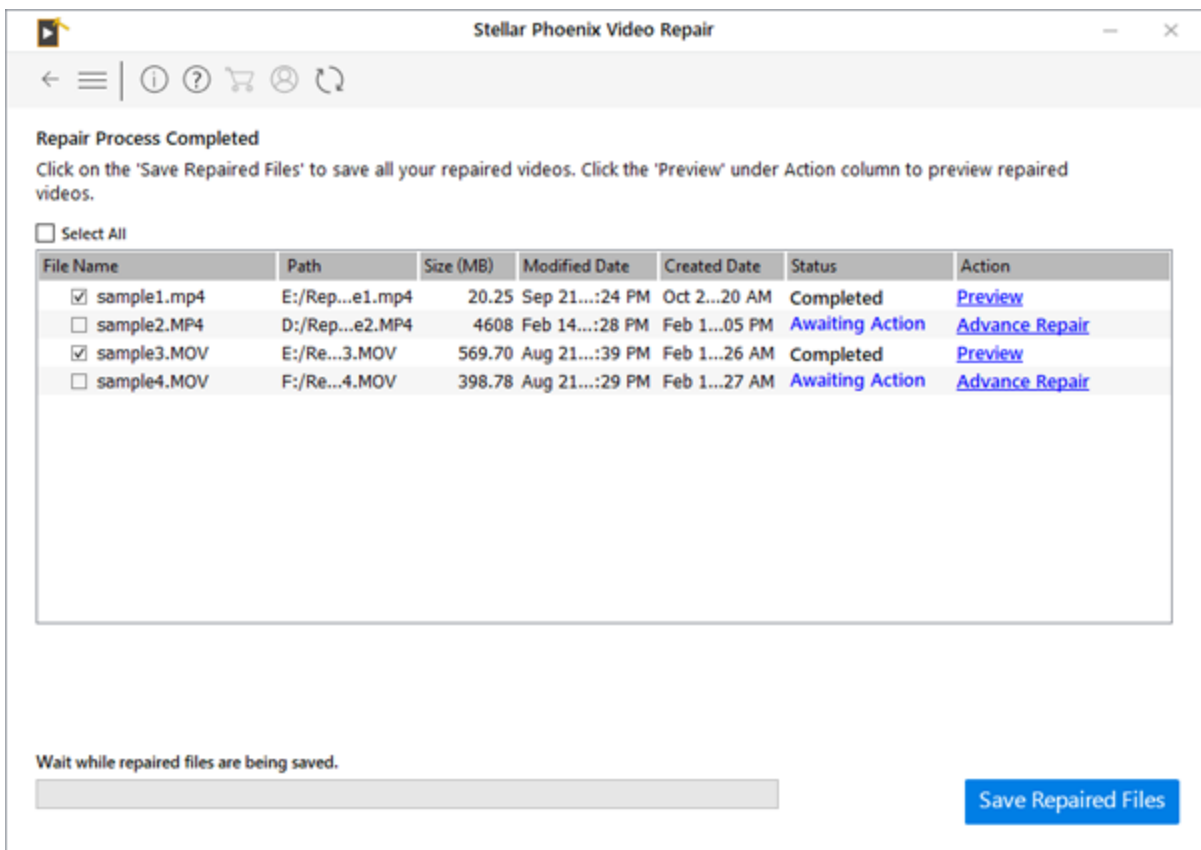
1. From the list of repaired files screen, select the desired files to save by clicking on their respective checkbox.
2. Click **Save Repaired Files** button.



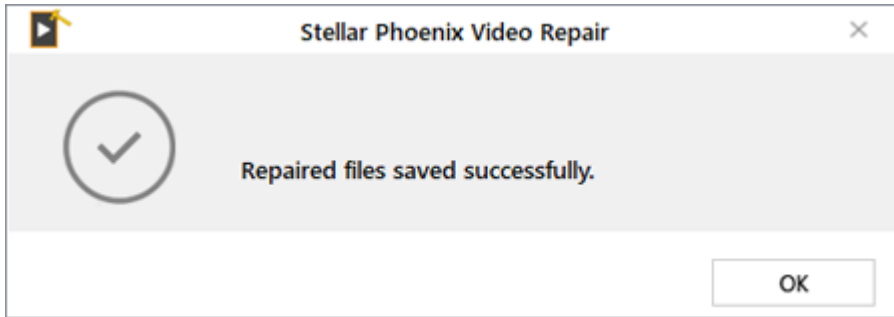
3. A dialog box appears.
4. Select '**Save repaired file at source location**' if you want the file to be saved at the source location OR select '**Save file at custom location**' if you want to save the file at your desired location.



5. Click **Browse** and select the location for saving the video file.
6. Click **Save** button. A progress bar indicates the saving progress of the file.



7. A '**Repaired files saved successfully**' message appears. Click **OK** to close the message box.



FAQs

1. What does the demo version of the software do?

Demo version of the software allows the partial preview of the video file. To repair or save the files, you need to purchase and register the software.

2. How much time will the software take to repair the files?

The time taken for repairing the Video files is dependent on the size and number of Video files selected.

3. Will the software make any changes to my Video file while repairing?

No. After the repairing process gets completed, you can save the repaired file either at the source location or at your desired location.

4. Will the repaired Video files run on Mac too?

Yes, you can view the files on Mac system which are repaired using **Stellar Phoenix Video Repair**.

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Stellar Data Recovery is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

E-mail Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

Data Erasure

Stellar Data Erasure software under the brand BitRaser help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose.

BitRaser supports 24 International data erasure standards. [More Info >>](#)

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