CASE STUDY

Columbus restores its huge client database with stellar's mailbox exchange recovery

Located in Ballerup, Denmark, Columbus is an international consultancy that services clients of leading food, retail, and manufacturing industries, thus steering towards high-performance. With expertise in retail, food, and manufacturing sectors, Columbus is well adept with the processes of these industries and requirements through years of Enterprise Resource Planning (ERP) implementations.

It assists organizations with digitally transforming their businesses and maximizing their productivity.

ADMINISTRATIVE CHALLENGE

Columbus stores its Clients' critical data on its Exchange server database. Here, it stores their mailboxes which includes all the necessary information of their clients.

Recently, Columbus faced an issue wherein one of its Exchange database file became corrupt, despite keeping things in the right order. The server was used for maintaining the database of the organization. Consequently, due to the unavailability of the important data caused by the corrupt database, Columbus was unable to serve its clients effectively.

As a foremost global consultancy, Columbus would never permit limitations such as a damaged Exchange database to endanger its business goal of providing solutions to its clients. Therefore, their IT support team tried to recover the damaged file but without any success. It was then they started looking for an alternative solution. The reason was to have a healthy EDB file so that the important mailbox items such as emails, contacts, calendars, etc. could be easily restored.

Mr. Erik Demark at Columbus knew that he had to act quickly and swiftly to make the stored data accessible so as to avoid any break in the task workflow. Also, the database file could not be kept in a corrupt state for long, as it would affect the maintenance of the database and increase the downtime of the company who managed a huge clientele.

In such a case, an effective recovery process could only help Erik recover the lost or inaccessible data from the corrupt Exchange database file.

A TRULY WORTH COLUMBUS DISCOVERY

Columbus

This is a very handy and easy to use software that I would recommend to anyone

Client:

ABOUT COLUMBUS

Based in Denmark, Columbus is an international consultancy that serves its customers all across the globe through its innovative software and services.

www.columbusglobal.com

GOALS

To successfully repair and recover Exchange Mailbox data items

APPROACH

- Tried recovery methods internally
- Leveraged Stellar Repair for Exchange

RESULTS

- Recovered all clients' mailboxes successfully and were restored to the new mailboxes on another live Exchange Server.

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Erik knew that the procedure to repair and recover the corrupt Exchange server database could be executed either manually with Eseutil/PowerShell or by the use of automated tool(s). Nevertheless, Erik did not use the inbuilt utilities as he was not well adept with the manual method of recovery for repairing the corrupt database. This created the need for a recovery solution having the capability to recover the mailboxes from the corrupt database without any data loss.

He came across Stellar Repair for Exchange software while browsing the web for software applications that could completely repair the corrupt EDB files and recover their clients' mailboxes from it. On further investigation, Erik found that the tool was empowered with sophisticated algorithms and advanced features to deal with corruption issues, irrespective of the severity. It could also restore the recovered user mailboxes to Office 365 or live Exchange Server. Additionally, it allowed him to search for specific emails in the repaired file and provided him with the option to save it in desired saving format. Eric was hopeful that the software would fix the damaged EDB file and save their clients' mailboxes.

A STEEP RECOVERY BY STELLAR

Erik went ahead and purchased the software. It produced the following results:

- All the mailboxes were recovered in few hours, despite the EDB file being too large and severely corrupt.
- The Exchange mailbox data items were recovered in the PST format.

  "Pure help assistance online as we think the software is able to extract from corrupted mail DB directly into mailbox on Exchange"

Erik was able to successfully extract the mailboxes from the corrupt mail database and export on Exchange Server live mailboxes!

- Recovered and saved the Exchange mailboxes in Outlook PST format.

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